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ARIZONA CORPORATION COMMISSION

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April 18, 2008

AZ CORP COMMISSION
DOCKET CONTROL

Arizona Corporation Commission
DOCKETED

APR 18 2008

CERTIFIED MAIL

Ms. Joan S. Burke
Osborn Maledon P.A.
2929 North Central Avenue, Suite 2100
Phoenix, Arizona 85012

DOCKETED BY *NR*

RE: STAFF'S LETTER OF INSUFFICIENCY AND FIRST SET OF DATA REQUESTS TO TIME WARNER CABLE INFORMATION SERVICES (ARIZONA), LLC D/B/A TIME WARNER CABLE, (DOCKET NO.: T-20449A-08-0044)

Dear Ms. Burke,

On January 23, 2008, Time Warner Cable Information Services (Arizona), LLC d/b/a Time Warner Cable ("TWCIS") filed an Application and Petition for Certificate of Convenience and Necessity to Resold Long Distance Telecommunications Services, Resold Local Exchange Telecommunications Services, Facilities-Based Long Distance Telecommunications Services, Facilities-Based Local Exchange Telecommunications Services (Answer Sections, and Alternative Operator Services Telecommunications Services in the above-referenced matter. This data request lists the information Staff needs to complete its analysis of your application. Please treat this, as Staff's first set of data requests to TWCIS.

For purposes of this data request set, the words "TWCIS", "Applicant", "the Company", "you", and "your" refer to Time Warner Cable Information Services (Arizona), LLC d/b/a Time Warner Cable and any representative, including every person and/or entity acting with, under the control of, or on behalf of Time Warner Cable Information Services (Arizona), LLC d/b/a Time Warner Cable. For each answer, please identify by name, title, and address each person providing information that forms the basis for the response provided.

These data requests are continuing, and your answers or any documents supplied in response to these data requests should be supplemented with any additional information or documents that come to your attention after you have provided your initial responses.

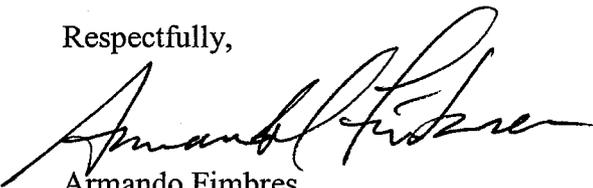
Please provide Docket Control with the information being requested within 60 days of the date of this letter. Mail an original plus 13 copies to Docket Control, Arizona Corporation Commission, 1200 West. Washington Street, Phoenix, AZ 85007-2927. If no response is received or all deficiencies are not remedied within 60 days, Staff will recommend that the

Ms. Joan S. Burke
April 18, 2008
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application be terminated as per Rule R14-2-1103(B)3 and R14-2-510(E)3. If the application is terminated, the Applicant cannot provide the same telecommunications services in Arizona for which it is currently applying, until such time as a new application is filed with and approved by the Commission.

Please remember that information submitted in this matter will be made a part of the public record. Any information designated as confidential will not be accepted by Docket Control. If you have any questions, please contact me at (602) 542-0742 or afimbres@azcc.gov. Thank you for your prompt response to this request.

Respectfully,



Armando Fimbres
Public Analyst
Utilities Division

AFF:kdh

Enclosure(s)

CC: Docket Control Center (Original and Thirteen Copies)

**ARIZONA CORPORATION COMMISSION
STAFF'S FIRST SET OF DATA REQUESTS TO
TIME WARNER CABLE INFORMATION SERVICES (ARIZONA), LLC D/B/A TIME
WARNER CABLE ("TWCIS")
DOCKET NO. T-20449A-08-0044**

Subject: All information responses should ONLY be provided in searchable PDF, DOC or EXCEL files via email or electronic media.

