



0000083875

THIS AMENDMENT:		
Passed _____	Passed as amended by _____	
RECEIVED	Not Offered _____	Withdrawn _____

2002 MAY -7 P 4: 15

IRVIN PROPOSED AMENDMENT # 1

AZ CORP COMMISSION
DOCUMENT CONTROL

DATE PREPARED: May 7, 2002 3:47 PM

COMPANY: Slamming and Cramming Rules

AGENDA ITEM NO. #1

DOCKET NO. RT-00000J-99-0034 OPEN MEETING DATE: May 8, 2002

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- (1) Rule 1904(D): DELETE "15 days" and replace with "10 business days";
- (2) Rule 1909(F): DELETE "local exchange company" and replace with "Telecommunications Company";
- (3) Rule 1911(A): ADD after last sentence "Failure to provide the requested information to Commission Staff within 15 business days shall be deemed an admission to the allegations contained within the request and the Telecommunications Company shall be deemed in violation of the applicable provisions of this Article.";
- (4) Rule 2009(A): ADD after last sentence "Failure to provide the requested information to Commission Staff within 15 business days shall be deemed an admission to the allegations contained within the request and the Telecommunications Company shall be deemed in violation of the applicable provisions of this Article."

STAFF SHALL MAKE ALL CONFORMING CHANGES

Arizona Corporation Commission

DOCKETED

MAY 08 2002

DOCKETED BY	<i>me</i>
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THIS AMENDMENT:		
_____ Passed _____	Passed as amended by _____	
_____ Failed _____	_____ Not Offered _____	_____ Withdrawn _____

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RECEIVED

2002 MAY -7 P 4: 15

IRVIN PROPOSED AMENDMENT # 3

TIME/DATE PREPARED: May 7, 2002 3:48 PM

AZ CORP COMMISSION
DOCUMENT CONTROL

COMPANY: Slamming and Cramming Rules

AGENDA ITEM NO. #1

DOCKET NO. RT-00000J-99-0034 OPEN MEETING DATE: May 8, 2002

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- (1) Rule 1910: DELETE Section C
 - (2) Rule 1910: INSERT NEW SECTION AFTER SECTION "B":
"C. If the parties do not resolve the matter, the Staff will conduct a review of the informal complaint and related materials to determine if an Unauthorized Change has occurred, which review shall be completed within 30 days of the Staff's receipt of the informal complaint."
 - (3) Rule 1910: DELETE Section D
 - (4) Rule 1910: INSERT NEW SECTION AFTER NEW SECTION "C":
"D. Upon conclusion of its review, Staff shall render a written summary of its findings and recommendation to all parties. Staff's written summary is not binding on any party. Any party shall have the right to file a formal complaint with the Commission pursuant to A.R.S. §40-246."
 - (5) Rule 2008: DELETE Section C
 - (6) Rule 2008: INSERT NEW SECTION AFTER SECTION "B":
"C. If the parties do not resolve the matter, the Staff will conduct a review of the informal complaint and related materials to determine if an Unauthorized Change has occurred, which review shall be completed within 30 days of the Staff's receipt of the informal complaint."
 - (7) Rule 2008: DELETE Section D
 - (8) Rule 2008: INSERT NEW SECTION AFTER NEW SECTION "C":
"D. Upon conclusion of its review, Staff shall render a written summary of its findings and recommendation to all parties. Staff's written summary is not binding on any party. Any party shall have the right to file a formal complaint with the Commission pursuant to A.R.S. §40-246."

STAFF SHALL MAKE ALL CONFORMING CHANGES

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THIS AMENDMENT:		
Passed _____	Passed as amended by _____	
Failed _____	Not Offered _____	Withdrawn _____

RECEIVED

IRVIN PROPOSED AMENDMENT # 4

2002 MAY -7 P 4: 15

TIME/DATE PREPARED: May 7, 2002 3:49 PM

AZ CORP COMMISSION
DOCUMENT CONTROL

COMPANY: Slamming and Cramming Rules

AGENDA ITEM NO. #1

DOCKET NO. RT-00000J-99-0034 OPEN MEETING DATE: May 8, 2002

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OPTION 1

Rule 1909(F): DELETE "12 months." and ADD "the duration of the Customer Account Freeze or at least 12 months following the cancellation of the Customer Account Freeze or discontinuance of service provided to that account." ;

Or

OPTION 2

Rule 1909(A): After "lift the freeze", DELETE "to the local exchange company that implemented the freeze." and REPLACE WITH "to the Telecommunication Company that implemented the freeze or 24 months has elapsed. During the two billing cycles immediately preceding the expiration of 24 months, the Telecommunications Company shall provide notice to the customer indicating that the Customer Account Freeze will expire on <insert date> and allow the customer the option to renew the Customer Account Freeze at that time for an additional 24 months. Declining renewal at that time shall not prejudice the customer in a future request to institute a Customer Account Freeze under this Article."

STAFF SHALL MAKE ALL CONFORMING CHANGES