

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

April 8, 2008

RE: GROOM CREEK WATER USERS ASSOCIATION

Dear [REDACTED]

Your letter regarding the Groom Creek Water Users Association ("Groom Creek") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Groom Creek application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Alaina Braddy
Public Utilities Consumer Analyst
Utilities Division
End of Comments

Date Completed: 4/9/2008

Opinion No. 2008 - 67679

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

N/A

End of Response

Investigator's Comments and Disposition:

April 8, 2008

RE: GROOM CREEK WATER USERS ASSOCIATION

Dear [REDACTED]

Your letter regarding the Groom Creek Water Users Association ("Groom Creek") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Groom Creek application.

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Sincerely,

Alaina Braddy
Public Utilities Consumer Analyst
Utilities Division
End of Comments

Date Completed: 4/8/2008

Opinion No. 2008 - 67670

W-01865A-07-0385
W-01865A-07-0384

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Alaina Braddy

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 67716

Date: 4/9/2008

Complaint Description: 08E Rate Cases Items In Favor
N/A Not Applicable



Complaint By: First: Sandra Last: Wollenberg

Account Name: [REDACTED] Home: [REDACTED]

Street: [REDACTED] Work: [REDACTED]

City: [REDACTED] CBR: [REDACTED]

State: AZ Zip: [REDACTED] is: [REDACTED]

Utility Company: Groom Creek Water Users Association

Division: Water

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. W-01865A-07-0385
Docket No. W-01865A-07-0384

*****Originally Docketed as opposed, SHOULD BE IN FAVOR*****

*****CORRESPONDENCE RECEIVED April 8, 2008*****

To: Arizona Corporation Commission
Re: Application of Groom Creek Water Users Association for approval of Financing and Rate changes.
Docket No. W-01865A-047-0385 and W-01865A-07-0384

As a member of the Groom Creek Water Users Association, this letter is to notify you that I (we) are in favor of the Board of Directors plan to increase the water base rate to \$42.00 per month. We are not in favor of the ACC Staff's proposed rate increase of \$22.50 per month. Although no one likes to see utility rate increases, the \$42.00 base rate is a much more economical plan to accomplish the required infrastructure improvements than the Staff plan and saves us as members over \$275,000.00 with a \$500,000.00 credit line as opposed to a 20 year fixed rate loan. Our Board of Directors plan is the most flexible and we are requesting their plan be approved.

Printed Names(s):
Address:
Signature(s):
Date: 4/5/08

Additional Comments:
End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

N/A

End of Response

Investigator's Comments and Disposition:

April 9, 2008 Letter was mailed to customer:

April 9, 2008

RE: GROOM CREEK WATER USERS ASSOCIATION

Dear [REDACTED]

Your letter regarding the Groom Creek Water Users Association ("Groom Creek") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Groom Creek application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

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Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Alaina Braddy
Public Utilities Consumer Analyst
Utilities Division

Closed***

End of Comments

Date Completed: 4/9/2008

Opinion No. 2008 - 67716

W-01865A-07-0385
W-01865A-07-0384

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Alaina Braddy

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 67724

Date: 4/9/2008

Complaint Description: 08E Rate Cases Items - In Favor
N/A Not Applicable



Complaint By: First: Darcel

Last: Blevins

Account Name: [REDACTED]

Home: [REDACTED]

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Groom Creek Water Users Association

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. W-01865A-07-0385
Docket No. W-01865A-07-0384

*****Originally Docketed as opposed, SHOULD BE IN FAVOR*****

*****CORRESPONDENCE RECEIVED April 9, 2008*****

To: Arizona Corporation Commission
Re: Application of Groom Creek Water Users Association for approval of Financing and Rate changes.
Docket No. W-01865A-047-0385 and W-01865A-07-0384

As a member of the Groom Creek Water Users Association, this letter is to notify you that I (we) are in favor of the Board of Directors plan to increase the water base rate to \$42.00 per month. We are not in favor of the ACC Staff's proposed rate increase of \$22.50 per month. Although no one likes to see utility rate increases, the \$42.00 base rate is a much more economical plan to accomplish the required infrastructure improvements than the Staff plan and saves us as members over \$275,000.00 with a \$500,000.00 credit line as opposed to a 20 year fixed rate loan. Our Board of Directors plan is the most flexible and we are requesting their plan be approved.

Printed Names(s):

Address:

Signature(s):

Date: 4/3/08

Additional Comments:

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

N/A

End of Response

Investigator's Comments and Disposition:

April 9, 2008

[REDACTED]

RE: GROOM CREEK WATER USERS ASSOCIATION

Dear [REDACTED]

Your letter regarding the Groom Creek Water Users Association ("Groom Creek") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Groom Creek application.

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Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Alaina Braddy
Public Utilities Consumer Analyst
Utilities Division
End of Comments

Date Completed: 4/9/2008

Opinion No. 2008 - 67724

W-01865A-07-0385
W-01865A-07-0384

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 67921

Date: 4/15/2008

Complaint Description: 08E Rate Cases Items In Favor
N/A Not Applicable

First: George & Sharon T Last: Maloney

Complaint By: [REDACTED] Home: [REDACTED]

Account Name: [REDACTED]

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Groom Creek Water Users Association

Division:

Contact Name: 0000

Contact Phone: 0000

Nature of Complaint:

Received the following OPINION letter dated 4-14-08:

*****Originally Docketed as opposed, SHOULD BE IN FAVOR*****

To: Arizona Corporation Commission
Re: Application of Groom Creek Water Users Association for approval of Financing and Rate changes.
Docket No. W-01865A-07-0385 and W-01865A-07-0384

As a member of the Groom Creek Water Users Association, this letter is to notify you that I (we) are in favor of the Board of Directors plan to increase the water base rate to \$42.00 per month. We are not in favor of the ACC Staff's proposed rate increase of \$22.50 per month. Although no one likes to see utility rate increases, the \$42.00 base rate is a much more economical plan to accomplish the required infrastructure improvements than the Staff plan and saves us as members over \$275,000.00 with a \$500,000.00 credit line as opposed to a 20 year fixed rate loan. Our Board of Directors plan is the most flexible and we are requesting their plan be approved.

Printed Name (s): [REDACTED]

Address: [REDACTED]

Signature (s) : _(signatures of the above)

Date: 4/14/08

Additional Comments:

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

No valid listing in Directory Assistance (the tel# provided of (928) 776-8704 was "disconnected at the customer's request") and no zip code included. I e-mailed this OPINION @ 4:47pm to Greg @ the ACC's Phx CONS Office to have this OPINION docketed under the Docket No.s: W-01865A-07-0385 and W-01865A-07-0384. File closed.

End of Comments

Date Completed: 4/15/2008

Opinion No. 2008 - 67921

N-01865A-07-0385
W-01865A-07-0384

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 67890

Date: 4/14/2008

Complaint Description: 08E Rate Cases Items - In Favor
N/A Not Applicable

First:

Last:

Complaint By: Susan

Makrauer

Account Name: [REDACTED]

Home: [REDACTED]

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State: AZ

Zip: [REDACTED]

is:

Utility Company: Groom Creek Water Users Association

Division: Water

Contact Name: Jerry Hodgson

Contact Phone: (928) 443-8654

Nature of Complaint:

4/14/2008 - CORRESPONDENCE RECEIVED - OPPOSED OPINION:

RE: Docket No. W-01865A-07-0384
Docket No. W-01865A-07-0385

*****Originally Docketed as opposed, SHOULD BE IN FAVOR*****

To: Arizona Corporation Commission
Re: Application of Groom Creek Water Users Association for approval of Financing and Rate changes.
Docket No. W-01865A-07-0385 and W-01865A-07-0384

As a member of the Groom Creek Water Users Association, this letter is to notify you that I (we) are in favor of the Board of Directors plan to increase the water base rate to \$42.00 per month. We are not in favor of the ACC Staff's proposed rate increase of \$22.50 per month. Although no one likes to see utility rate increases, the \$42.00 base rate is a much more economical plan to accomplish the required infrastructure improvements than the Staff plan and saves us as members over \$275,000.00 with a \$500,000.00 credit line as opposed to a 20 year fixed rate loan. Our Board of Directors plan is the most flexible and we are requesting their plan be approved.

Printed Names(s): [REDACTED]

Address: [REDACTED]

Signature(s): [REDACTED]

Date: 4-3-08

Additional Comments:

End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

n/a

End of Response

Investigator's Comments and Disposition:

4/14/2008 - Correspondence Mailed to Customer:

April 14, 2008

[REDACTED]

RE: GROOM CREEK WATER USERS ASSOCIATION

Dear [REDACTED]

Your letter regarding the Groom Creek Water Users Association ("Groom Creek") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Groom Creek application.

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Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Guadalupe Ortiz
Public Utilities Consumer Analyst I
Arizona Corporation Commission
Utilities Division

CLOSED

End of Comments

Date Completed: 4/14/2008

Opinion No. 2008 - 67890

W-01865A-07-0385
W-01865A-07-0384

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 67893

Date: 4/14/2008

Complaint Description: 08E Rate Cases Items - In Favor
N/A Not Applicable

First:

Last:

Complaint By: James R. & Nancy D. Sharpe

Account Name: [REDACTED]

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: [REDACTED]

CBR: [REDACTED]

State: AZ

Zip: [REDACTED]

is: [REDACTED]

Utility Company: Groom Creek Water Users Association

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

4/14/2008 - CORRESPONDENCE RECEIVED - OPPOSED OPINION:

RE: Docket No. W-01865A-07-0384
Docket No. W-01865A-07-0385

*****Originally Docketed as opposed, SHOULD BE IN FAVOR*****

To: Arizona Corporation Commission
Re: Application of Groom Creek Water Users Association for approval of Financing and Rate changes.
Docket No. W-01865A-07-0385 and W-01865A-07-0384

As a member of the Groom Creek Water Users Association, this letter is to notify you that I (we) are in favor of the Board of Directors plan to increase the water base rate to \$42.00 per month. We are not in favor of the ACC Staff's proposed rate increase of \$22.50 per month. Although no one likes to see utility rate increases, the \$42.00 base rate is a much more economical plan to accomplish the required infrastructure improvements than the Staff plan and saves us as members over \$275,000.00 with a \$500,000.00 credit line as opposed to a 20 year fixed rate loan. Our Board of Directors plan is the most flexible and we are requesting their plan be approved.

Printed Names(s): [REDACTED]

A: [REDACTED]

S: [REDACTED]

Date: 4-10-08

Additional Comments:

I think the rate increase to \$42.00 base is justified and will preserve the investment we have in the property.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

n/a

End of Response

Investigator's Comments and Disposition:

4/14/2008 - Correspondence Mailed to Customer:

April 14, 2008

[REDACTED]

RE: GROOM CREEK WATER USERS ASSOCIATION

Dear [REDACTED]

Your letter regarding the Groom Creek Water Users Association ("Groom Creek") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Groom Creek application.

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Sincerely,

Guadalupe Ortiz
Public Utilities Consumer Analyst I
Arizona Corporation Commission
Utilities Division

CLOSED

End of Comments

Date Completed: 4/14/2008

Opinion No. 2008 - 67893

W-01865A-07-0385
W-01864A-07-0384

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 67891

Date: 4/14/2008

Complaint Description: 08E Rate Cases Items In Favor
N/A Not Applicable

First:

Last:

Complaint By: Betty

Unkrich

Account Name: [REDACTED]

Home: [REDACTED]

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State: AZ

Zip: [REDACTED]

is:

Utility Company: Groom Creek Water Users Association

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

4/14/2008 - CORRESPONDENCE RECEIVED - OPPOSED OPINION:

*****Originally Docketed as opposed, SHOULD BE IN FAVOR*****

RE: Docket No. W-01865A-07-0384
Docket No. W-01865A-07-0385

To: Arizona Corporation Commission
Re: Application of Groom Creek Water Users Association for approval of Financing and Rate changes.
Docket No. W-01865A-07-0385 and W-01865A-07-0384

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Printed Names(s): [REDACTED]

Address: [REDACTED]

Signature(s): [REDACTED]

Date: 4-10-08

Additional Comments:

End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

n/a

End of Response

Investigator's Comments and Disposition:

4/14/2008 - Correspondence Mailed to Customer:

April 14, 2008

[REDACTED]

RE: GROOM CREEK WATER USERS ASSOCIATION

Dear [REDACTED]

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Sincerely,

Guadalupe Ortiz
Public Utilities Consumer Analyst I
Arizona Corporation Commission
Utilities Division

CLOSED

End of Comments

Date Completed: 4/14/2008

Opinion No. 2008 - 67891
