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ARIZONA CORPORATION COMMISSION

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May 22, 2001

AZ CORP COMMISSION  
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To: Interested Parties

RE: Slamming/Cramming Rules - Docket No. RT 00000J-99-0034

Enclosed is a draft of proposed Slamming and Cramming rules for your review and comment. The proposed rules have been promulgated to address slamming, which is the unauthorized switching of telecommunications carriers, and cramming, which is the addition of services that have not been requested by the customer. Slamming and cramming are harmful to both consumers and the industry; the purpose of these proposed rules is to prevent fraud and consumer abuse. In developing these proposed rules, Staff has researched the FCC rules related to these subjects, as well as rules from other states.

Staff is encouraging all interested parties to provide comments and input. Please review these proposed rules and file an original and ten copies of your comments with Docket Control on or before **Thursday, June 7<sup>th</sup>**.

In addition, Staff will be hosting a workshop with all interested parties on **Wednesday, June 13<sup>th</sup>, Arizona Corporation Commission, Pipeline Safety Conference Room, from 1:00 p.m. to 4:00 p.m.** to discuss issues and concerns of the participants. Staff will incorporate the discussion and written comments in the next draft of the proposed rules.

Thank you in advance for your participation in the development of these important consumer protection rules. Staff is looking forward to working with you.

Sincerely,

Deborah R. Scott  
Director, Utilities Division

Arizona Corporation Commission

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DRS:mi

Enclosure

cc. Chairman William A. Mundell  
Commissioner Jim Irvin  
Commissioner Marc Spitzer  
Docket Control

All Telecommunications Providers Certificated in Arizona  
Arizona Consumer Groups  
Paul Bullis, Chief Counsel, Public Advocacy Section  
Office of the Attorney General

DOCKETED BY

**ARTICLE 19. CONSUMER PROTECTIONS FOR UNAUTHORIZED  
CARRIER CHANGES**

**DRAFT**

R14-2-1901.	Definitions
R14-2-1902.	Purpose and scope
R14-2-1903.	Application
R14-2-1904.	Authorized telecommunications company change procedures
R14-2-1905.	Verification of orders for telecommunications service
R14-2-1906.	Notice of change
R14-2-1907.	Unauthorized charges
R14-2-1908.	Notice of customer rights
R14-2-1909.	Customer account freeze
R14-2-1910.	Complaint process
R14-2-1911.	Compliance and enforcement

**R14-2-1901. Definitions**

- A. "Customer" means the person or entity in whose name service is rendered, as evidenced by the signature on the application or contract for service, or by the receipt and/or payment of bills regularly issued in his name regardless of the identity of the actual user of service as defined by R14-2-501(9).
- B. "Customer Account Freeze" means a written authorization from a customer to impose a stay on any change in telecommunications services.
- C. "Letter of agency" means written authorization from a customer for a change in billing for services.
- D. "Slamming" means any change in an end-use customer's presubscription to a telecommunications service subject to the jurisdiction of the Commission which is made without appropriate consent of the customer.

**R14-2-1902 Purpose and Scope**

The provisions of this section are intended to ensure that all customers in this state are protected from an unauthorized change in a customer's local or long-distance telecommunications carrier. The rules promote satisfactory service to the public by local and long-distance telecommunications carriers; and establish the rights and responsibilities of both carrier and customer. Liability standards and penalties are established to promote compliance.

**R14-2-1903. Application**

This section, including any references in this section to the requirements in 47 C.F.R. 64.1100 and 47 C.F.R. 64.1150 applies to each "telecommunications company" as that term is defined in A.A.C. R14-2-1102.15.

**R14-2-1904. Authorized telecommunications company change procedures**

- A. No telecommunications company shall submit a change on behalf of a customer prior to obtaining authorization from the customer and obtaining verification of that authorization in accordance with R14-2-1905 of this rule.
- B. For a telecommunications company submitting a change, compliance with verification procedures shall consist of R14-2-1905 of this rule.
- C. The telecommunications company submitting a change shall maintain and preserve records of verification of customer authorization for a minimum period of two years.
- D. A telecommunications company executing a change shall not verify the customer's selection received from a submitting telecommunications company.
- E. For a telecommunications company executing a change, compliance with this section shall consist of prompt execution of changes that have been verified by a submitting telecommunications company.
- F. Where a telecommunications company is selling more than one type of services (local, IntraLATA, InterLATA) it shall obtain separate authorization from the subscriber for each service sold.
- G. Each authorization described above shall be verified separately from any other authorizations obtained in the same solicitation and in accordance with the verification procedures prescribed in this part.

**R14-2-1905. Verification of orders for telecommunications service**

- A. No telecommunications company shall submit a preferred telecommunications company change order unless and until the order has first been confirmed in accordance with one of the following:
  - 1. The telecommunications company has obtained the customer's written authorization in a form that meets the requirements of this section;
  - 2. The telecommunications company has obtained the customer's electronic authorization to submit the preferred telecommunications company change order that meets the requirements of the section; or
  - 3. A qualified independent third party has obtained and recorded the customer's verbal authorization to submit the preferred telecommunications company change order that confirms and includes appropriate verification data pursuant to the requirements of this section.
- B. Written authorization obtained by a telecommunications company shall:
  - 1. Be a separate document containing only the authorizing language in accordance with verification procedures for this section;
  - 2. Have the sole purpose of authorizing a preferred telecommunications company change;
  - 3. Be signed and dated by the customer to the telephone line requesting the preferred telecommunications company change;
  - 4. Not be combined with any inducement of any kind;
  - 5. Be written in the same language as the promotional materials if combined with promotional material.
- C. A telecommunications company that obtains a customer's electronic voice recorded authorization shall comply with the following:
  - 1. The authorization call shall be placed from the telephone number (s) on which the preferred telecommunications company is to be changed; and
  - 2. The authorization call shall confirm the customer identification and service change information required.
- D. Telecommunications companies electing to confirm sales electronically shall establish one or more toll free telephone numbers exclusively for that purpose.
- E. A call to a toll-free number shall connect a customer to a recording mechanism that shall record the required information regarding the preferred carrier change, including automatically recording the originating automatic number identification information.
- F. A telecommunications company that obtains a customer's authorization verified by an independent third party shall comply with the following:
  - 1. The independent third party shall not be owned, managed, controlled, or directed by the telecommunications company or the company's marketing agent;
  - 2. The independent third party shall not have any financial incentive to confirm preferred telecommunications company change orders for the company or the companies' marketing agents;
  - 3. The independent third party shall operate in a location physically separate from the telecommunications company or the company's marketing agent;
  - 4. The independent third party shall record the customer's authorization to change telecommunications company and consent to recording unless the customer objects;
  - 5. The independent third party shall state at the beginning of the call to the subscriber:
    - a. That the caller is a third party administrator hired by the telecommunications company;
    - b. That the purpose of the call is to switch the customer;
    - c. That unless the customer requests otherwise, the authorization shall be recorded.
- G. A telecommunications company, or its' agent initiating a three-way conference call must drop off the call once the call connection has been established.
- H. All third party verifications shall be conducted in the same language that was used in the sales transaction.
- I. In the event a customer objects to providing a voice recorded authorization, the telecommunications company shall provide the customer with the ability to issue written authorization.
- J. The content of the verification shall include clear and conspicuous confirmation that the customer has authorized a preferred telecommunications company change.
- K. A telecommunications company obtaining the authorization, by any method, of a customer to switch carriers shall confirm that the individual requesting the change is the person whose name is on the account.

**R14-2-1906. Notice of change**

- A. When a preferred telecommunications carrier has changed a customer's service, the new company, or its billing and collection agent, on its behalf, shall insert a conspicuous notice in the customer's next bill highlighting the change in service and including the name of the new telecommunications carrier, their address and telephone number.
- B. When a preferred telecommunications carrier has changed a customer's service, the new company, or its billing and collection agent, on its behalf, shall notify the customer in writing within 10 days of their change in telecommunications carriers.

**R14-2-1907. Unauthorized charges**

- A. If a customer's service arrangement is changed without verification consistent with these rules, it is the responsibilities of the telecommunications company initiating a change to:
  - 1. Take all actions within its control to facilitate the customer's prompt return to the original telecommunications company within three days of the customer's request;
  - 2. Pay all charges associated with returning the customer to the original telecommunications company within five business days of the customer's request;
  - 3. Provide all billing records to the original telecommunications company related to the unauthorized change of services within ten business days of the customer's request;
  - 4. Pay the original telecommunications company any amount paid to it by the customer that would have been paid to the original telecommunications company if the unauthorized change had not occurred, within 30 business days of the customer's request;
  - 5. Return to the customer within 30 business days of the customer's request:
    - a. Any amount paid by the customer for charges incurred during the first 30 days after the date of an unauthorized change; and,
    - b. Any amount paid by the customer after the first 30 days in excess of the charges that would have been charged if the unauthorized change had not occurred; and
    - c. Remove all unpaid charges from the customer's account.
- B. A billing telecommunications company shall not:
  - 1. Suspend, disconnect, or terminate telecommunications service to any customer who disputes any billing charge pursuant to this section or for nonpayment of an unauthorized charge; or
  - 2. File an unfavorable credit report against a customer who has not paid charges that the customer has alleged were unauthorized unless the dispute regarding the unauthorized charges is ultimately resolved against the customer, except that the customer shall remain obligated to pay any charges that are not in dispute.