- STF 1.1 Staff understands from a phone conversation dated 2/12/08 that TWCIS wishes to amend its application to remove its request for Alternative Operator Services Telecommunications Services CC&N authority. If yes, please confirm in response to this data request.
- STF 1.2 Staff concerns related to the tariff (Attachment C) included with TWCIS's application were communicated during a phone discussion on 2/12/08. Please submit a revised tariff as appropriate to address the following:
- 1 - The TWCIS tariff must provide corresponding information for all service categories (A-1) in which authority is sought. (CC&N local exchange authority, for example, can not be sought without a local exchange tariff.)
 - 2 - Information responsive to the specific items in (A-9) of the application must be found within TWCIS's tariff. (For example, TWCIS's policy regarding deposits, advances, and/or prepayments (see A-9.4) must be stated in TWCIS's tariff.)
- STF 1.3 Please explain how TWCIS calculated the maximum and current rates for the services included in the TWCIS's proposed tariff, as revised.
- STF 1.4 Please explain why TWCIS believes the proposed rates are just and reasonable using a fair value or cost basis. Please provide any corresponding economic justification or cost supporting materials.
- STF 1.5 Please explain if TWCIS or any TWCIS affiliates have local exchange service applications pending in any States?
- STF 1.6 Please provide a comparison between TWCIS's proposed Arizona rates and those of key competitors in Arizona. If TWCIS's proposed Arizona rates are higher than key competitors in Arizona, please explain why TWCIS's rates should be considered just and reasonable.

(For the Applicant's ease, a comparison template is attached. Please complete the page as appropriate for at least Qwest and two other competitors in Arizona. If preferred, an excel file can be obtained by contacting Armando Fimbres at afimbres@azcc.gov.)

**ARIZONA CORPORATION COMMISSION
STAFF'S FIRST SET OF DATA REQUESTS TO
TIME WARNER CABLE INFORMATION SERVICES (ARIZONA), LLC D/B/A TIME
WARNER CABLE ("TWCIS")
DOCKET NO. T-20449A-08-0044**

STF 1.7 Please provide a comparison between TWCIS's proposed Arizona rates and those of TWCIS, or affiliates, in other states where similar services are provided. If the proposed Arizona rates are higher than other states, please explain why TWCIS's proposed Arizona rates should be considered just and reasonable.

(For the Applicant's ease, a comparison template is attached. Please complete the page as appropriate. If preferred, an excel file can be obtained by contacting Armando Fimbres at afimbres@azcc.gov)

RESIDENCE
BY COMPETITOR

Residence Rate Comparison of Telecommunications Services provided by Competitor's in Arizona	Applicant's Arizona Tariff Attach Tariff Sheets for Support			Qwest's Arizona Tariff Attach Tariff Sheets for Support		
	Charges & Rates	Section	Page	Charges & Rates	Section	Page
	(\$)	Number	Number	(\$)	Number	Number
Product/Services						
Basic Local Service						
Service Connect Fee						
Dispatch Call & Trouble isolated on cust. equip.						
Telephone Number Change order						
Feature Change Order						
Toll Restriction Fee Order						
Record Change Order						
Transfer of Service (move order)						
Restoration of Service						
Temporary Suspension Fee						
Payphone Surcharge						
Directory Assistance						
Directory Assistance via Operator						
Miscellaneous Services & Rates-						
Returned Check Charge (NSF)						
Listings-						
Directory Listing Service						
Primary Listing						
Non-Published						
Toll Free Directory Listings						
Straight Line Under Directory Listing (indent listing)						
PRI Service with Unlimited Local Calling-						
12 Months						
24 Months						
36 Months						
Non-Recurring on a PRI Install						
Order Cancellation Charge						
Order Sup Charge						

Residence Rate Comparison of Telecommunications Services provided by Competitor's in Arizona	Competitor #1 Arizona Tariff Attach Tariff Sheets for Support			Competitor #2 Arizona Tariff Attach Tariff Sheets for Support		
	Charges & Rates	Section	Page	Charges & Rates	Section	Page
	(\$)	Number	Number	(\$)	Number	Number
Product/Services						
Basic Local Service						
Service Connect Fee						
Dispatch Call & Trouble isolated on cust. equip.						
Telephone Number Change order						
Feature Change Order						
Toll Restriction Fee Order						
Record Change Order						
Transfer of Service (move order)						
Restoration of Service						
Temporary Suspension Fee						
Payphone Surcharge						
Directory Assistance						
Directory Assistance via Operator						
Miscellaneous Services & Rates-						
Returned Check Charge (NSF)						
Listings-						
Directory Listing Service						
Primary Listing						
Non-Published						
Toll Free Directory Listings						
Straight Line Under Directory Listing (indent listing)						
PRI Service with Unlimited Local Calling-						
12 Months						
24 Months						
36 Months						
Non-Recurring on a PRI Install						
Order Cancellation Charge						
Order Sup Charge						

