

W-01303A-08-0227
SW-01303A-08-0227

ORIGINAL



0000085915

ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM

0726

Investigator: Carmen Madrid

Phone:

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2008 69172 Date: 6/11/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Theresa Last: Guzowski

Account Name: Theresa Guzowski

Home:

Street:

Work: (000) 000-0000

City: Bullhead City

CBR:

State: AZ Zip: 86426

is: E-Mail

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

From: tracey guzowski [mailto:tr.
Sent: Wednesday, June 11, 2008 7:52 AM
To: Utilities Div - Mailbox
Subject: Docket#W-01303A-08-0227

Arizona Corporation Comm
DOCKETED
JUN 12 2008

DOCKETED BY *nr*

I called on 6-9-08 but no has returned my phone call.

I am writting to register a NO vote for the rate increase for Mohave Waster Water District

Again a NO vote on Docket#W-01303A-08-0227

I have lived and own the house at the below property for 6 years.

Sincerely

Theresa Guzowski
Fort Mohave, AZ 86426

End of Complaint

Utilities' Response:

RECEIVED
2008 JUN 12 P 2:34
AZ CORP COMMISSION
DOCKET CONTROL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

June 11, 2008 - sent the following letter by e-mail to consumer.

Theresa Guzowski

I

RE: ARIZONA-AMERICAN WATER COMPANY

Dear Ms. Guzowski:

Your e-mail regarding the Arizona-American Water Company ("Company") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Company's application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Carmen Madrid
Consumer Service Specialist
Utilities Division

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filed in docket no. W-01303A-08-0227 & SW-01303A-08-0227

End of Comments

Date Completed: 6/11/2008

Opinion No. 2008 - 69172