**R14-2-1908. Notice of customer rights**

- A. Each telecommunications company shall provide to its customers an annual notice of the customer's rights regarding unauthorized changes.
- B. Each notice shall contain the name, address and telephone numbers where a customer can contact the telecommunications company.
- C. The customer notice shall state:
  - 1. A telecommunications carrier is prohibited from changing a telephone service to another company without the customer's permission,
  - 2. An unauthorized telecommunications carrier changing a telephone service without the customer's permission is guilty of slamming and is required to return the service back to the customer's original provider;
  - 3. A telecommunications carrier which has switched a telephone service without the customer's permission is required to pay all charges associated with returning the customer to the original telephone company within 5 business days of the customer's request;
  - 4. A telecommunications carrier which has changed a telephone service without the customer's permission is required to provide all billing records to the customer's original telecommunications company within 10 business days of the customer's request;
  - 5. A telecommunications carrier which has changed a telephone service without the customer's permission is required to pay the customer's original telecommunications carrier the charges the customer would have paid had the customer not been slammed;

6. A telecommunications carrier which has changed a telephone service without the customer's permission is required to refund to the customer within 30 business days any amount the customer paid for unauthorized charges.
  7. A customer that has been slammed can contact the original telephone carrier to request the service be changed back.
  8. A customer who has been slammed is to report the unauthorized change to the Arizona Corporation Commission.
  9. To prevent being slammed a customer can request a preferred telecommunications carrier place a freeze on their telephone service.
- D.** A telecommunications carrier is to send the notice described in this rule to new customers at the time service is initiated, and upon customer request.
- E.** Each telecommunications carrier shall print the notice in the white pages of its telephone directories published 30 days after the effective date of this rule.
- F.** The notice shall be in both English and Spanish as necessary to effectively inform the customer.

**R14-2-1909. Customer account freeze**

- A.** A customer account freeze ("freeze") prevents a change in a customer's telecommunications company selection unless the customer gives consent to the local exchange company that implemented the freeze.
- B.** All local exchange companies that offer a freeze shall do so on a nondiscriminatory basis to all customers.
- C.** Customer information on a freeze shall clearly distinguish between intraLATA and interLATA telecommunications services.
- D.** A local exchange company shall obtain separate authorization for each service for which a freeze is requested.
- E.** All information provided by a telecommunications company regarding a freeze shall have the sole purpose of educating customers and providing information in a neutral way to allow the customer to make an informed decision, and shall not market or induce the customer to request a freeze.
- F.** A local exchange company shall not implement a freeze unless a customer's request is verified.
- G.** A written freeze authorization shall:
1. Be a separate document with the sole purpose of imposing a freeze;
  2. Be signed and dated by the customer;
  3. Not be combined with any inducements of any kind.
- H.** A local exchange company shall allow customers to lift a freeze by:
1. Submitting written authorization stating the customer's intent to lift the freeze;
  2. Verbal authorization with conformation on verification data.
- I.** The customer shall not be charged for imposing or lifting a freeze.
- J.** A local exchange company shall not impose a freeze on local service on its' own initiative.
- K.** A local exchange company shall not initiate any form of marketing of its services during the process of implementing or lifting a freeze.
- L.** A local exchange company shall maintain records of all freeze authorizations and repeals for a period of 24 months.

**R14-2-1910. Complaint process**

- A.** An informal complaint shall be in writing, and should contain:
1. Complainant's name, address, telephone number and e-mail if possible;
  2. The names of the allegedly unauthorized telecommunications company, the authorized telecommunications company and the executing telecommunications company;
  3. The date of the allegedly unauthorized change (if known);
  4. A statement of facts (including documentation) to support the complainant's allegation;
  5. A statement of whether the complainant has paid any disputed charges; and,
  6. The specific relief sought.
- B.** Staff of the Arizona Corporation Commission, upon receipt of a complaint at the Commission will:
1. Acknowledge receipt of the complaint and provide the subscriber written procedures for resolving the complaint.
  2. Notify the executing telecommunications company, authorized telecommunications company, and allegedly unauthorized telecommunications company of the alleged unauthorized change.

3. Request the alleged unauthorized telecommunications company provide documentation of the subscriber's authorization and third party verification. Such information will be provided to Staff within 5 business days. If such information is not provided within 10 business days a valid presumption exists that an unauthorized change occurred and Staff will make a finding that such a change did occur.
  4. Advise the telecommunications company that it provide Staff with any other additional information requested by Staff within 10 business days, or provide Staff with an explanation for the delay and an estimate as to when the requested materials will be provided.
  5. Conduct a review of the complaint and related materials to determine if an unauthorized change has occurred.
  6. Inform the customer, executing telecommunications company, allegedly unauthorized telecommunications company and authorized telecommunications company of its findings upon conclusion of its review.
- C. In the event either party is dissatisfied with the Staff resolution, either party may appeal the decision within 5 business days. Such an appeal would be heard by an appointed arbitrator or mediator.
- D. If the complainant is unsatisfied with the resolution of the complaint under this section, the complainant may file a formal complaint pursuant to A.R.S. § 40-246.

**R14-2-1911. Compliance and enforcement**

- A. A telecommunications company shall provide a copy of their records of customer verification and unauthorized changes maintained under the requirements of R14-2-1905 to Commission staff upon request.
- B. If the Commission finds that a telecommunications company is in violation of any section of this rule, the Commission shall order the company to take corrective action as necessary, and the company may be subject to penalties of not more than \$7,500 for the first violation and not more than \$15,000 for each subsequent violation in this state, temporary suspension of service, or revocation of certificate of convenience and necessity.
- C. In determining whether to impose a civil penalty, the amount of the civil penalty, suspension of services, or whether revocation of a certificate of convenience and necessity is warranted, the Commission may consider any matter and evidence that it deems appropriate. Moreover, the penalties prescribed in this section are in addition to all other causes of action remedies and penalties provided under the laws of this state.
- D. The Commission shall coordinate its enforcement efforts regarding the prosecution of fraudulent, misleading, deceptive, and anti-competitive business practices with the Arizona Attorney General in order to ensure consistent treatment of specific alleged violations.

## ARTICLE 20. CONSUMER PROTECTIONS FOR UNAUTHORIZED CARRIER CHARGES

R14-2-2001	Definitions
R14-2-2002	Purpose and Scope
R14-2-2003	Application
R14-2-2004	Requirements for Billing Authorized Charges
R14-2-2005	Authorization Requirements
R14-2-2006	Customer Consent
R14-2-2007	Unauthorized Charges
R14-2-2008	Notice of Customer Rights
R14-2-2009	Complaint Process
R14-2-2010	Compliance and Enforcement

# DRAFT

### **R14-2-2001. Definitions**

- A. "Cramming" means any charge on a customer's telephone bill that was not authorized or verified in compliance with this section.

### **R14-2-2002. Purpose and Scope**

The provisions of this section are intended to ensure all customers in this state are protected from unauthorized charges on a telecommunications carrier's bill.

### **R14-2-2003. Application**

This section, including any references in this section to the requirements in 47 C.F.R. 64.1100 and 47 C.F.R. 64.1150 applies to each "telecommunications company" as that term is defined in A.A.C. R14-2-1102.15.

### **R14-2-2004. Requirements For Billing Authorized Charges:**

- A. A telecommunications company, or its billing agent shall meet all of the following requirements before submitting charges for any product or service billed on any customer's telephone bill:
1. The telecommunications company offering the product or service shall inform the customer of the product or service being offered, including all associated charges, and explicitly inform the customer that the associated charges for the product or service will appear on the customer's telephone bill;
  2. The telecommunications company offering the product or service shall verify that the customer consents to receiving the product or service offered and to have the associated charges appear on the customer's telephone bill. A record of the consent shall be maintained by the service provider offering the product or service for a period of at least 2 months subsequent to the consent;
  3. The telecommunications company offering the product or service and any billing agent for the company shall provide the customer with a toll-free telephone number the customer may call and an address to which the customer may write to obtain information about to resolve any billing dispute.
  4. The serving telecommunications company, or its agent, shall provide the billing service provider with its name, postal address, telephone number, and a list with accurate descriptions of the products and services it intends to charge on any customer's bill so that any product or service being charged can clearly and easily be identified on the customer's bill.
  5. The telecommunications company and any billing agent for the telecommunications company shall execute a written agreement with the billing service provider for each specific product or service on the telecommunications company's bill. For as long as the billing for the product or service continues and for 24 months immediately following the permanent discontinuation of the billing, a record of this agreement shall be maintained by:
    - a. The telecommunications company,
    - b. Any billing agent for the telecommunications company; and,
    - c. The billing service provider.

### **R14-2-2005. Authorization Requirements**

Any communication with a customer for consent authorizing the customer's order for a product or service shall include in a clear and conspicuous manner the following:

1. Date of consent and verification of authorization;
2. Name and telephone number of the customer;
3. Question and answer to ensure that the customer is qualified to order the product or service and authorize the billing;
4. Question and answer to ensure that the customer is at least 18 years of age;
5. Explanation of each product or service offered;
6. Explanation of all applicable charges;
7. Explicit customer acknowledgement that the charges will be assessed on the customer's bill;
8. Explanation of how a product or service can be cancelled;
9. Description of how the charge will appear on the customer's bill; and
10. Information on whom to call and a working, toll-free telephone number for customer inquiries.

**R14-2-2006. Customer Consent**

- A. Customer authorization shall be obtained by one or more of the following methods:
1. A customer's written consent of authorization shall be a separate document containing the information required by R14-2-2004 and shall be for the sole purpose of authorizing the charges for a product or service on the customer's bill. The written documentation:
    - a. Shall be signed and dated only by the customer;
    - b. Shall not be combined with inducements of any kind on the same document;
    - c. Shall be translated into the same language as any promotional materials, verbal descriptions, or instructions provided the customer;
    - d. Shall be translated in its entirety to the same language as found in any portion of the document;
  2. Toll-free electronic authorization shall be as prescribed by the Federal Communications Commission in 47 C.F.R. 4.1100(b).
  3. A voice recording made to a toll-free number shall connect a customer to recording mechanism that shall record the required information regarding the services change and automatically record the originating automatic number identification information.
  3. Customer consent records as described in this section shall be maintained by the telecommunications carrier for a minimum of 24 months.

