

SW-02519A-06-0015



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ORIGINAL

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

Investigator: Guadalupe Ortiz **Phone:** [REDACTED] **Fax:** [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 68426 **Date:** 5/8/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Vera **Last:** Walters

Account Name: Vera Walters **Home:** [REDACTED]

Street: [REDACTED] **Work:**

City: [REDACTED] **CBR:**

State: [REDACTED] **Zip:** [REDACTED] **is:**

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED] **Contact Phone:** [REDACTED]

Nature of Complaint:

REFERRED FROM CHAIRMAN GLEASON'S OFFICE - OPPOSED OPINION:

RE: Docket No. SW-02519A-06-0015

Arizona Corporation Commission
DOCKETED
MAY - 9 2008

From: Vera Walters [mailto:[REDACTED]]
Sent: Tuesday, May 06, 2008 12:39 PM
To: Gleason-WebEmail
Subject: ACC Docket No. SW-02519A-016-0015

DOCKETED BY [Signature]

Reference: ACC Docket No. SW-02519A-016-0015

I am not able to attend any of the hearings for the Gold Canyon rate case because I work, but wish to voice my opposition. The amount of increase is not reasonable or fair to the consumer.
End of Complaint

Utilities' Response:

N/A
End of Response

Investigator's Comments and Disposition:

5/8/2008 - Email to Customer:

May 08, 2008

RE: Gold Canyon Sewer Company ("GCSC")

Dear Vera Walters,

RECEIVED
2008 MAY - 9 P 4: 40
AZ CORP COMMISSION
DOCKET CONTROL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Your email dated May 6, 2008, regarding the Gold Canyon Sewer Company ("GCSC") rate case sent to Chairman Gleason's office has been received and assigned to me for further handling. A opinion will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will take your comments into consideration before a decision is rendered in the GCSC rate case.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate case. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers. Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Commission staff appreciates your comments and the interest taken on the proposed rate case. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000 or directly at [REDACTED]

Thank you,

Guadalupe Ortiz
Public Utilities Consumer Analyst
Arizona Corporation Commission
Utilities Division

CLOSED
End of Comments

Date Completed: 5/8/2008

Opinion No. 2008 - 68426
