

G.01551A.07.0504

ORIGINAL



4700

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz Phone: [REDACTED] Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 68387 Date: 5/6/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Kate Last: Lee

Account Name: Kate Lee Home: [REDACTED]

Street: [REDACTED] Work: [REDACTED]

City: [REDACTED] CBR: [REDACTED]

State: AZ Zip: [REDACTED] is: E-Mail

Utility Company: Southwest Gas Corporation

Division: Gas

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

5/6/2008 - CORRESPONDENCE RECEIVED - OPINION OPPOSED:

RE: Docket No. G-01551A-07-0504

5/2/2008

Kate Lee
[REDACTED]

Phone (Home):
Email: [REDACTED]

Arizona Corporation Commission
DOCKETED
MAY -8 2008

DOCKETED BY [Signature]

RECEIVED
2008 MAY -8 A 10:21
AZ CORP COMMISSION
DOCKET CONTROL

Docket you wish to comment on: Rate Increase
Case or Utility Name: Southwest Gas Corporation
Position on Docket: Con

Southwest Gas is requesting a 32% increase in fixed monthly usage during the summer. How you came up with the amount of 11.23% is questionable. If the public is to shell out this increase then the corporation should be required to lower their expenses by the same rate. You have many perks-box suites for sports, lavish offices, trips, etc. You never do address those extravagancies, when you should be looking to the bottom line. Instead, as you increase our expenses your benefits continue to grow. You should run the business like a business and not add or even use personal perks to your jobs!

End of Complaint

Utilities' Response:

n/a
End of Response

ARIZONA CORPORATION COMMISSION
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Investigator's Comments and Disposition:

5/6/2008 - Email to Customer:

May 06, 2008

RE: Southwest Gas Corporation ("SWG")
Docket No. G-01551A-07-0504

Dear Kate Lee,

Your letter dated May 02, 2008, regarding the Southwest Gas Corporation ("SWG") rate application has been received and will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will take your comments into consideration before a decision is rendered in the SWG application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers. Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Commission staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000 or directly [REDACTED]

[REDACTED]

Thank you,

Guadalupe Ortiz
Public Utilities Consumer Analyst
Arizona Corporation Commission
Utilities Division
[REDACTED]

CLOSED
End of Comments

Date Completed: 5/6/2008

Opinion No. 2008 - 68387
