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BEFORE THE ARIZONA CORPORATION COMMISSION  
Arizona Corporation Commission

WILLIAM A. MUNDELL  
CHAIRMAN  
JIM IRVIN  
COMMISSIONER  
MARC SPITZER  
COMMISSIONER

DOCKETED

JUL - 9 2002

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ARIZONA CORPORATION COMMISSION  
DOCUMENT CONTROL

IN THE MATTER OF RULES TO ADDRESS  
SLAMMING AND OTHER DECEPTIVE  
PRACTICES.

DOCKET NO. RT-00000J-99-0034

**PROCEDURAL ORDER**

**BY THE COMMISSION:**

On May 16, 2002, the Arizona Corporation Commission ("Commission") issued Decision No. 64800 in the above-captioned matter, ordering publication in the Arizona Administrative Register of a Notice of Proposed Rulemaking. The Decision also ordered that a public comment hearing be scheduled regarding the proposed rulemaking to make new A.A.C. R14-2-1901 through -1914 to address consumer protections for unauthorized telecommunications carrier changes, and new A.A.C. R14-2-2001 through -2012 to address consumer protections for unauthorized telecommunications carrier charges ("Proposed Rules").

A Procedural Order was issued on May 17, 2002 scheduling a public comment hearing on the Proposed Rules and establishing a schedule for the filing of written comments on the Proposed Rules, and for the filing of written responses to those comments.

On June 5 and June 7, 2002, Qwest Corporation, WorldCom, Inc., AT&T Communications of the Mountain States, Cox Arizona Telcom, LLC, Allegiance Telecom of Arizona, Inc., the Arizona Wireless Carriers Group<sup>1</sup> and the Commission's Utilities Division Staff ("Staff") filed comments on the proposed rules.

On June 26, 2002, Qwest Corporation and Staff filed comments in response to those comments filed on June 5 and June 7, 2002. Several parties' comments, including those filed by Staff, indicated that clarification may be required for certain of the Proposed Rules.

The public comment hearing was held as scheduled on July 8, 2002. During the public

<sup>1</sup> The Arizona Wireless Carriers Group includes Alltel Communications, AT&T Wireless, Leap Wireless, Sprint PCS, Verizon Wireless, Voicestream, and Western Wireless.

1 comment hearing, Staff requested the opportunity to file further proposed clarifications to proposed  
2 A.A.C. R14-2-1914, R14-2-2005, and R14-2-2012. Verizon Wireless requested an opportunity to  
3 respond to any such filing. Staff's and Verizon's requests are reasonable.

4 IT IS THEREFORE ORDERED that the Utilities Division Staff shall file, by July 12, 2002,  
5 its proposed language changes to proposed A.A.C. R14-2-1914, R14-2-2005, and R14-2-2012. Staff  
6 shall include in its filing an explanation of whether the proposed language changes included in its  
7 filing are substantive in nature.

8 IT IS FURTHER ORDERED that all interested parties shall respond to Staff's July 12, 2002  
9 filing on or before July 24, 2002, at which time this matter will be taken under advisement.

10 DATED this 9th day of July, 2002.

  
TEENA WOLFE  
ADMINISTRATIVE LAW JUDGE

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