**R14-2-2007. Unauthorized Charges**

- A. If a customer's telephone bill is charged for any product or service without proper customer consent as described in R14-2-2006, the billing telecommunications company, on its knowledge or upon notification of any unauthorized charge, shall promptly, but not later than 45 days from the date of obtaining knowledge or notification of an unauthorized charge, shall:
1. Notify the billing telecommunications company to immediately cease charging the customer for the unauthorized product or service;
  2. Remove the unauthorized charge from the customer's bill;
  3. Refund or credit to the customer all money that has been paid by the customer for any unauthorized charge, and if any unauthorized charge that has been paid is not refunded or credited within three billing cycles, shall pay interest on the amount of any unauthorized charge at an annual rate established by the Commission pursuant to A.A.C. R14-2-503(B)(3) until the unauthorized charge is refunded or credited;
  4. Provide the customer, upon the customer's request, all billing records under the control of the billing telecommunications company related to any unauthorized charge. The billing records shall be provided within 15 business days from the date of removal of the charge from the customer's telephone bill; and,
  5. Maintain for at least 24 months a record of every customer who has experienced any unauthorized charge for a product or service on the customer's telephone bill and has notified the billing provider of the unauthorized charge. The record shall contain for each unauthorized charge:
    - a.. The name of the telecommunications company that offered the product or service;
    - b. Any affected telephone number;
    - c. The date each customer requested that the billing provider remove the unauthorized charge from the customer's bill; and,
    - d. The date the customer was refunded or credited any money that the customer paid for unauthorized charges.
- B. Once an unauthorized charge is removed from the customer's telephone bill, it shall not be re-billed on the telephone bill for past or future periods.

- C. A billing telecommunications company shall not:
  - 1.. Suspend, disconnect, or terminate telecommunications service to any customer who disputes any billing charge pursuant to this section or for nonpayment of an unauthorized charge; or
  - 2. File an unfavorable credit report against a customer who has not paid charges that the customer has alleged were unauthorized. If the dispute regarding the unauthorized charge is ultimately resolved, the customer shall remain obligated to pay any charges that are not in dispute.
- D.. The telecommunications company responsible for placing any unauthorized charge on a customers' bill shall
  - 1. Immediately cease billing upon notice from the customer or the billing provider that a charge for a product or service has not been authorized by the customer, and,
  - 2. Maintain for at least 24 months a record for every disputed charge for a product or service on the customer's telephone bill. Each record shall contain:
    - a. Any affected telephone number or addresses,
    - b. The date the customer requested that the telecommunications company remove the unauthorized charge from the customer's bill,
    - c. The date the unauthorized charge was removed from the customer's bill, and,
    - d. The date that action was taken to refund or credit to the customer any money that the customer paid for the unauthorized charges.

**R14-2-2008. Notice of Customer Rights**

- 1. Each telecommunications company shall provide to its customers a notice of the customer's rights regarding unauthorized changes.
- 2. The customer notice shall include the following:
  - a. The name, address and telephone number where a customer can contact the telecommunications company;
  - b. A statement that a telecommunications company is prohibited from adding products and services to a customer's telephone service without the customer's permission;
  - c. A statement that the telecommunications company is required to return the service to its original provisions if a customer has been crammed; and
  - d. A statement that the telecommunications company is required to pay all charges associated with returning the customer to their original provisions within 5 business days of the customer's request;
  - e. A statement that the telecommunications company must refund to the customer within 30 business days any amount the customer paid for unauthorized charges;
  - f. A statement that a crammed customer should call the Arizona Corporation Commission to report the unauthorized change;
- 3. Distribution, language and timing of notice.
  - a. A telecommunications company shall send the notice described in this rule to new customers at the time service is initiated, and upon customer request.
  - b. Each telecommunications company shall print the notice described in this rule in the white pages of its telephone directories published 30 days after the effective date of this rule.
  - c. The notice described in this rule shall be in both English and Spanish as necessary to effectively inform the customer.

**R14-2-2009. Complaint Process**

- A. A customer may file an informal complaint with the Arizona Corporation Commission against a telecommunications carrier for any reasons related to the provisions of the section. The complaint is to be in writing and is to include:
  - a. Complainant's name, address, telephone number and e-mail if possible;
  - b. The name of the telecommunications company billing the unauthorized charge;
  - c. The date of the allegedly unauthorized charges (if known);
  - d. A statement of facts (including documentation) to support the complainant's allegation;
  - e. A statement of whether the complainant has paid any disputed charges; and,
  - f. The specific relief sought.
- B. Staff of the Arizona Corporation Commission, upon receipt of an informal complaint, shall:
  - 1. Give the customer acknowledgement of the Commission's receipt of the complaint and provide the customer with written procedures for resolving the complaint;
  - 2. Notify the telecommunications company of the alleged unauthorized charge;

3. Request that the telecommunications company provide documentation of the customer's service authorization. Such information will be provided to Staff within 10 business days. If such information is not provided within 10 business days a valid presumption exists that an unauthorized charge occurred and staff will make a finding that such a charge did occur;
- C. The telecommunications company shall provide staff with any other additional information staff requests within 10 business days, or provide staff with an explanation for the delay and an estimate for when the requested materials will be provided.
- D. Staff will conduct a review of the complaint and related materials to determine if an unauthorized charge has occurred.
- E. Upon conclusion of its review, Staff will inform the customer and the telecommunications company of its findings.
- F. In the event either party is dissatisfied with the Staff resolution, either party may appeal the decision within 5 business days. Such an appeal would be heard by an appointed mediator.
- G. If the complainant is unsatisfied with the resolution of the complaint under this section, the complainant may file a formal complaint under ARS 40-246.

**R14-2-2010. Compliance and Enforcement**

- A. A telecommunications company shall provide a copy of records maintained under the requirements of R14-2-2004 and R14-2-2005 to Commission staff upon request.
- B. If the Commission finds that a telecommunications company is in violation of any section of this article, the Commission shall order the company to take corrective action as necessary, and the company may be subject to penalties of not more than \$7,500 for the first violation and not more than \$15,000 for each subsequent violation in this state, temporary suspension of service, or revocation of certificate of convenience and necessity.
- C. In determining whether to impose a civil penalty, the amount of the civil penalty, suspension of services, or whether revocation of a certificate of convenience and necessity is warranted, the Commission may consider any matter and evidence that it deems appropriate. Moreover, the penalties prescribed in this section are in addition to all other causes of action remedies and penalties provided under the laws of this state.
- D. The Commission shall coordinate its enforcement efforts regarding the prosecution of fraudulent, misleading, deceptive, and anti-competitive business practices with the Arizona Attorney General in order to ensure consistent treatment of specific alleged violations.

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T-03517A  
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4045 N.W. 97TH AVE.  
MIAMI FL 33178-0000

T-03777A  
360NETWORKS (USA) INC.  
12101 AIRPORT WAY  
BROOMFIELD CO 80021-

T-03327A  
ACC LONG DISTANCE  
ATTN: MICHELLE ENGEL  
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PHOENIX AZ 85003-

T-03098A  
ACCESS NETWORK SERVICES, INC.  
1 INTERMEDIA WAY  
TAMPA FL 33647-

T-03699A  
ACCESS ONE, INC.  
125 N. HALSTED STREET 4TH FLOOR  
CHICAGO IL 60661-0000

T-03446A  
ACCESS POINT, INC.  
16 HYLAND RD.  
GREENVILLE SC 29615-

T-02847A  
ACCIPITER COMMUNICATIONS  
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T-03835A  
ACN COMMUNICATION SERVICES, INC.  
32991 HAMILTON COURT  
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T-03124A  
ACTIVETEL L.D., INC.  
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T-03137A  
ADDTTEL COMMUNICATIONS, INC.  
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ADVANCED COMMUNICATIONS  
SOLUTIONS/AFFINITY CORPORATE SVCS  
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T-03648A  
ADVANTAGE TELECOMMUNICATIONS, CORP.  
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T-02657A  
AFI CORP. (FN)  
20875 CROSSROADS CIRCLE SUITE 400  
WAUKESHA WI 53186-

T-03815A  
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T-03789A  
ALLEGIANCE TELECOM OF ARIZONA, INC.  
9201 N. CENTRAL EXPRESSWAY 6B  
DALLAS TX 75231-

T-03605A  
ALLIANCE GROUP SERVICES, INC.  
1221 PORT ROAD EAST  
WESTPORT CT 06880-

T-03080A  
ALLSTAR TELECOM  
223 EAST DE LA GUERRA  
SANTA BARBARA CA 93101-

T-03285A  
ALLTEL  
ONE ALLIED DRIVE  
LITTLE ROCK AR 72202-

T-03336A  
AMERICAN LONG LINES, INC.  
410 HORSHAM ROAD  
HORSHAM PA 19044-0000

T-02600A  
AMERICAN NETWORK EXCHANGE, INC.  
145 HUGUENOT ST STE. 401  
NEW ROCHELLE NY 10801-5237

T-03763A  
AMERICAN PHONE SERVICES, CORP.  
308 MAXWELL RD. STE. 100  
ALPHARETTA GA 30004-

T-03094A  
AMERICAN TEL GROUP, INC.  
P O BOX 1072  
ALBUQUERQUE NM 87103-1072

T-03087A  
AMERICAN TELCO, INC.  
3555 NW 58TH STREET STE 1000  
OKLAHOMA CITY OK 73112-

T-03195A  
AMERITECH COMMUNICATIONS  
INTERNATIONAL INC.  
5850 W. LAS POSITAS BLVD ROOM 303  
PLEASANTON CA 94588-



T-03100A  
AMERIVISION COMMUNICATIONS, INC.  
5900 MOSTELLER DRIVE STE 1800  
OKLAHOMA CITY OK 73112-0000

T-03582A  
ARCHTEL, INC.  
1800 WEST PARK DRIVE SUITE 250  
WESTBOROUGH MA 01581-0000

T-02428A  
AT&T COMMUNICATIONS OF THE MOUNTAIN  
STATES, INC.  
111 W. MONROE STE. 1201  
PHOENIX AZ 85003-0000

T-03030A  
ATCOM LTD.  
482 NORRISTOWN RD SUITE 200  
BLUE BELL PA 19422-0000

T-03107A  
ATN, INC.  
FOUR EXECUTIVE CAMPUS SUITE 200  
CHERRY HILL NJ 08002-0000

T-03287A  
BELLSOUTH LONG DISTANCE INC  
400 PERIMETER CENTER TERRACE SUITE 400  
ATLANTA GA 30346-0000

T-03114A  
BROADWING COMMUNICATIONS  
SERVICES, INC.  
1122 CAPITAL OF TEXAS HIGHWAY SOUTH  
AUSTIN TX 78746-0000

T-03070A  
ARCADA COMMUNICATIONS, INC.  
2001 6TH AVE. STE. 3210  
SEATTLE WA 98122-2516

T-03361A  
ASSOCIATION ADMINISTRATORS, INC.  
6455 E. JOHNS CROSSING SUITE 285  
DULUTH GA 30097-

T-03193A  
ATCALL, INC.  
8401 OLD COURTHOUSE RD SUITE 300  
VIENNA VA 22182-

T-03706A  
ATLANTIC TELEPHONE COMPANY, INC.  
400 N. TAMPA STREET SUITE 2100  
TAMPA FL 33602-4706

T-03823A  
BCGI COMMUNICATIONS CORP.  
100 SYLVAN RD  
WOBURN MA 01801-

T-03734A  
BLACKSTONE COMMUNICATIONS COMPANY  
7900 NW 36TH STREET 2ND FLOOR  
MIAMI FL 33166-0000

T-02720A  
BROADWING TELECOMMUNICATIONS, INC.  
1122 CAPITAL OF TEXAS HWY SO  
AUSTIN TX 78746-

T-03009A  
BROOKS FIBER COMMUNICATIONS OF  
TUCSON, INC.  
201 SPEAR STREET 9TH FLOOR  
SAN FRANCISCO CA 94105-

T-03556A  
BUY-TEL COMMUNICATIONS, INC.  
6409 COLLEYVILLE BLVD.  
PO BOX 1170  
COLLEYVILLE TX 76034-0000

T-03760A  
C-COM  
4745 WALNUT STREET, STE. 300  
BOULDER CO 80301-0000

T-02545A  
CABLE & WIRELESS USA, INC.  
8219 LEESBURG PIKE  
VIENNA VA 22182-0000

T-03171A  
CALTECH INTERNATIONAL TELECOM CORP.  
197 JOAQUIN CIRCLE  
DANVILLE CA 94526-0000

T-03554A  
CENTURYTEL  
P. O. BOX 4065  
MONROE LA 71211-4065

T-03152A  
CEO TELECOMMUNICATIONS INC  
223 EAST DE LA GUERRA  
SANTA BARBARA CA 93101-

T-02688A  
BTI TELECOMMUNICATIONS SERVICES  
4300 SIX FORKS ROAD  
RALEIGH NC 27609-5781

T-03538A  
BUYERS UNITED INTERNATIONAL, INC.  
66 E. WADSWORTH PARK DRIVE SUITE 101  
DRAPER UT 84020-

T-03544A  
CABLE & WIRELESS GLOBAL CARD SERVICES,  
INC.  
8219 LEESBURG PIKE  
VIENNA VA 22182-

T-03083A  
CALL AMERICA  
4001 MAIN STREET  
VANCOUVER WA 98663-1896

T-03686A  
CAPROCK TELECOMMUNICATIONS CORP.  
15601 NORTH DALLAS PARKWAY SUITE 700  
DALLAS TX 75248-

T-03687A  
CENTURYTEL LONG DISTANCE, INC.  
100 CENTURY PARK DRIVE  
MONROE LA 71203-0000

T-03429A  
CFL, LLC (CFL PAYPHONES)  
P. O. BOX 1550  
N. SIOUX CITY SD 57049-0000

T-03434A  
CIMCO COMMUNICATIONS, INC.  
18 WEST 100 22ND STREET SUITE 109  
OAKBROOK TERRACE IL 60181-0000

T-02755A  
CITIZENS TELECOMMUNICATIONS COMPANY  
5600 HEADQUARTERS DRIVE  
PLANO TX 75024-

T-03214A  
CITIZENS TELECOMMUNICATIONS COMPANY  
OF THE WHITE MOUNTAINS INC  
4 TRIAD CENTER, STE. 200  
SALT LAKE CITY UT 84180-

T-02598A  
COAST INTERNATIONAL, INC  
14303 W. 95TH STREET  
LENEXA KS 66215-

T-03560A  
COMCAST LONG DISTANCE  
1500 MARKET STREET  
WEST TOWER, 28TH FLOOR  
PHILADELPHIA PA 19102-2148

T-03466A  
COMM SOUTH COMPANIES, INC.  
2909 N. BUCKNER BLVD., STE. 800  
DALLAS TX 75228-0000

T-03546A  
COMMUNICATIONS BILLING, INC.  
20033 DETROIT RD. STE. 202  
ROCKY RIVER OH 44116-

T-01954B  
CITIZENS COMMUNICATIONS COMPANY OF  
ARIZONA  
4 TRIAD CENTER, STE. 200  
SALT LAKE CITY UT 84180-

T-03213A  
CITIZENS TELECOMMUNICATIONS COMPANY  
OF ARIZONA L.L.C.  
4 TRIAD CENTER, STE. 200  
SALT LAKE CITY UT 84180-

T-03615A  
CLEAR WORLD COMMUNICATIONS  
CORPORATION  
3100 SOUTH HARBOR BLVD SUITE 300  
SANTA ANA CA 92704-0000

T-03140A  
COLLECTIVE COMMUNICATION SERVICES, INC.  
1670 POTTSTOWN PIKE  
GLENMOORE PA 19343-

T-03118A  
COMDATA TELECOMMUNICATIONS  
SERVICES, INC.  
5301 MARYLAND WAY  
BRENTWOOD TN 37027-0000

T-03170A  
COMMON CONCERNS, INC.  
6455 E. JOHNS CROSSING SUITE 285  
DULUTH GA 30097-

T-03581A  
COMPASS TELECOMMUNICATIONS INC.  
7001 N. SCOTTSDALE RD. STE 2000  
SCOTTSDALE AZ 85250-0000

T-03731A  
CONCERT COMMUNICATIONS SALES LLC  
295 N. MAPLE AVE. RM. 5463A2  
BASKING RIDGE NJ 07920-

T-03645A  
CONSOLIDATED BILLING PROVIDER, LLC  
6455 EAST JOHNS CROSSING STE 285  
DULUTH GA 30097-

T-02727A  
COPPER VALLEY TELEPHONE INC  
P. O. BOX 970  
WILLCOX AZ 85644-

T-03189A  
CORPORATE SERVICES TELCOM, INC.  
360 MERRIMAC STREET -  
RIVERWALK BUILDING #5  
LAWRENCE MA 01843-0000

T-03490A  
COVISTA, INC.  
6455 E. JOHNS CROSSING SUITE 285  
DULUTH GA 30097-

T-03640A  
CTC COMMUNICATIONS CORP.  
360 SECOND AVENUE  
WALTHAM MA 02451-0000

T-03187A  
DIGITAL SERVICES CORPORATION  
211 N. UNION ST STE 300  
ALEXANDRIA VA 22314-

T-03784A  
CONNECT!  
124 WEST CAPITOL AVENUE SUITE 250  
LITTLE ROCK AR 72201-0000

T-03222A  
CONSUMER ACCESS  
5120 WOODWAY SUITE 7007  
HOUSTON TX 77056-1724

T-03486A  
CORPORATE CALLING SERVICES, INC.  
2601 E. FLAMINGO RD SUITE 18-109  
LAS VEGAS NV 89119-0000

T-03632A  
COVAD COMMUNICATIONS COMPANY  
4250 BURTON DRIVE  
SANTA CLARA CA 95054-0000

T-03471A  
COX COMMUNICATIONS  
20401 NORTH 29TH AVENUE  
PHOENIX AZ 85027-0000

T-03221A  
D.D.D. CALLING, INC.  
5120 WOODWAY SUITE 7009  
HOUSTON TX 77056-1724

T-03311A  
DISCOUNT NETWORK SERVICES, INC.  
23750 ELMIRA STE 202  
REDFORD MI 48239-

T-02890A  
DISCOUNT PLUS  
6053 HUDSON ROAD SUITE 110  
WOODBURY MN 55125-

T-03571A  
DMJ COMMUNICATIONS, INC.  
2525 N. GRANDVIEW, STE. 900  
ODESSA TX 79761-0000

T-03727A  
DSLNET COMMUNICATIONS, LLC  
545 LONG WHARF DRIVE 5TH FLOOR  
NEW HAVEN CT 06511-0000

T-03411A  
E.SPIRE  
131 NATIONAL BUSINESS PARKWAY SUITE 100  
ANNAPOLIS JUNCTION MD 20701-0000

T-03021A  
E.SPIRE  
131 NATIONAL BUSINESS PARKWAY SUITE 100  
ANNAPOLIS JUNCTION MD 20701-0000

T-03812A  
EASTON TELECOM SERVICES INC.  
4646 W. STREETSBORO ROAD  
RICHFIELD OH 44286-0000

T-03484A  
EFFICY GROUP, INC.  
16 HYLAND RD. SUITE D  
GREENVILLE SC 29615-0000

T-03857A  
ENHANCED COMMUNICATIONS GROUP L.L.C  
2232 S E WASHINGTON BLVD SUITE 202  
BARTLESVILLE OK 74006-0000

T-03139A  
EQUALNET CORPORATION  
1250 WOOD BRANCH PARK DRIVE  
HOUSTON TX 77079-1212

T-03406A  
ESCHELON TELECOM OF ARIZONA, INC.  
730 SECOND AVENUE SOUTH SUITE 1200  
MINNEAPOLIS MN 55402-0000

T-03220A  
ETI - TELECOMMUNICATIONS  
6455 EAST JOHNS CROSSING SUITE 285  
DULUTH GA 30097-

T-03836A  
EXCELL AGENT SERVICES. L.L.C.  
2175 WEST 14TH STREET  
TEMPE AZ 85281-

T-02543A  
EXTELCOM, INC  
ATTN JERRY DYER  
324 SOUTH STATE  
SALT LAKE CITY UT 84111-0000

T-03502A  
EZ TALK COMMUNICATIONS, L.L.C.  
4727 SOUTH MAIN  
STAFFORD TX 77477-0000

T-03612A  
FAXNET CORPORATION  
98 N. WASHINGTON STREET  
BOSTON MA 02114-0000

T-03366A  
FIBERNET, INC.  
2701 OCEAN PARK BLVD SUITE 100  
SANTA MONICA CA 90405-0000

T-03822A  
FREEDOMSTARR COMMUNICATIONS, INC.  
2131 PALOMAR AIRPORT RD. STE. 200  
CARLSBAD CA 92009-

T-03141A  
GENESIS COMMUNICATIONS  
INTERNATIONAL, INC.  
12750 HIGH BLUFF DRIVE, STE. 200  
SAN DIEGO CA 92130-

T-02438B  
GLOBAL CROSSING TELECOMMUNICATIONS,  
INC.  
ATTN TERESA REFF  
180 SOUTH CLINTON ST  
ROCHESTER NY 14646-

T-03344A  
GLOBAL TELEPHONE CORPORATION  
41 WINTER STREET  
BOSTON MA 02108-

T-03251A  
GROUP LONG DISTANCE, INC.  
6455 E. JOHNS CROSSING STE. 285  
DULUTH GA 30097-

T-03111A  
FEDERAL TRANSTEL INC  
2868 ACTON ROAD SUITE 100  
BIRMINGHAM AL 35243-

T-03593A  
FIRSTWORLD COMMUNICATIONS, INC.  
9339 GENESEE AVENUE SUITE 100  
SAN DIEGO CA 92121-0000

T-02719A  
GE EXCHANGE AND GE CAPITAL EXCHANGE  
6540 POWERS FERRY ROAD  
ATLANTA GA 30339-0000

T-03658A  
GLOBAL CROSSING LOCAL SERVICES, INC.  
ATTN: TERESA REFF  
180 SOUTH CLINTON  
ROCHESTER NY 14646-0000

T-03539A  
GLOBAL CROSSING TELEMAGEMENT, INC.  
ATTN: TERESA REFF  
180 SOUTH CLINTON  
ROCHESTER NY 14646-0000

T-03696A  
GLYPHICS COMMUNICATIONS, INC.  
66 EAST WADSWORTH PARK DRIVE SUITE 200  
DRAPER UT 84020-0000

T-03155A  
GST NET (AZ) INC.  
4001 MAIN STREET  
VANCOUVER WA 98663-

T-03393A  
GST NET(AZ), INC.  
4001 MAIN STREET  
VANCOUVER WA 98663-

T-03283A  
H AND F NETWORK PLUS, INC.  
234 COPELAND STREET  
QUINCY MA 02169-

T-03587A  
HJN TELECOM, INC.  
6455 EAST JOHNS CROSSING STE 285  
DULUTH GA 30097-0000

T-03079A  
HOST NETWORK, INC.  
9401 WILSHIRE BLVD. SUITE 501  
BEVERLY HILLS CA 90212-0000

T-03566A  
ICG TELECOM GROUP, INC.  
161 INVERNESS DRIVE WEST STE 100  
ENGLEWOOD CO 80112-0000

T-03656A  
