

W - 01865A - 07-0385
W - 01865A - 07-0384

ORIGINAL



ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM

4700

Investigator: Alaina Braddy

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 68232

Date: 4/28/2008

Complaint Description: 08E Rate Cases Items - In Favor
N/A Not Applicable

Complaint By: First: Ceil Peters Last: Howard Peters

Account Name: [REDACTED] Home: [REDACTED]

Street: [REDACTED] Work:

City: [REDACTED] CBR:

State: AZ Zip: [REDACTED] is:

Utility Company. Groom Creek Water Users Association

Division: Water

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. W-01865A-07-0385 and W-01865A-07-0384

Arizona Corporation Commission
DOCKETED

MAY -1 2008

Correspondence Received April 27, 2008

OPINION IN FAVOR

To: Arizona Corporation Commission

Re: Application of Groom Creek Water Users Association for approval of Financing and Rate changes.

Docket No. W-01865A-07-0385 and W-01865A-07-0384

DOCKETED BY [REDACTED] nr

As a member of the Groom Creek Water Users Association, this letter is to notify you that I (we) are NOT in favor of the Board of Directors plan to increase the water base rate to \$42.00 per month. We are in favor of the ACC Staff's proposed rate increase of \$22.50 per month. Although no one likes to see utility rate increases, the \$42.00 base rate is a much more economical plan to accomplish the required infrastructure improvements than the Staff plan and saves us as members over \$275,000.00 with a \$500,000.00 credit line as opposed to a 20 year fixed rate loan. Our Board of Directors plan is the most flexible and we are requesting their plan be approved.

Printed Name (s): Ceil Peters Howard Peters

Address: [REDACTED]

Signature (s) : (signatures of the above)

Date: 4-25-08

Additional Comments:

We are in favor of the \$42 a month to repair our old outdated water system.

End of Complaint

RECEIVED
2008 MAY -1 A 9 41
AZ CORP COMMISSION
DOCKET CONTROL

W- 01865A-07-0385
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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

April 29, 2008

[REDACTED]
4/29/2008 Letter was mailed to customer:

[REDACTED]
[REDACTED]
[REDACTED]

RE: GROOM CREEK WATER USERS ASSOCIATION

Dear Water Customer:

Your letter regarding the Groom Creek Water Users Association (Groom Creek) rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission (Commission) to be made part of the record. The Commission will consider your comments before a decision is rendered in the application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Alaina Braddy

Public Utilities Consumer Analyst

Utilities Division

End of Comments

Date Completed: 4/29/2008

Opinion No. 2008 - 68232
