

W-02273A-08-0251



ORIGINAL
ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM

4706

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 68947 Date: 6/3/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Doyle Last: Thompson

Account Name: Doyle Thompson Home: (000) 000-0000

Street: n/a Work: (000) 000-0000

City: n/a CBR:

State: AZ Zip: 00000 is:

Utility Company: Ehrenberg Water Co. (Ehrenberg Improvement Association)

Division: Water

Contact Name: n/a Contact Phone: n/a

Nature of Complaint:

Customer is opposed to the rate increase applied for.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and docketed in docket no. W-02273A-08-0251. closed
End of Comments

Date Completed: 6/3/2008

Opinion No. 2008 - 68947

Arizona Corporation Commission
DOCKETED
JUN 4 2008

DOCKETED BY [Signature]

RECEIVED
2008 JUN -4 A 11: 34
AZ CORP COMMISSION
DOCKET CONTROL

W-02273A-08-0251

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: ([REDACTED])

Fax: ([REDACTED])

Priority: Respond Within Five Days

Opinion No. 2008 68968

Date: 6/3/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Doyle Last: Thompson

Account Name: Doyle Thompson

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR:

State: AZ

Zip: [REDACTED]

is:

Utility Company: Ehrenberg Water Co. (Ehrenberg Improvement Association)

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

Hi

I'm Doyle Thompson I have 2 mobile home parks and one RV Park with 120 spaces, I now charge only for the water they use with no extra charge of \$19.00 each per month that the water company charges very few have lawns maybe 20 if we are lucky, Most people have a hard time paying the rent now. I understand my bill will double with the increase they are asking for and I will have to pass it along, our water company seems to be doing very well at this time we don't need and Increase like this.

Doyle Thompson
[REDACTED]

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

6/3/08 Opinion noted and filed in docket no. W-02273A-08-0251

June 3, 2008

Doyle Thompson
[REDACTED]

RE: EHREMBERG WATER COMPANY
DOCKET NO. W-02273A-08-0251

W-02273A-08-0251

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 68970

Date: 6/3/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: A concerned Last: Landowner

Account Name: A concerned Landowner

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Ehrenberg Water Co. (Ehrenberg Improvement Association)

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

RE: W-02273A-08-0251

Opposed

5/31/08

To Whom It May Concern,

I understand that there has not been an increase in many years, but I don't feel that such a drastic increase should occur. We live in a very economical challenged area and I don't think along with everything else going up in price such as gas, electricity and food sources that this area can withstand anymore, and still keep our heads above water.

Sincerely,
A Concerned Ehrenberg land owner
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

opinion noted and filed in docket no. W-02273A-08-0251. closed

End of Comments

Date Completed: 6/3/2008

Opinion No. 2008 - 68970

W-02251A-08-0251

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid Phone: [REDACTED] Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 68971 Date: 6/3/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Tom Last: Crawford

Account Name: Tom Crawford Home: (000) 000-0000

Street: [REDACTED] Work: (000) 000-0000

City: [REDACTED] CBR:

State: AZ Zip: [REDACTED] is:

Utility Company: Ehrenberg Water Co. (Ehrenberg Improvement Association)

Division: Water

Contact Name: n/a Contact Phone: n/a

Nature of Complaint:
I don't want to see a rate increase in the water.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

June 3, 2008

Tom Crawford
[REDACTED]

RE: EHREMBERG WATER COMPANY
DOCKET NO. W-02273A-08-0251

Dear Mr. Crawford;

Your note regarding the Ehrenberg Water Company ("Ehrenberg") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Ehrenberg application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though

W-02273A-08-0251

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: (602) 542-0848

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2008 68979

Date: 6/3/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: John E. Last: Smith

Account Name: John E. Smith

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR:

State: [REDACTED] Zip: [REDACTED]

is:

Utility Company: Ehrenberg Water Co. (Ehrenberg Improvement Association)

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

I oppose the rate increase the Ehrenberg Water Co. is asking for. We have bought two new trucks have a new office two more employees than we had before. It is time to conserve more than just water.

John E. Smith
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

June 3, 2008

John E. Smith
[REDACTED]

RE: EHRENBERG WATER COMPANY
DOCKET NO. W-02273A-08-0251

Dear Mr. Smith,

Your note regarding the Ehrenberg Water Company ("Ehrenberg") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Ehrenberg application.

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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 68978

Date: 6/3/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Sadie Thompson Last: Ron Albertson

Account Name: Sadie Thompson & Ron Albertson

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR:

State: [REDACTED]

Zip: [REDACTED]

is:

Utility Company: Ehrenberg Water Co. (Ehrenberg Improvement Association)

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

I oppose the water increase.