IDT AMERICA, CORP.  
520 BROAD STREET  
NEWARK NJ 07102-3111

T-03730A  
IG2, INC.  
80-02 KEW GARDEN ROAD SUITE 5000  
KEW GARDENS NY 11415-0000

T-03717A  
GTC TELECOM  
3151 AIRWAY AVENUE SUITE P-3  
COSTA MESA CA 92626-0000

T-03163A  
HCC TELEMANAGEMENT, INC.  
1575 SPINNAKER DR. #204  
VENTURA CA 93001-0000

T-02715A  
HOME OWNERS LONG DISTANCE, INC.  
8647 WURZBACH STE M-1  
SAN ANTONIO TX 78240-

T-03259A  
I-LINK, COMMUNICATIONS, INC.  
3800 N. CENTRAL AVE. SUITE B-1  
PHOENIX AZ 85012-0000

T-03117A  
IDEALDIAL CORPORATION  
999 18TH STREET #2201 NORTH TOWER  
DENVER CO 80202-0000

T-03664A  
IE COM  
500 AIRPORT BLVD. STE. 340  
BURLINGAME CA 94010-

T-03093A  
IIC COMPANY (FN)  
28050 U.S. HWY 19 NORTH SUITE 202  
CLEARWATER FL 34621-0000

T-02623A  
ILD  
16200 ADDISON ROAD STE. 100  
DALLAS TX 75001-

T-03133A  
INDEPENDENT NETWORK SERVICES CORP.  
(FN)  
2600 N. CENTRAL AVE. SUITE #1750  
PHOENIX AZ 85004-0000

T-02585A  
INTER-TEL NETSOLUTIONS, INC  
120 N. 44TH STREET SUITE 200  
PHOENIX AZ 85034-1822

T-03298A  
ITC^DELTACOM  
4092 SOUTH MEMORIAL PARKWAY  
HUNTSVILLE AL 35802-

T-03804A  
KDD AMERICA INC  
375 PARK AVENUE 7TH FLOOR  
NEW YORK NY 10152-

T-03678A  
LDA  
8825 RAMBLEWOOD DR. #1509  
CORAL SPRINGS FL 33071-

T-02810A  
LDDSMETROMEDIA COMMUNICATIONS  
515 EAST AMITE STREET  
JACKSON MI 39201-2702

T-03089A  
INACOM COMMUNICATIONS, INC.  
10810 FARNAM STREET  
OMAHA NE 68154-

T-03099A  
INTELNET INTERNATIONAL CORP.  
444 KELLEY DRIVE  
WEST BERLIN NJ 08091-0000

T-03291A  
INTERMEDIA COMMUNICATIONS INC  
ONE INTERMEDIA WAY  
TAMPA FL 33647-1752

T-03674A  
JATO COMMUNICATIONS CORP.  
1099 18TH STREET SUITE 700  
DENVER CO 80202-0000

T-03132A  
LDC TELECOMMUNICATIONS, INC.  
40347 U.S. HWY 19 N #232  
TARPON SPRINGS FL 34689-

T-03470A  
LDMI LONG DISTANCE  
8801 CONANT STREET  
HAMTRAMCK MI 48211-1403

T-03669A  
LEGACY LONG DISTANCE INTERNATIONAL,  
INC.  
ONE WORLD TRADE CENTER SUITE 1100  
LONG BEACH CA 90831-0000

T-03749A  
LEGENDS COMMUNICATIONS, INC.  
2500 WINDY RIDGE PARKWAY SUITE 365  
ATLANTA GA 30339-0000

T-03174A  
LIGHTYEAR COMMUNICATIONS, INC.  
1901 EASTPOINT PARKWAY  
LOUISVILLE KY 40223-

T-03125A  
LONG DISTANCE CHARGES  
2 VIA RAVENNA COURT  
HENDERSON NV 89011-

T-03164A  
LONG DISTANCE WHOLESALE CLUB  
8750 N CENTRAL EXPRESSWAY STE 1500  
DALLAS TX 75231-

T-03394A  
MCI WORLDCOM COMMUNICATIONS, INC.  
201 SPEAR STREET 9TH FLOOR  
SAN FRANCISCO CA 94105-

T-03574A  
MCIMETRO  
201 SPEAR STREET 9TH FLOOR  
SAN FRANCISCO CA 94105-

T-03705A  
LEGACY TELECOMMUNICATIONS  
CORPORATION  
4706 SHAVANO OAK SUITE 101  
SAN ANTONIO TX 78249-0000

T-03654A  
LEVEL 3 COMMUNICATIONS, LLC  
1025 ELDORADO BLVD.  
BROOMFIELD CO 80021-

T-03378A  
LONG DISTANCE BILLING  
7700 IRVINE CENTER DRIVE SUITE 605  
IRVINE CA 92618-

T-03324A  
LONG DISTANCE INTERNATIONAL, INC.  
4150 SW 28TH WAY  
FT. LAUDERDALE FL 33312-

T-03532A  
MAX-TEL COMMUNICATIONS, INC.  
105 N. WICKHAM  
P. O. BOX 280  
ALVORD TX 76225-0000

T-02431A  
MCI WORLDCOM NETWORK SERVICES, INC.  
201 SPEAR STREET 9TH FLOOR  
SAN FRANCISCO CA 94105-

T-03267A  
MCLEODUSA TELECOMMUNICATIONS  
SERVICES, INC.  
6400 C STREET,  
P. O. BOX 3177  
CEDAR RAPIDS IA 52406-0000

T-03603A  
MEGSINET-CLEC, INC.  
225 WEST OHIO SUITE 200  
CHICAGO IL 60610-0000

T-03567A  
METRACOM CORPORATION  
1901 EASTPOINT PARKWAY  
LOUISVILLE KY 40223-

T-03006A  
METROPOLITAN FIBER SYSTEMS  
OF ARIZONA, INC.  
201 SPEAR STREET 9TH FLOOR  
SAN FRANCISCO CA 94105-

T-03432A  
MOUNTAIN TELECOMMUNICATIONS, INC.  
2540 E. 6TH STREET  
TUCSON AZ 85716-0000

T-03549A  
MVX COMMUNICATIONS, LLC  
101 ROWLAND WAY  
NOVATO CA 94945-

T-02813A  
NATIONAL TELEPHONE COMMUNICATIONS,  
INC.  
2801 NORTH MAIN STREET  
IRVINE CA 92614-5901

T-03523A  
NET2000 COMMUNICATIONS SERVICES, INC.  
2180 FOX MILL ROAD  
HERNDON VA 20171-

T-03680A  
MERCURY MARKETING COMPANY, LTD  
17-10 RIVER ROAD SUITE 4-D  
FAIR LAWN NJ 07410-0000

T-03774A  
METROMEDIA FIBER NETWORK SERVICES, INC.  
360 HAMILTON AVENUE  
WHITE PLAINS NY 10601-

T-02532A  
MIDVALE TELEPHONE EXCHANGE, INC  
P. O. BOX 7  
MIDVALE ID 83645-

T-03831A  
MPOWER COMMUNICATIONS CORP.  
175 SULLY'S TRAIL, SUITE 300  
PITTSFORD NY 14534-0000

T-03793A  
MVX.COM COMMUNICATIONS, INC.  
88 ROWLAND WAY  
NAVATO CA 94945-

T-02115A  
NAVAJO COMMUNICATIONS COMPANY, INC  
4 TRIAD CENTER, STE. 200  
SALT LAKE CITY UT 84180-

T-03807A  
NETLOJIX TELECOM, INC.  
501 BATH STREET  
SANTA BARBARA CA 93101-

T-03643A  
NETWORK BILLING SYSTEMS, L.L.C.  
155 WILLOWBROOK BOULEVARD  
WAYNE NJ 07470-0000

T-03738A  
NETWORK COMMUNICATIONS  
INTERNATIONAL CORP.  
606 E. MAGRILL ST.  
LONGVIEW TX 75601-0000

T-03257A  
NETWORK ENCHANCED TECHNOLOGIES, INC.  
700 S. FLOWER STREET SUITE 420  
LOS ANGELES CA 90017-0000

T-03227A  
NETWORK UTILIZATION SERVICES  
P. O. BOX 990-165  
BOSTON MA 02199-

T-03788A  
NEW EDGE NETWORKS  
3000 COLUMBIA HOUSE BLVD.  
VANCOUVER WA 98661-

T-03553A  
NEXTEL LONG DISTANCE  
2001 EDMUND HALLEY DRIVE  
RESTON VA 20191-

T-03775A  
NEXTLINK LONG DISTANCE SERVICES, INC.  
C/O MR. DOULAS KINKOPH  
TWO EASTON OVAL, SUITE 300  
COLUMBUS OH 43219-0000

T-02662A  
NORSTAN NETWORK SERVICES, INC.  
5101 SHADY OAK ROAD  
MINNETONKA MN 55343-

T-03380A  
NORTH AMERICAN COMMUNICATIONS  
CONTROL, INC.  
789 PARK AVE. 2ND FLOOR  
HUNTINGTON NY 11743-

T-03199A  
NORTH AMERICAN TELEPHONE NETWORK,  
LLC  
% TECHNOLOGIES MGT. INC.  
P. O. DRAWER 200  
WINTER PARK FL 32790-0200

T-03335A  
NORTH COUNTY COMMUNICATIONS  
CORPORATION  
3802 ROSENCRANS, SUITE 485  
SAN DIEGO CA 92110-0000

T-02654A  
NOS COMMUNICATIONS, INC.  
4380 BOULDER HIGHWAY  
LAS VEGAS NV 89121-

T-03540A  
NOVA TELECOM, INC.  
842 S. SECOND ST. SUITE 355  
PHILADELPHIA PA 19147-0000

T-03746A  
NOW COMMUNICATIONS, INC.  
2000 NEWPOINT PLACE PARKWAY SUITE 900  
LAWRENCEVILLE GA 30043-

T-03559A  
NSC COMMUNICATIONS PUBLIC SERVICES  
CORPORATION  
6920 KOLL CENTER PKWY SUITE 211  
PLEASANTON CA 94566-0000

T-03194A  
OASIS TELECOM / AIT  
22 CORTLAND ST.  
NEW YORK NY 10007-

T-03509A  
ONE SOURCE COMMUNICATIONS, INC.  
P O BOX 340  
ALLEGAN MI 49010-0000

T-03475A  
ONEPOINT COMMUNICATIONS  
TWO CONWAY PARK  
150 FIELD DRIVE, STE. 300  
LAKE FOREST IL 60045-0000

T-03622A  
OPEX COMMUNICATIONS, INC.  
500 EAST HIGGINS ROAD SUITE 200  
ELK GROVE VILLAGE IL 60007-0000

T-02565A  
OPTICOM  
801 CONGRESSIONAL BLVD.  
CARMEL IN 46032-0000

T-03693A  
PAC-WEST TELECOMM, INC.  
4210 CORONADO AVE.  
STOCKTON CA 95204-0000

T-03541A  
NTS COMMUNICATIONS, INC.  
5307 W. LOOP 289  
LUBBOCK TX 79414-1610

T-02618A  
ONCOR COMMUNICATIONS, INC..  
3530 FOREST LANE, SUITE 200  
DALLAS TX 75234-7910

T-03813A  
ONE TEL INC.  
ONE WEST OCEAN BOULEVARD SUITE 2450  
LONG BEACH CA 90802-0000

T-03697A  
ONESTAR LONG DISTANCE, INC.  
7100 EAGLE CREST BLVD. SUITE B  
EVANSVILLE IN 47715-0000

T-03365A  
OPTEL (ARIZONA) TELECOM, INC.  
1111 WEST MOCKINGBIRD LANE SUITE 1000  
DALLAS TX 75247-0000

T-03129A  
OVERLOOK COMMUNICATIONS  
INTERNATIONAL CORP.  
6455 EAST JOHNS CROSSING STE 285  
DULUTH GA 30097-

T-03663A  
PAE TEC COMMUNICATIONS, INC.  
ONE PAETEC PLAZA  
600 WILLOWBROOK OFFICE PARK  
FAIRPORT NY 14450-0000

T-03353A  
PAGING NETWORK OF ARIZONA  
4975 PRESTON PARK BLVD. SUITE 600  
PLANO TX 75096-0000

T-03568A  
PARK 'N VIEW, INC.  
6455 EAST JOHNS CROSSING SUITE 285  
DULUTH GA 30097-

T-02534A  
PENTAGON COMPUTER DATA, LTD  
6033 WEST NORTH AVENUE  
OAK PARK IL 60302-0000

T-03518A  
PEOPLE LINK BY TCI  
5619 DTC PARKWAY  
ENGLEWOOD CO 80111-3000

T-03126A  
PHASE 2 TELESYSTEMS, INC.  
8901 E. RAIN TREE #100  
SCOTTSDALE AZ 85260-

T-02643A  
PHOENIX TELCOM, INC.  
ATTN: CAROL P. KUHNOW  
555 17TH STREET  
DENVER CO 80202-

T-03583A  
PHONES FOR ALL / TELÉFONOS PARA TODOS  
14681 MIDWAY ROAD SUITE 105  
ADDISON TX 75001-3147

T-03121A  
PNG TELECOMMUNICATIONS, INC.  
4839 BUSINESS WAY  
CINCINNATI OH 45246-

T-02575B  
POPP TELCOM INCORPORATED  
620 MENDELSSOHN AVE N  
GOLDEN VALLEY MN 55427-0067

T-03700A  
PRE-PAID PHONES, LTD  
1605 GOLDEN OAK DRIVE  
LAS VEGAS NV 89117-0000

T-03767A  
PRISM ARIZONA OPERATIONS, L.L.C.  
1667 K STREET NW SUITE 200  
WASHINGTON DC 20006-

T-02763A  
PROCOM  
ROUTE 3, BOX 69G  
BRUCETON MILLS WV 26526-0000

T-03737A  
PROMISE-NET INTERNATIONAL, LTD.  
2671 CENTERVILLE HIGHWAY  
SNELLVILLE GA 30078-0000

T-03792A  
PT - 1 LONG DISTANCE  
30-50 WHITESTONE EXPRESSWAY  
WHITESTONE NY 11354-

T-03127A  
QUINTELCO, INC.  
1 BLUE HILL PLAZA  
P. O. BOX 1665  
PEARL RIVER NY 10965-0000

T-03569A  
RCN TELECOM SERVICES OF ARIZONA, INC.  
105 CARNEGIE CENTER  
PRINCETON NJ 08540-0000

T-03621A  
RHYTHM LINKS, INC.  
9100 E. MINERAL CIRCLE  
ENGLEWOOD CO 80112-0000

T-03739A  
ROCKY MOUNTAIN BROADBAND, INC.  
999 18TH STREET SUITE 2201  
DENVER CO 80202-0000

T-03765A  
RSL COM PRIMECALL, INC.  
430 PARK AVENUE FIFTH FLOOR  
NEW YORK NY 10022-0000

T-03359A  
SCS OF ARIZONA, INC.  
110 STONY POINT ROAD 2ND FLOOR  
SANTA ROSA CA 95401-

T-03580A  
SINGLE BILLING SERVICES, INC.  
9550 FLAIR DRIVE STE 510  
EL MONTE CA 91731-

T-02811B  
QWEST COMMUNICATIONS CORPORATION  
ATTN: CAROL P. KUHNOW  
555 17TH STREET  
DENVER CO 80202-

T-03692A  
REGAL TELEPHONE COMPANY  
1119 WEST KENT SUITE J  
MISSOULA MT 59801-0000

T-01869A  
RIO VIRGIN TELEPHONE & CABLEVISION  
P. O. BOX 189  
ESTACADA OR 97023-

T-03588A  
RON JAWORSKI COMMUNICATIONS, INC.  
614 SOUTH 8TH STREET SUITE 335  
PHILADELPHIA PA 19147-0000

T-03811A  
SBC TELECOM, INC.  
5800 NORTHWEST PARKWAY RM 1-Q-1  
SAN ANTONIO TX 78249-

T-03477A  
SIMCOM COMMUNICATIONS  
5307 EAST MOCKINGBIRD LAND SUITE 350  
DALLAS TX 75206-

T-03250A  
SMARTALK TELESERVICES, INC.  
P O BOX 8023  
DUBLIN OH 43016-

T-03116A  
SNET AMERICA, INC.  
6 DEVINE STREET 1ST FLOOR  
NORTH HAVEN CT 06473-0000

T-03346A  
SOUTHWESTERN BELL LONG DISTANCE  
5850 W. LAS POSITAS BLVD  
PLEASANTON CA 94588-0000

T-03650A  
SPECIAL ACCOUNTS BILLING GROUP, INC.  
1523 WITHORN LANE  
INVERNESS IL 60067-0000

T-02432B  
SPRINT COMMUNICATIONS COMPANY L. P.  
6860 W. 115TH, MS:KSOPKD0105  
OVERLAND PARK KS 66211-

T-02724A  
TABLE TOP TELEPHONE COMPANY INC  
600 N SECOND AVE  
AJO AZ 85321-

T-03592A  
TEL WEST COMMUNICATIONS L.L.C.  
P. O. BOX 94447  
SEATTLE WA 98124-

T-03542A  
TELECOM RESOURCES, INC.  
6455 EAST JOHNS CROSSING SUITE 285  
DULUTH GA 30097-

T-01923A  
SOUTH CENTRAL UTAH TELEPHONE  
ASSOCIATION, INC.  
P. O. BOX 555  
ESCALANTE UT 84726-0000

T-01072B  
SOUTHWESTERN TELEPHONE COMPANY, INC.  
P.O. BOX 5158  
MADISON WI 53705-

T-03381A  
SPEER VIRTUAL MEDIA, LTD. PARTNERSHIP  
11800 30TH COURT NORTH  
ST. PETERSBURG FL 33716-

T-02629A  
STENOCALL  
1515 AVENUE J  
LUBBOCK TX 79401-0000

T-03016A  
TCG PHOENIX  
MICHELLE ENGEL  
111 WEST MONROE STREET STE. 1201  
PHOENIX AZ 85004-

T-03181A  
TELECARE, INC.  
444 LAFAYETTE ROAD  
NOBLESVILLE IN 46060-0000

T-02533A  
TELECOM\*USA  
201 SPEAR STREET 9TH FLOOR  
SAN FRANCISCO CA 94105-

T-03473A  
TELEGLOBE USA INC.  
11480 COMMERCE PARK DRIVE  
RESTON VA 20191-

T-03761A  
TELIGENT SERVICES, INC.  
8065 LEESBURG PIKE STE 400  
VIENNA VA 22182-

T-03215A  
TELTRUST COMMUNICATIONS SERVICES, INC.  
6322 SOUTH 3000 EAST  
SALT LAKE CITY UT 84121-0000

T-03719A  
THE FREE NETWORK, L.L.C.  
1607 E. BIG BEAVER ROAD SUITE 201  
TROY MI 48083-0000

T-03501A  
TIN CAN COMMUNICATIONS COMPANY L.L.C.  
1003 WIRT ROAD SUITE 202  
HOUSTON TX 77055-

T-03714A  
TMC COMMUNICATIONS  
125 E. DE LA GUERRA SUITE 201  
SANTA BARBARA CA 93101-0000

T-03088A  
TOUCH 1 COMMUNICATIONS, INC.  
100 BROOKWOOD RD.  
P. O. DRAWER 10751  
ATMORE AL 36504-5757

T-03535A  
TELESHARE COMMUNICATIONS, INC.  
100 N. SEPULVEDA BLVD #11200  
EL SEGUNDO CA 90245-4359

T-02604A  
TELTRUST COMMUNICATIONS SERVICES, INC.  
6322 SOUTH 3000 EAST  
SALT LAKE CITY UT 84121-0000

T-03754A  
TESS COMMUNICATIONS, INC.  
1546 UPPER BEAR CREEK  
EVERGREEN CO 90439-0000

T-03342A  
THE PHONE COMPANY/NETWORK SERVICES OF  
NEW HOPE  
6805 ROUTE 202  
NEW HOPE PA 18938-0000

T-03076A  
TLX COMMUNICATIONS, INC.  
913 SOUTH BURNSIDE AVENUE  
GONZALES LA 70737-0000

T-03776A  
TON SERVICES, INC.  
4185 HARRISON BOULEVARD STE 301  
OGDEN UT 84403-

T-03402A  
TRANSAMERICAN TELEPHONE, INC.  
209 EAST UNIVERSITY  
DENTON TX 76201-0000

T-03176A  
TRESKOM U.S.A., INC.  
1700 OLD MEADOW RD. 3RD FLOOR  
MCLEAN VA 22102-4302

T-03197A  
TTI NATIONAL, INC.  
201 SPEAR STREET 9TH FLOOR  
SAN FRANCISCO CA 94105-

T-03572A  
TWISTER COMMUNICATIONS NETWORK, INC.  
100 MEDICAL CENTER BLVD STE 110  
CONROE TX 77304-0000

T-02541A  
U S LONG DISTANCE, INC.  
% DAVID LENARD  
1670 BROADWAY  
DENVER CO 80202-

T-03594A  
U.S. NETWORK SERVICES, INC.  
6455 EAST JOHNS CROSSING SUITE 285  
DULUTH GA 30097-

T-03599A  
UNI-TEL COMMUNICATIONS GROUP, INC.  
47 EAST CHICAGO AVENUE #328  
NAPERVILLE IL 60540-

T-03707A  
UNITED STATES ADVANCED NETWORK, INC.  
3080 NORTHWOODS CIRCLE  
NORCROSS GA 30071-0000

T-03558A  
UNITED STATES TELECOMMUNICATIONS, INC.  
5251 110TH AVENUE NORTH STE. 118  
CLEARWATER FL 33760-

T-03506A  
UNIVANCE TELECOMMUNICATIONS, INC.  
373 INVERNESS DRIVE SOUTH STE 100  
ENGLEWOOD CO 80112-0000

T-02722A  
US WATS, INC.  
2 GREENWOOD SQUARE, SUITE 275  
3331 STREET ROAD  
BENSALEM PA 19020-

T-03413A  
USA TELE CORP.  
6455 EAST JOHNS CROSSING SUITE 285  
DULUTH GA 30097-

T-03119A  
USN COMMUNICATIONS LONG DISTANCE, INC.  
10 S. RIVERSIDE PLAZA SUITE 2000  
CHICAGO IL 60606-0000

T-01847A  
VALLEY TELEPHONE COOPERATIVE INC  
P. O. BOX 970  
WILLCOX AZ 85644-

T-03401A  
VARTEC TELECOM (R) / CLEAR CHOICE  
COMMUNICATIONS  
1600 VICEROY  
DALLAS TX 75235-

T-01846B  
VERIZON CALIFORNIA INCORPORATED  
ONE VERIZON WAY-CA 500GCE  
THOUSAND OAKS CA 91362-3811

T-03198A  
VERIZON ENTERPRISE SOLUTIONS  
