

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Email to Customer:

June 04, 2008

RE: Arizona Public Service Company

Dear Cliff Ruebner,

Your email dated June 03, 2008 regarding the Arizona Public Service Company ("APS") application requesting approval for an increase in rates, has been received and will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will take your comments into consideration before a decision is rendered in the APS application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers. Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Commission staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000 or directly at [REDACTED]

Thank you,

Guadalupe Ortiz
Public Utilities Consumer Analyst
Arizona Corporation Commission
Utilities Division

CLOSED
End of Comments

Date Completed: 6/4/2008

Opinion No. 2008 - 68985

Substantiated/Un-Substantiated not yet determined

Notes: