



ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 68044

Date: 4/18/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: Kurt Massimilla

Account Name: Kurt Massimilla

Home: [REDACTED]

Street: n/a

Work: (000) 000-0000

City: [REDACTED]

CBR:

State: AZ Zip: 00000

is:

Utility Company: Utility Systems, LLC, DBA Christopher Creek Haven Water/

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

Consumer states that Utility Systems, LLC is asking for a 100% rate increase. He is opposed to such a drastic increase. He has not seen where the company has made any improvements to the system.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

4/18/08 Opinion noted and filed in Docket No. W-20459A-08-0167.
closed

End of Comments

Date Completed: 4/18/2008

Opinion No. 2008 - 68044

Arizona Corporation Commission
DOCKETED

APR 21 2008

DOCKETED BY [Signature]

RECEIVED
2008 APR 21 P 3:42
AZ CORP COMMISSION
DOCKET CONTROL

W-20459A-08-0167

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 68028

Date: 4/18/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Karen Last: Thornton

Account Name: [REDACTED]

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: [REDACTED]

CBR: [REDACTED]

State: [REDACTED]

Zip: [REDACTED]

is: [REDACTED]

Utility Company: Utility Systems, LLC, DBA Christopher Creek Haven Water/

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

*****DOCKET NO. W-20459A-08-0167*****

HC2 Box 107X Payson, AZ 85541
928-478-4133

thomtonkdyahoo .com

April 15,2008
Arizona Corporation Commission - -
Utilities Division AP
1200 West Washington Street
Phoenix, AZ 85007

To Whom It May Concern:

I am a resident of Christopher Creek, Arizona, writing in reference to the request by Utility Systems, LLC. DBA for a rate increase. I understand that utilities need to periodically raise rates. However, the 86.28% increase requested by Utility Systems seems outrageously high. This increase would almost double our water bills.

Christopher Creek is not a particularly affluent area. Many of our residents are retired and on small, fixed incomes. It does not seem reasonable to raise rates this dramatically. Please give this issue close consideration before making a decision.

Sincerely,
Karen Thornton
Vice President
Christopher Creek Homeowners Association

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

•• S •

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

4/18

April 18, 2008

RE: UTILITY SYSTEMS, LLC

Dear Ms. Thornton:

Your letter regarding the Utility System LLC ("Company") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Company application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Trish Meeter
Public Utility Consumer Analyst
Utilities Division
End of Comments

Date Completed:

Opinion No. 2008 - 68028
