



0000085515

**ARIZONA CORPORATION COMMISS**

**UTILITY COMPLAINT FORM**

0700

**Investigator:** Carmen Madrid

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

RECEIVED  
2008 JUN 21 A 9:51  
AZ CORPORATION COMMISSION  
DOCKET CONTROL

**Opinion No.** 2008 - 68076

**Date:** 4/21/2008

**Complaint Description:** 19D Other - ACC Admin. Questions  
N/A Not Applicable

**Complaint By:** **First:** Russell **Last:** O'Brien

**Account Name:** Russell O'Brien

**Home:** [REDACTED]

**Street:** [REDACTED]

**Work:** [REDACTED]

**City:** [REDACTED]

**CBR:**

**State:** AZ **Zip:** [REDACTED]

**is:**

**Utility Company:** Southern Sunrise

**Division:** Water

**Contact Name:** [REDACTED]

**Contact Phone:** [REDACTED]

**Nature of Complaint:**

Caller states that he received notice from Algonquin dba Northern/Sunrise Water Company that they had filed for a CC&N extension and that his property was within the area for the extension. Caller states that he is not a customer of that company and that he has his own well. He does not want to be included in the CC&N.  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

The notice that he received gave instructions on how to file to be excluded from the CC&N extension. I explained that he had to follow those instructions and mail the 13 copies to docket control with the docket number. He was going to do that. Closed

5-29-08 Notes per Reg Lopez: Per review of this Inquiry, the customer wanted to opt out. I thus e-mailed Lupe @ Acc Phx-Conx Office to have this file docketed with original and 17 copies under Northern/Southern Sunrise under Docket No.'s:

W-20453A-06-0247, W-20454A-06-0248, W-20453A-06-0251, W-20454A-06-0251  
W-01646A-06-0251, W-01868A-06-0251, W-02235A-06-0251, W-02316A-06-0251  
W-02230A-06-0251, W-01629A-06-0251, W-02240A-06-0251  
\*End of Comments\*

Arizona Corporation Commission

**Date Completed:** 4/21/2008

JUN -2 2008

**Opinion No.** 2008 - 68076

DOCKETED BY [REDACTED] **nr**

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Substantiated/Un-Substantiated not yet determined

Notes:

## ARIZONA CORPORATION COMMISSION

### UTILITY COMPLAINT FORM

**Investigator:** Carmen Madrid

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No.** 2008 - 68085

**Date:** 4/21/2008

**Complaint Description:** 19D Other - ACC Admin. Questions  
N/A Not Applicable

**Complaint By:** **First:** Danny **Last:** Marr

**Account Name:** Danny Marr

**Home:** [REDACTED]

**Street:** [REDACTED]

**Work:** [REDACTED]

**City:** [REDACTED]

**CBR:**

**State:** AZ

**Zip:** [REDACTED]

**is:**

**Utility Company:** Southern Sunrise

**Division:** Water

**Contact Name:** [REDACTED]

**Contact Phone:** [REDACTED]

#### Nature of Complaint:

Caller states that he received notice from Algonquin dba Northern/Southern Sunrise Water Company regarding the CC&N extension application. The notice indicated if the consumer could request that their property be excluded from the CC&N extension and that they should file the request for exclusion with the Docket Control Center of the ACC. This caller is on a shared well and does not want to be included.

\*End of Complaint\*

#### Utilities' Response:

#### Investigator's Comments and Disposition:

I explained that he should do as the instructions indicated and that he could research the ACC website to be sure that the request had been received and scanned. He appreciated the information. Closed

5-29-08 Notes per Reg Lopez: Per review of Inquiry, customer wanted to opt out. I changed this to an OPINION and e-mailed Lupe @ ACC CONS -PHX office to have this docketed with original plus 17 copies under Northern/Southern Sunrise, Docket No's:

W-0453A-06-0247, W-20454A-06-0248, W-20453A-06-0251, W-20454A-06-0251  
W-01646A-06-0251, W-01868A-06-0251, W-02235A-06-0251, W-02316A-06-0251  
W-02230A-06-0251, W-01629A-06-0251, W-02240A-06-0251

\*End of Comments\*

**Date Completed:** 4/21/2008

**Opinion No.** 2008 - 68085

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Substantiated/Un-Substantiated not yet determined

Notes: