

E-01933A-07-0402  
E-01933A-05-0650

**ORIGINAL**



0000084743

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

4700

**Investigator:** Carmen Madrid

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No. 2008 68309**

**Date:** 5/1/2008

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **First:** Ingrid **Last:** Saber

**Account Name:** Ingrid Saber

**Home:** (000) 000-0000

**Street:** [REDACTED]

**Work:** (000) 000-0000

**City:** [REDACTED]

**CBR:**

**State:** AZ **Zip:** [REDACTED]

**is:**

**Utility Company:** Tucson Electric Power Company

**Division:** Electric

**Contact Name:** n/a

**Contact Phone:** n/a

**Nature of Complaint:**

Consumer is opposed to the rate increase that TEP has applied for. She states that there are some homes that are on a program called "Guarantee Homes" and are supposedly energy efficient homes. She states that the customers on this program are charged a lower KWH rate than the rest of the customers. She feels that this is unfair and should be illegal. She states that the regular customer is subsidizing the energy home users. She feels that customers are not being treated equally. The guarantee home owners who are receiving the reduced rate are probably using more electricity since they are receiving a discount.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

5/1/08 opinion noted and filed in TEP rate case, docket no. E-01933A-07-0402 and E-01933A-05-0650. closed

\*End of Comments\*

**Date Completed:** 5/1/2008

**Opinion No. 2008 - 68309**

Arizona Corporation Commission

**DOCKETED**

**MAY - 5 2008**

DOCKETED BY [Signature]

**RECEIVED**  
AZ CORP COMMISSION  
DOCKET CONTROL  
2008 MAY - 5 A 9:46

E-01933A-07-0402  
E-01933A-05-0650

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Alaina Braddy

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 68258

Date: 4/29/2008

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Alfred Last: Robles

Account Name: Alfred Robles

Home: [REDACTED]

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Tucson Electric Power Company

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Correspondence Received

Docket No. E-01933A-07-0402  
E-01933A-05-0650

OPINION OPPOSED:  
04/24/2008

[REDACTED]

Name of Utility Co.: Tucson Electric Power Company  
Re: Rate Application of Tucson Electric Power Company  
Docket No. E-01933A-07-0402

I do believe the utility is deserving of a rate increase. I am opposed to the utility receiving both "...exclusivity of the Company's Certificate of Convenience and Necessity" and Market Rates. Also the rate should not include those assets already paid for by the utilities CTC.

Thanks for your time.  
\*End of Complaint\*

Utilities' Response:

N/A  
\*End of Response\*

Investigator's Comments and Disposition:

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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4/29/2008

I contacted the customer and left a voice mail explaining the Commission has received his opinion and that it will be placed on file in docket control for review by Staff and all Commissioners. I expressed the Commission's appreciativeness for his opinion.

Closed

\*End of Comments\*

**Date Completed: 4/29/2008**

**Opinion No. 2008 - 68258**

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