Ron Albertson
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

June 3, 2008

Ron Albertson
Sadie Thompson

[REDACTED] 4

RE: EHREMBERG WATER COMPANY
DOCKET NO. W-02273A-08-0251

Dear Mr. Albertson and Ms. Thompson,

Your note regarding the Ehrenberg Water Company ("Ehrenberg") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Ehrenberg application.

The concerns raised in letters received from customers will assist the Commission in the investigation and

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 68977

Date: 6/3/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: **Anonymous** Last: **Consumer**

Account Name: Anonymous Consumer

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR:

State: [REDACTED]

Zip: [REDACTED]

is:

Utility Company: **Ehrenberg Water Co. (Ehrenberg Improvement Association)**

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

Dear Whom It May Concern;

I think that is a really bad idea that the water prices are going up. Please do not up the prices on water.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

June 3, 2008

Sir or Madam
[REDACTED]

RE: EHREMBERG WATER COMPANY
DOCKET NO. W-02273A-08-0251

Dear Sir or Madam;

Your note regarding the Ehrenberg Water Company ("Ehrenberg") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Ehrenberg application.

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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: ([REDACTED])

Priority: Respond Within Five Days

Opinion No. 2008 68976

Date: 6/3/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Doyle Last: Thompson III

Account Name: Doyle Thompson III

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR:

State: AZ Zi [REDACTED]

is:

Utility Company: Ehrenberg Water Co. (Ehrenberg Improvement Association)

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

To Whom It May Concern;

I Doyle Thompson III of Ehrenberg, AZ oppose water increase.

Thank You
Doyle.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

June 3, 2008

[REDACTED]

RE: EHREMBERG WATER COMPANY
DOCKET NO. W-02273A-08-0251

Dear Mr. Thompson;

Your note regarding the Ehrenberg Water Company ("Ehrenberg") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Ehrenberg application.

W-02273A-08-0251

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 68975

Date: 6/3/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Robert Last: Wright

Account Name: Robert Wright

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR:

State: AZ

Zip: [REDACTED]

is:

Utility Company: Ehrenberg Water Co. (Ehrenberg Improvement Association)

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

I Robert Wright disagree with the rate increase that has been brought to my attention..
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

June 3, 2008

Robert Wright
[REDACTED]

RE: EHREMBERG WATER COMPANY
DOCKET NO. W-02273A-08-0251

Dear Mr. Wright;

Your note regarding the Ehrenberg Water Company ("Ehrenberg") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Ehrenberg application.

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Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 68974

Date: 6/3/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Dean Last: Hughs

Account Name: Dean Hughs

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Ehrenberg Water Co. (Ehrenberg Improvement Association)

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

I disagree with the water increase.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

June 3, 2008

Dean Hughs
[REDACTED]

RE: EHRENBURG WATER COMPANY
DOCKET NO. W-02273A-08-0251

Dear Mr. Hughs;

Your note regarding the Ehrenberg Water Company ("Ehrenberg") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Ehrenberg application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though

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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 68926

Date: 6/2/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Mrs. Louise Last: Brock

Account Name: Mrs. Louise Brock

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Ehrenberg

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Ehrenberg Water Co. (Ehrenberg Improvement Association)

Division: Water

Contact Name: Joseph Leachi

Contact Phone: [REDACTED]

Nature of Complaint:

6/2/08 Filed in Docket No. W-02273A-08-0251

Received correspondence from Ms. Brock

May 23, 2008

Dear Arizona Corporation Commission Representative,

I am writing regarding the proposed increases for water rates by/for the Ehrenberg Improvement Association (E.I.A.) in Ehrenberg Arizona.

After reviewing your letter and the proposed increases, I feel that there are several concerns that should be evaluated by the ACC before approving any rate increases for the E.I.A.

1.) The proposed increases seem to be extremely high in nature.

I recognize that the water company may need to increase rates to cover real world costs of operation. I do not believe that the proposed increases represent a realistic need. I would ask that the ACC review and/or audit the specific and actual costs of operation before granting any rate increases.

2.) The removal of the 4,000 gallon minimum currently included in the rates.

This has been a long established part of the water rates in Ehrenberg. Due to the low average income and fixed income population in Ehrenberg, I feel that the 4,000 gallons should remain included in the base rate.

Please research and consider the impact of the proposed rate increases.

The citizens and water users in our community would greatly appreciate your serious study and