1166 AVENUE OF THE AMERICAS 7TH FLOOR  
NEW YORK NY 10036-

T-03289A  
VERIZON LONG DISTANCE  
1320 N. COURT HOUSE RD 9TH FLOOR  
ARLINGTON VA 22201-0000

T-03790A  
VIATEL SERVICES, INC.  
2000 PENNSYLVANIA AVENUE N.W. STE. 5500  
WASHINGTON DC 20006-

T-03460A  
VOCALL COMMUNICATIONS CORP.  
284 SHEFFIELD STREET  
MOUNTAINSIDE NJ 07092-0000

T-03667A  
VOICE STREAM WIRELESS  
3650 131ST AVENUE SE SUITE 400  
BELLEVUE WA 98006-0000

T-03708A  
VYVX, LLC  
ONE WILLIAMS CENTER, MC 29-1  
TULSA OK 74172-0000

T-03472A  
W.T. COMMUNICATIONS SERVICES, INC.  
2421 WEST 205TH STREET SUITE D-207  
TORRANCE CA 90501-0000

T-03779A  
WILLIAMS LOCAL NETWORK, INC.  
ONE WILLIAMS CENTER, MD 29-1  
TULSA OK 74172-

T-03023A  
WINSTAR WIRELESS OF ARIZONA, INC.  
1577 SPRING HILL RD. 2ND FLOOR  
VIENNA VA 22182-

T-02673A  
WORKING ASSETS LONG DISTANCE  
101 MARKET STREET STE 700  
SAN FRANCISCO CA 94105-0000

T-03601A  
XO ARIZONA, INC.  
3930 E. WATKINS STE 200  
PHOENIX AZ 85034-

T-03161A  
XTRACOM, INC.  
935 W. CHESTNUT SUITE 206  
CHICAGO IL 60622-0000

T-03165A  
ZENEX LONG DISTANCE, INC.  
201 ROBERT S. KERR, S 500  
OKLAHOMA CITY OK 73102-000

T-03729A  
INTELCOM, INC.  
5945 WILCOX PLACE SUITE B  
DUBLIN OH 43016-0000

T-03816A  
WEBNET COMMUNICATIONS, INC  
3248 PROSPECT AVENUE N W  
WASHINGTON DC 20007-0000

T-03849A  
UNITED COMMUNICATIONS HUB, INC.  
225 SOUTH LAKE AVENUE SUITE 705  
PASADENA CA 91106-0000

T-03837A  
ADELPHIA BUSINESS SOLUTIONS OPERATIONS, INC.  
ONE NORTH MAIN STREET  
COUDERSPORT PA 16915-1141

T-03828A  
ADELPHIA TELECOMMUNICATIONS, INC.  
MAIN AT WATER STREET  
COUDERSPORT PA 16915-0000

T-03820A  
W<sup>2</sup>COM INTERNATIONAL, LLC  
3500 PARK CENTER DRIVE  
DAYTON OH 45414-0000

T-03865A  
CTI LONG DISTANCE, INC.  
PO BOX 80070  
PORTLAND OR 97280-0000

T-03773A  
@LINKS NETWORKS, INC.  
2220 CAMPBELL CREEK BOULEVARD SUITE 110  
RICHARDSON TX 75082-0000

T-03821A  
NAS  
100 CARPENTER DRIVE SUITE 206  
STERLING VA 20164-0000

T-03844A  
PROMISEVISION TECHNOLOGY, INC.  
12211 N PENNSYLVANIA  
OKLAHOMA CITY OK 73120-0000

T-03736A  
LOGIX COMMUNICATIONS CORPORATION  
3555 NW 58TH 9TH FLOOR  
OKLAHOMA CITY OK 73112-0000

T-03733A  
RDST, INC.  
8100 JETSTAR DRIVE SUITE 100  
IRVING TX 75063-0000

T-03726A  
ERBIA NETWORK, INC.  
1483 CHAIN BRIDGE ROAD SUITE 300  
MCLEAN VA 22101-0000

T-03810A  
BROADBAND OFFICE COMMUNICATIONS, INC.  
2900 TELESTAR COURT SUITE 2009  
FALLS CHURCH VA 22042-1206



T-03881A  
ONSITE ACCESS LOCAL, LLC  
1372 BROADWAY SECOND FLOOR  
NEW YORK NY 10018-0000

T-03766A  
CALLMANAGE, INC.  
460 SUMMER STREET 3RD FLOOR  
STANFORD CT 06901-0000

T-03867A  
CUSTOM NETWORK SOLUTIONS, INC  
311 W 43RD STREET SUITE 1405  
NEW YORK NY 10036-0000

T-03725A  
AMERICA NET, LLC  
3435 WILSHIRE BLVD SUITE1090  
LOS ANGELES CA 90001-0000

T-03649A  
INET INTERACTIVE NETWORK SYSTEM, INC.  
1640 S SEPULVEDA BLVD SUITE 320  
LOS ANGELES CA 90025-0000

T-03840A  
UKI COMMUNICATIONS, INC.  
500 N RAINBOW BLVD SUITE 300  
LAS VEGAS NV 89107-0000

T-03871A  
ALLIED RISER OF ARIZONA, INC.  
1700 PACIFIC AVENUE SUITE 400  
DALLAS TX 75201-0000

T-03827A  
2ND CENTURY COMMUNICATIONS  
7702 WOODLAND CENTER BOULEVARD SUITE 50  
TAMPA FL 33614-0000

T-03631A  
ERNEST COMMUNICATIONS, INC.  
6475 JIMMY CARTER BLVD SUITE 300  
NORCROSS GA 30071-0000

T-03054A  
ELECTRIC LIGHTWAVE, INC.  
8100 NE PARKWAY DRIVE SUITE 200  
VANCOUVER WA 98662-0000

T-03548A  
NET-TEL CORPORATION  
11921 FREEDOM DRIVE SUITE 550  
RESTON VA 20190-0000

T-03762A  
CI<sup>2</sup>, INC.  
200 GALLERIA PARKWAY SUITE 1550  
ATLANTA GA 30339-0000

T-03854A  
GLOBALCOM, INC  
333 WEST WACKER DRIVE 15TH FLOOR  
CHICAGO IL 60606-0000

T-03943A  
TIME WARNER TELECOM OF ARIZONA LLC  
3003 NORTH CENTRAL AVENUE SUITE 1600  
PHOENIX AZ 85012-0000



T-03651A  
OLS, INC.  
1030 CAMBRIDGE SQUARE SUITE E  
ALPHARETTA GA 30201-0000

T-03628A  
CONVERGENT COMMUNICATIONS SERVICES, INC.  
400 INVERNESS DRIVE SOUTH SUITE 400  
ENGLEWOOD CO 80112-0000

T-03916A  
ACTEL INTEGRATED COMMUNICATIONS, INC.  
1509 GOVERNMENT STREET SUITE 300  
MOBILE AL 36604-0000

T-03824A  
NETWORKIP, LLC  
119 WEST TYLER STREET SUITE 168  
LONGVIEW TX 75601-0000

T-03462A  
NEW CENTURY TELECOM, INC.  
8180 GREENSBORO DRIVE SUITE 700  
MCLEAN VA 22102-0000

T-03768A  
REFLEX COMMUNICATIONS, INC.  
83 SOUTH KING STREET SUITE 106  
SEATTLE WA 98104-0000

T-03900A  
PT-1 COUNSEL INC.  
280 PARK AVE WEST BLDG 28TH FLOOR  
NEW YORK NY 10017-0000

T-03862A  
CLWK TECHNOLOGIES, INC.  
2450 FONDREN STE 200  
HOUSTON TX 77063-0000

T-03872A  
KMC TELECOM V, INC.  
1755 NORTH BROWN ROAD  
LAWRENCEVILLE GA 30043-0000

T-03874A  
ONFIBER CARRIER SERVICES, INC.  
10201 BUBB ROAD  
CUPERTINO CA 95014-0000

T-03338A  
STAPLES COMMUNICATIONS  
4 RESEARCH DRIVE SUITE 500  
SHELTON CT 06484-0000

T-03794A  
STARTEC GLOBAL LICENSING COMPANY  
10411 MOTOR CITY DRIVE SUITE 301  
BETHESDA MD 20817-0000

T-03889A  
LIVEWIRE NET  
4577 PECOS STREET  
DENVER CO 80211-0146

T-03390A  
TEL ONE, INC.  
1001 E SOUTHMORE SUITE 600  
PASADENA TX 77502-0000

T-03965A  
PAXX TELECOM, LLC  
14201 N HAYDEN ROAD A3  
SCOOTSDALE AZ 85260-0000

T-03905A  
TELERGY NETWORK SERVICES, INC  
ONE TELERGY PARKWAY  
EAST SYRACUSE NY 13057-0000

T-03877A  
TELEMANAGEMENT SYSTEMS, INC  
3000 S JAMAICA COURT SUITE 250  
AURORA CO 80014-0000

T-03858A  
HOTEL CONNECT MANAGEMENT, INC.  
9050 MARSHALL COURT  
WESTMINSTER CO 80031-0000

T-03876A  
TELEPACIFIC COMMUNICATIONS  
515 S FLOWER STREET 49TH FLOOR  
LOS ANGELES CA 90071-0000

T-03441A  
TELEPHONE COMPANY OF CENTRAL FLORIDA, INC.  
3599 LAKE MARY BLVD SUITE E  
LAKE MARY FL 32746-0000

T-02764A  
RESORT OPERATOR SERVICES  
62975 BOYD ACRES ROAD SUITE 2  
BEND OR 97701-8237

T-03825A  
CYBERSENTRY, INC  
412 EAST MADISON STREET SUITE 1200  
TAMPA FL 33602-0000

T-03676A  
CYBERTEL COMMUNICATIONS CORPORATION  
4320 LA JOLLA VILLAGE DRIVE  
SAN DIEGO CA 92122-0000

T-03907A  
NEWSOUTH COMMUNICATIONS CORP.  
NEWSOUTH CENTER  
2 N MAIN STREET  
GREENVILLE SC 29601-0000

T-03853A  
MAXCESS, INC.  
100 WEST LUCERNE PLAZA SUITE 500  
ORLANDO FL 32801-0000

T-03759A  
PF.NET NETWORK SERVICES CORP  
555 HERNDON PARKWAY SUITE 100  
HERNDON VA 20170-0000

T-03296A  
DANCRIS TELECOM, L.L.C.  
6900 EAST CAMELBACK ROAD SUITE 1003  
SCOTTSDALE AZ 82251-0000

T-03958A  
TELECENTS COMMUNICATIONS, INC.  
8615 RICHARDSON ROAD SUITE 200  
WALLED LAKE MI 00000-0000

T-03957A  
ENCOMPASS COMMUNICATIONS, L.L.C.  
119 W. TYLER STE 260  
LONGVIEW TX 75601-0000

T-03956A  
MAXTEL USA, INC.  
436 LYNCHBURG AVENUE  
BROODNEAL VA 24528-0000

T-03955A  
LONG DISTANCE BILLING SERVICES, INC  
436 LYNCHBURG AVENUE  
BROOKNEAL VA 24528-0000

T-03232A  
TRANSCOMMUNICATIONS, INC.  
UPTAIN BLDG 5751 UPTAIN ROAD, SUITE 200  
CHATTANOOGA TN 37411-0000

T-03878A  
NATEL, LLC  
6051 N BROOKLINE # 121  
OKLAHOMA CITY OK 73112-0000

T-03243A  
PRIMUS TELECOMMUNICATIONS, INC.  
1700 OLD MEADOW DRIVE 3RD FLOOR  
MCLEAN VA 22102-0000

T-03883A  
LOCAL GATEWAY EXCHANGE, INC.  
700 N PEARL SUITE 200  
DALLAS TX 75201-0000

T-03855A  
R.C.P. SERVICES  
2201 WAUKEGAN ROAD SUITE NO W - 100  
BANNOCKBURN IL 60015-0000

T-03919A  
WORKNET COMMUNICATIONS INC.  
7777 BONHOMME AVENUE SUITE 2000  
ST LOUIS MO 63105-0000

T-03846A  
COORDINATED BILLING SERVICES  
8120 PENN AVENUE SOUTH SUITE 159  
BLOOMINGTON MN 55431-0000

T-03226A  
NATIONAL ACCOUNTS, INC.  
28 HILL ROAD SUITE A  
PARSIPPANY NJ 07054-0000

T-03924A  
ZONE TELECOM, INC  
279 HARVARD STREET SUITE 21  
CAMBRIDGE MA 02139-0000

T-03931A  
LCR TELECOMMUNICATIONS, LLC  
20439 MACK AVENUE  
GROSS POINTE WOODS MI 48236-0000

T-03104A  
STARLINK COMMUNICATIONS, L.L.C.  
1000 MARINA BOULEVARD SUITE 600  
BRISBANE CA 94005-0000

Mr.. Lindy Funkhouser  
Director  
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6733 East Dale Lane  
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the Public Interest  
202 East McDowell, Ste 153  
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CWA  
5818 North 7<sup>th</sup> Street, #206  
Phoenix, Arizona 85014

Jim Driscoll  
Arizona Citizens' Action  
1097 East Carson Drive  
Tempe, Arizona 85282



T-03258A  
VERIZON SELECT SERVICES INC.  
6665 N MACARTHUR BLVD HQK02D84  
IRVING TX 75039-2443