

# WS-02987A-08-0180



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ARIZONA CORPORATION COMMISSION

ORIGINAL

UTILITY COMPLAINT FORM

4760

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 69028

Date: 6/4/2008

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: Ralph & Ann

Whitecavage

Account Name: Ralph & Ann Whitecavage

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Florence

CBR:

State: AZ Zip: 85232

is:

Utility Company: Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

Division:

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

CORRESPONDENCE RECEIVED - OPPOSED OPINION:

RE: Docket No. WS-02987A-08-0180

Arizona Commission  
Utility Division  
1200 W. Washington Suite #286  
Phoenix, AZ 85007

05/18/2008

Regarding: Johnson Utilities  
Docket # WS-02987A-08-0180  
Water and Wastewater rates

RECEIVED  
2008 JUN 16 P 3:17  
AZ CORP COMMISSION  
DOCKET CONTROL

I am opposed to the requested rate increase that Johnson Utilities has submitted.

At this time Johnson Utilities charges 38.50 a month for Sewer and 27.00 minimum for water a month. Then after the minimum water usage the rates go up from there. That does not include taxes, meter reading fees and other misc. charges. This is already more than double the fees being charged to those that live in Maricopa County or Pima County.

I therefore submit that these current charges are too high and submit that they be lowered at least 25%.

Name: Ralph & Ann Whitecavage  
Address: Anthem & Merrill Ranch  
[REDACTED]

Contact Phone Number: [REDACTED]

Arizona Corporation Commission  
DOCKETED

JUN 16 2008

DOCKETED BY [Signature]

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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\*\*Additional comments: In addition, they provide poor customer service. The water is cut off @ least twice a month w/no Warning or Advance Notice.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

RE: Johnson Utilities L.L.C ("Johnson Utilities")

Dear Ralph & Ann Whitecavage:

Your letter dated May 18, 2008 regarding the Johnson Utilities L.L.C ("Johnson Utilities") rate application will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will take your comments into consideration before a decision is rendered in the Johnson Utilities application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers. Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Commission staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000 or directly at [REDACTED]

Sincerely,

Richard Martinez  
Public Utilities Consumer Analyst II  
Arizona Corporation Commission  
Utilities Division  
\*End of Comments\*

**Date Completed: 6/12/2008**

**Opinion No. 2008 - 69028**

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