

W-01303A-01-0209



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ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM RECEIVED

Investigator: Al Amezcua

Phone: [REDACTED] JUN 18 2008 [REDACTED]

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2008 - 69313 Date: 6/17/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Nadine I Last: Sanville

Account Name: Nadine I Sanville Home: (000) 000-0000

Street: [REDACTED] Work: (000) 000-0000

City: Sun City West CBR: [REDACTED]

State: AZ Zip: 85375 is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins Contact Phone: [REDACTED]

Nature of Complaint:

6/17/08 THROUGH CHAIRMAN GLEASONS OFFICE.

Youngtown Proposed Fire Flow Improvement Plan

I was told Sun City residents would be paying for Youngtown's problems regarding the fire flow project and surcharges.

I am opposed to paying for a Youngtown problem.

I am a resident of Sun City West. We have several fees that have increased in our own area and need to fund these within our own community. I believe Youngtown should do the same.

I hope I have reached the right commissioners to address this issue.

Thank you. Nadine I. Sanville [REDACTED]
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

6/17/08 I wrote the following e-mail to Ms. Sanville.
Good morning Ms. Sanville,

My name is Alfonso Amezcua with the Arizona Corporation Commission Utilities Division ("Commission"). I'm writing on behalf of Chairman Gleason office. I was assigned to address your opinion regarding the Youngtown Proposed Fire Flow Improvement Plan.

Arizona Corporation Commission
DOCKETED

JUN 18 2008

DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Your email regarding the Arizona American Water Company ("AZ-American") proposed Fire Flow Improvement plan will be placed on file with the Docket Control Center of the Commission to be made part of the record. The Commission will consider your comments in the AZ American application.

The concerns raised in your email will assist the Commission in the investigation and review of the application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the Youngtown Proposed Fire Flow Improvement Plan application.

Sincerely,

Alfonso Amezcua
Public Utilities Consumer Analyst
Arizona Corporation Commission
Utilities Division


End of Comments

Date Completed: 6/17/2008

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