

E-01345A-08-0172



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ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM RECEIVED

ORIGINAL

Investigator: Richard Martinez

Phone: (2008 JUN 18 1 P 3: 34

Fax:

Priority: Respond Within Five Days

AZ CORP COMMISSION

DOCKET CONTROL

Opinion No. 2008 69225

Date: 6/12/2008

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Jamey Last: Taylor

Account Name: Jamey Taylor

Home: (

Street:

Work: (000) 000-0000

City:

CBR:

State: AZ Zip: '

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name:

Contact Phone: -----

Nature of Complaint:

I received the following correspondence:

June 4, 2008

Arizona Corporation Commission  
DOCKETED

JUN 18 2008

AZ Corporation Commission  
Utilities Division  
ATT: Consumer Services  
1200 W. Washington Street  
Phoenix, AZ 85007

DOCKETED BY [Signature]

Greetings:

As of today, June 4th' of 2008, APS Electric Company is planning a new proposal strategy to you (The Utilities Division of the AZ Corporation Commission) that APS wants another huge increase against the consumers from 8% now up to 9%da against the consumers like me!!!

APS claims that they are not out to screw us to pay more. What a blank lie!!!! Who do they think they are fooling?? It won't be me-!!

But the 9% against us who do they think they are!!!!!!!!!!

1st they wanted a hike increase back on May 28th of this year to increase out bills so that we can reimburse them for gas nobody reimburses me for gas and this was a foolish side on your part as the AZ Corporation Commission, then 2nd they wanted an increase our bills due to the lose of employees and which APS cut 200 jobs and 100 position vacant, 3rd this summer they want to increase the amount of usage from 3-6 PM against us, and now for what for a 9% increase!!!!!!!!!!

# ARIZONA CORPORATION COMMISSION

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I would like to know why the AZ Corporation Commission cannot put a stop at these ridiculous request every time they come running to you (Mommy and Daddy) for their problems.

APS are no better than the MAFIA to squeeze every dime from us and make us poorer especially people like me on a fix income and also on SSI per month which does not pay enough to live and also to survive.

I have almost had it and I am about to tell APS to shut my electric bill go without A/C this year and also heat, no bathing, no food to eat, and the STATE CAN FIND ME DEAD ON THE FLOOR!! !

When is it going to be enough, for you to tell APS to stop with these ridiculous proposals against the consumers????????? I feel they come to you practically every quarter seems like. This is too often for rate hikes, don't you think AZ Corporation Commission????

Sincerely yours,

Jamey Taylor

\*End of Complaint\*

### Utilities' Response:

NA

\*End of Response\*

### Investigator's Comments and Disposition:

DOCKET NO. # -E-01345A-08-0172

I called customer to acknowledge receipt of his correspondence and to let him know that his letter would be docketed so that the Commissioners will have an opportunity to read his opinion before rendering their decision.  
CLOSED.

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6/18/08 (notes by C. Madrid) Opinion filed in Docket No. E-01345A-08-0172

\*End of Comments\*

**Date Completed: 6/18/2008**

**Opinion No. 2008 - 69225**

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