



ORIGINAL

**ARIZONA CORPORATION COMM.
UTILITY COMPLAINT FORM**

4700

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 68234

Date: 4/28/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: **Judy** Last: **Tolle, Secretary/Treasu**

Account Name: Judy Tolle, Secretary/Treasurer

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: Christopher Creek

CBR:

State: AZ **Zip:** [REDACTED]

is:

Utility Company: Utility Systems, LLC, DBA Christopher Creek Haven Water/

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

4/28/2008 - CORRESPONDENCE RECEIVED - OPPOSED OPINION:

RE: Docket No. W-20459A-08-0168

[REDACTED]

April 21, 2008

Arizona Corporation Commission
Utilities Division
1200 West Washington Street
Phoenix, AZ 85007

Arizona Corporation Commission
DOCKETED
APR 29 2008

DOCKETED BY [Signature]

AZ CORP COMMISSION
DOCKET CONTROL

2008 APR 29 P 14:08

RECEIVED

To Whom It May Concern:

We are writing in reference to the request by Utility Systems, LLC. DBA for a rate increase. As the Christopher Creek Homeowners Association, we represent 117 homeowners in the area served by Utility Systems, LLC. We do not object to a reasonable rate, however, the 86.28% increase requested by Utility Systems seems extremely high. This increase would almost double local water bills.

Christopher Creek is not a particularly affluent area. Many of our members are retired and live on small, fixed incomes. A rate increase of this magnitude would create definite hardships for them. Please give this issue careful consideration before making a decision.

Sincerely,

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

AMBIRO

Judy Tolle


*End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

4/28/2008 - Correspondence Mailed to Customer:

April 28, 2008


Payson, AZ 85541

RE: UTILITY SYSTEMS, LLC DBA CHRISTOPHER CREEK HAVEN WATER COMPANY

Dear Judy Tolle:

Your letter regarding the Utility Systems, LLC dba Christopher Creek Haven Water Company ("Christopher Creek") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Christopher Creek application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Guadalupe Ortiz
Public Utilities Consumer Analyst
Utilities Division

CLOSED

End of Comments

Date Completed: 4/28/2008

Opinion No. 2008 - 68234

W.20459A-08-0168

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 68233

Date: 4/28/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Gary Last: Andersen, President

Account Name: Gary Andersen, President

Home: [REDACTED]

Street: Christopher Creek HOA [REDACTED]

Work:

City: Christopher Creek

CBR:

State: AZ Zip: 85541

is:

Utility Company: Utility Systems, LLC, DBA Christopher Creek Haven Water/

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

4/28/2008 - CORRESPONDENCE RECEIVED - OPPOSED OPINION:

RE: Docket No. W-20459A-08-0168

Christopher Creek HOA

[REDACTED]
Payson, AZ [REDACTED]

April 21, 2008

Arizona Corporation Commission
Utilities Division
1200 West Washington Street
Phoenix, AZ 85007

To Whom It May Concern:

We are writing in reference to the request by Utility Systems, LLC. DBA for a rate increase. As the Christopher Creek Homeowners Association, we represent 117 homeowners in the area served by Utility Systems, LLC. We do not object to a reasonable rate, however, the 86.28% increase requested by Utility Systems seems extremely high. This increase would almost double local water bills.

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Sincerely,

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Gary Andersen
[REDACTED]

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

4/28/2008 - Correspondence Mailed to Customer:

April 28, 2008

Gary Andersen, President
c/o Christopher Creek HOA
[REDACTED]

Payson, AZ 85541

RE: UTILITY SYSTEMS, LLC DBA CHRISTOPHER CREEK HAVEN WATER COMPANY

Dear Gary Andersen:

Your letter regarding the Utility Systems, LLC dba Christopher Creek Haven Water Company ("Christopher Creek") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Christopher Creek application.

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Guadalupe Ortiz
Public Utilities Consumer Analyst
Utilities Division

CLOSED

End of Comments

Date Completed: 4/28/2008

Opinion No. 2008 - 68233