BUSINESS
BY COMPETITOR

Business Rate Comparison of Telecommunications Services provided by Competitor's in Arizona	Applicant's Arizona Tariff Attach Tariff Sheets for Support			Qwest's Arizona Tariff Attach Tariff Sheets for Support		
	Charges & Rates	Section	Page	Charges & Rates	Section	Page
	(\$)	Number	Number	(\$)	Number	Number
Product/Services						
Basic Local Service						
Service Connect Fee						
Dispatch Call & Trouble isolated on cust. equip.						
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Transfer of Service (move order)						
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Order Cancellation Charge						
Order Sup Charge						

Business Rate Comparison of Telecommunications Services provided by Competitor's in Arizona	Competitor #1 Arizona Tariff Attach Tariff Sheets for Support			Competitor #2 Arizona Tariff Attach Tariff Sheets for Support		
	Charges & Rates	Section	Page	Charges & Rates	Section	Page
	(\$)	Number	Number	(\$)	Number	Number
Product/Services						
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PRI Service with Unlimited Local Calling-						
12 Months						
24 Months						
36 Months						
Non-Recurring on a PRI Install						
Order Cancellation Charge						
Order Sup Charge						

RESIDENCE
BY STATE

Residence Rate Comparison of Telecommunications Services provided by Applicant in other States	Applicant's Arizona Tariff Attach Tariff Sheets for Support			Applicant's Tariff (State #1) Attach Tariff Sheets for Support		
	Charges & Rates (\$)	Section Number	Page Number	Charges & Rates (\$)	Section Number	Page Number
	Product/Services					
Basic Local Service						
Service Connect Fee						
Dispatch Call & Trouble isolated on cust. equip.						
Telephone Number Change order						
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Toll Restriction Fee Order						
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Transfer of Service (move order)						
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PRI Service with Unlimited Local Calling						
12 Months						
24 Months						
36 Months						
Non-Recurring on a PRI Install						
Order Cancellation Charge						
Order Sup Charge						
Residence Rate Comparison of Telecommunications Services provided by Applicant in other States	Applicant's Tariff (State #2) Attach Tariff Sheets for Support			Applicant's Tariff (State #3) Attach Tariff Sheets for Support		
	Charges & Rates (\$)	Section Number	Page Number	Charges & Rates (\$)	Section Number	Page Number
	Product/Services					
Basic Local Service						
Service Connect Fee						
Dispatch Call & Trouble isolated on cust. equip.						
Telephone Number Change order						
Feature Change Order						
Toll Restriction Fee Order						
Record Change Order						
Transfer of Service (move order)						
Restoration of Service						
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36 Months						
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Order Cancellation Charge						
Order Sup Charge						

BUSINESS
BY STATE

Business Rate Comparison of Telecommunications Services provided by Applicant in other States	Applicant's Arizona Tariff Attach Tariff Sheets for Support			Applicant's Tariff (State #1) Attach Tariff Sheets for Support		
	Charges & Rates (\$)	Section Number	Page Number	Charges & Rates (\$)	Section Number	Page Number
Product/Services						
Basic Local Service						
Service Connect Fee						
Dispatch Call & Trouble isolated on cust. equip.						
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36 Months						
Non-Recurring on a PRI Install						
Order Cancellation Charge						
Order Sup Charge						
Business Rate Comparison of Telecommunications Services provided by Applicant in other States						
	Applicant's Tariff (State #2) Attach Tariff Sheets for Support			Applicant's Tariff (State #3) Attach Tariff Sheets for Support		
	Charges & Rates (\$)	Section Number	Page Number	Charges & Rates (\$)	Section Number	Page Number
Product/Services						
Basic Local Service						
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