

W-01303A-07-0209

ORIGINAL



0000084842

ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Arizona Corporation Commission

Opinion No. 2008 - 67932

Date: 4/16/2008

DOCKETED

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

MAY -8 2008

First:

Last:

Complaint By: Nelmaria

Melville

DOCKETED BY

NR

Account Name: Nelmaria Melville

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City

CBR:

State: AZ

Zip: [REDACTED]

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Received the following email:

Director Mike Gleason, Commissioners, Kristen K.Mayes, William Mundell, Scott Hatch-Miller and Gary Pierce

I want you all to know I am opposed to your passage of the fire flow surcharge mechanism.

Respectfully,

NelMarie Melville

[REDACTED]
Sun City, AZ 85351.

I would appreciate your response on this on my e-mail address
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Dear Nelmaria Melville:

My name is Richard Martinez, Public Utilities Consumer Analyst II, with the Arizona Corporation Commission ("ACC") and I have been assigned to handle your concerns. Please list the name of the water company that your concerns are against so I can assist you.

I now await your response so I can then proceed forward. Thank you.

Sincerely,

RECEIVED
2008 MAY -8 A 11:54
AZ CORP COMMISSION
DOCKET CONTROL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Richard Martinez
Public Utilities Consumer Analyst II
Arizona Corporation Commission


4/24

I called customer @ 1528 and left a voice mail message to call me at our toll free telephone number and ask for me as I would assist him with his Opinion. I do not know what specific company customer is talking about so I am attempting to get this information from this customer.

5/02

I spoke with customer @ 1403 hours. Customer is not happy with Arizona American Water Company's proposed rate increase as customer believes that the costs should come out of the water company's pocket and not the current customer's pocket. Customer believes that those who will be benefiting from this both Youngtown and Peoria should be charged for this fire hydrant costs.

5/07

Opinion noted and filed in Docket No. W-01303A-07-0209.

I emailed Al Amezcua to have this Opinion docketed.

Closed.

End of Comments

Date Completed: 5/7/2008

Opinion No. 2008 - 67932
