

E-01345A-08-0172  
ORIGINAL



0000086028

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 69158

Date: 6/10/2008

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Gail Last: Clements

Account Name: Gail Clements

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Phoenix

CBR:

State: AZ Zip: 85016

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 000-0000

Nature of Complaint:

6/10/08 Per Ms. Clements she wanted to voice her opinion on the proposed rate increase she received from Arizona Public Service. They requested an 8.5% increase which is unacceptable. How will she be able to afford to pay the bill with everything going up. How are people like her going to do it with all of these rate hikes. She would like for the ACC Commissioners to deny APS an increase.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

6/10/08 I advised Ms. Clements that her comments regarding the Arizona Public Service rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. The Commission will consider your comments before a decision is rendered in the APS application. Staff thanked and appreciated her comments and the interest taken on the proposed rate increase. CLOSED.

\*End of Comments\*

Date Completed: 6/10/2008

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Arizona Corporation Commission

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