

W-01303A-08-0227  
SW-01303A-08-0227



**ORIGINAL**

**ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM**

Investigator: Reg Lopez

Phone: (520) 628-6555

Fax: (520) 628-6559

Priority: Respond Within Five Days

Opinion No. 2008 - 69761

Date: 7/2/2008

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Marie A. Last: Honkanen

Account Name: Marie A. Honkanen

Home: (928) 768-1819

Street: 2017 E. Desert Lakes Dr.

Work:

City: Bullhead City

CBR:

State: AZ Zip: 86426

is:

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name: Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

\*\*\*\*\*Az-American Water Co. for Mohave - Sewer  
Division\*\*\*\*\*

Received the following letter dated June 18, 2008:

Arizona Corporation Commission  
1200 W. Washington- Suite 206

Phoenix, Arizona 85007

Re: Arizona Document , W-01303A-08-0227

Arizona Corporation Commission  
**DOCKETED**

JUL 14 2008

DOCKETED BY

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

2008 JUL 14 P 2:49

RECEIVED

This is to object to another increase from Az-Am. Water! We moved here in 1995 and purchased a home. The reality Company explained to us the charge of \$39.76 to the above company. They told us that as the area grew, this charge would decrease.

!Last year thy raised the amount to \$49.76, which was a considerable amount to raise our bill. Now we learn that they intend to raise this to \$59.76! The pipes that bring the sewer to our house must be paid for by now due to the growth in the area.

!We strongly object to these increases!

Thank you,

**ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM**

---

Maria A. Honkanen  
2017 E. Desert Lakes Dr.  
Fort Mohave, AZ 86426  
928-768-1819

\*\*

Az-American Water Co. for Mohave - Sewer Division  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

I called the customer yesterday on 7-1 and acknowledged receipt of their letter expressing opposition to the referenced rate case. I advised her letter would be noted as a permanent record in this application. I expressed thanks for taking the time to express her opinion in this matter. I e-mailed this OPINION to Carmen Madrid @ ACC-Phoenix Office to have this docketed against the Company under Docket Nos. W-01303A-08-0227 and SW-01303A-08-0227 File closed.

Az-American Water Co. for Mohave - Sewer Division

7-14 @ 1:55PM. Added system name info in Nature of Complaint and e-mailed a copy of this OPINION to the Hearing Division. File closed.  
\*End of Comments\*

Date Completed: 7/2/2008

Opinion No. 2008 - 69761

---