

ORIGINAL



0000083810

Arizona-American Water Company, Sun City West Wastewa...  
Fire Flow Improvement District; Docket No. W-01303A-07-0209

Amre

I appreciate that you took the time to communicate your opinion concerning the fire flow issue. I will make your email a part of the official docket in this matter. It has not come before the Commission for final action.

Unlike the legislature, a city council, or the board of supervisors, the Arizona Corporation Commission is a quasi-judicial body. We are similar to judges and have different rules and statutes we are required to follow. We can not state how we will vote on an issue until after we have reviewed all the evidence, listened to the arguments of the parties and comments of the public. This will occur at a Commission Open Meeting.

You can visit the Commission's website for information to determine when this matter will be scheduled for final action at the Commission by going to [www.azcc.gov](http://www.azcc.gov). Listed on the Commission's Home Page, click the topic of Schedules, and then double click the subject of Open Meetings.

Thank you for sharing your viewpoint with me. I will give it every consideration. Please do not hesitate to contact me if you have any other questions.

Sincerely,

William A. Mundell, Commissioner  
Arizona Corporation Commission

cc: Docket

Arizona Corporation Commission  
DOCKETED

APR -9 2008

DOCKETED BY	me
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AZ CORP COMMISSION  
DOCKET CONTROL

2008 APR -9 P 2:05

RECEIVED

**William Mundell**

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**From:** Judy Brown [jbrown@mailaka.net]  
**Sent:** Monday, March 31, 2008 11:36 AM  
**To:** Mundell-Web  
**Subject:** Docket # W-01303A-07-0209

Mr. Mundell,  
re Docket # W-01303A-07-0209

Please do NOT allow the AZ-AM to deviate from the usual routine of recovering its costs in the Fire Fow Improvement Project. What we heard at their presentation on December 12, 2007, sounded too opened-ended in the final charge to taxpayers. They based their estimates on "experienced" previous amounts. There needs to be incentive for the company to stick to only necessary improvements at realistic costs. Later evaluation of the improvements and of the fees suggested would seem reasonable.

We understand the importance of the project but object to the technique for the funding. (Previous work by AZ-AM seems to indicate some reason for questioning their procedures as well as their concern for public safety more than their profit margin!)

Since Youngtown would receive more improvements than Sun City, THEY should have to pay more! Actually, the whole project hasn't been justified for Sun City residential consumers carrying the financial burden; there's 30 years of evidence of fire incidence to examine. If businesses are in areas "not up to code", THEY should pay for improvements.

We're facing a substantial increase in our water rates on 4/1/08 so we're NOT enthusiastic over a further increase!!

Thank you for your consideration.

Sincerely,  
Judy and Tom Brown  
Sun City, AZ

## William Mundell

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**From:** J BOUDREAU [snctyjoan@msn.com]

**Sent:** Wednesday, April 02, 2008 1:46 PM

**To:** Gleason-WebEmail; Mayes-WebEmail; Mundell-Web; Hatch-WebEmail; Pierce-Web

Chairman Mike Gleason,  
Commissioner Kristin K. Mayes  
Commissioner William Mundell  
Commissioner Scott Hatch-Miller  
Commissioner Gary Pierce

Commissioners:

It has come to my attention the Arizona-American Water is asking for a rate increase for Fire Flow Improvements. Since this is a discretionary improvement that will aid Youngtown only, it is my desire that you check the facts on this 51% increase that will effect Sun City residents by upping their rates by 87% and Youngtown rates by just 9.2%.

Is the Fire Flow Improvement Project Really Necessary?

1. In the month of February 2008, only 3 of the 898 incidents to which the Sun City Fire Department responded were actual fires.
2. The ACC requires potable water to be delivered at 20 psi and there is no requirement for 1500 gallons per minute fire flow.
3. No other comparable Arizona-regulated water utility has ever oversized its system beyond ACC standards.
4. The Residential Utility Consumers' Office (RUCO) believes fire flow modifications are discretionary and is not in favor of Arizona-American Water obtaining approval for a surcharge to fund the cost of over sizing its system.

How Does Youngtown Fit In?

1. The City of Youngtown is in favor of the fire flow project and surcharges since they have a serious public safety problem.
  - A. The need for adequate fire flow and fire hydrants has been a problem for Youngtown for the last 50 years. Youngtown did not undertake the improvements when it owned and operated its own water system, nor did AZ-AM or its predecessor Citizens' Utilities move forward with any improvements when it acquired the Youngtown system in the 1990s.
2. Sun City residents should not have to pay for what is clearly Youngtown's problem and Youngtown's desire to have everyone but Youngtown pay to correct the problem.
3. AZ-AM did a survey on the project and received 2,500 survey responses. How many survey responses were from Youngtown and how many from Sun City? Were Sun City residents properly represented?

Please do not allow this Fire Flow Improvement Project to proceed.

Thank You,  
Joan Boudreau  
13612 NO. 110th Ave.  
Sun City, AZ 85351

4/8/2008

**William Mundell**

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**From:** Mac Young [mayoung@cox.net]  
**Sent:** Friday, April 04, 2008 10:28 AM  
**To:** Gleason-WebEmail; Mayes-WebEmail; Mundell-Web; Hatch-WebEmail  
**Subject:** AAW Fire Flow Project

Arizona Corporation Commission  
1200 W. Washington, Second Floor  
Phoenix, AZ 85007-2996

Dear Commissioners of the Arizona Corporation Commission:

As a Sun City full time resident taxpayer, I strongly object to the Arizona-American Water (AAW) proposed fire flow improvement project and urge your disapproval of it. It is grossly unfair to impose a huge increase in residential water rates on Sun City residents for the sole benefit of Youngtown. The only obvious need for this project is to support the continuing aggressive development and growth of Youngtown. Only Youngtown benefits from this growth so let them finance their own development plan. If that requires making them an independent water district, then let that be done.

Respectively,

Malcolm A. Young  
Doris L. Young

9114 W. Hidden Valley Lane  
Sun City, AZ 85351-1744  
623-476-2582

**William Mundell**

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**From:** vince92233@msn.com

**Sent:** Friday, April 04, 2008 10:06 AM

**To:** Mundell-Web

If you agree that AZ-AM's proposed fire flow improvement plan unfairly forces Sun City residents to pay for Youngtown's problems, please contact the Arizona Corporation Commission:

If this is not required, then, leave it alone. If it is not broken, why spend money to fix it. I am against this scheme of theirs to "bleed" us of our money.

Vincent C. Sullivan

4/8/2008

**William Mundell**

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**From:** Diana [dianaberry6@cox.net]

**Sent:** Friday, April 04, 2008 10:37 AM

**To:** Mundell-Web

**Subject:** AI object to AZ-AM's proposed rate increases to pay for the fire flow improvement plan. This would result in Sun City residents paying for the services received in Youngtown, and I oppose this. Z-AM's Proposed Fire Flow Plan

*Mr. Mundell,*

*I object to AZ-AM's proposed rate increases to pay for the fire flow improvement plan. This would result in Sun City residents paying for the services received in Youngtown, and I oppose this.*

*If AZ-AM wishes to oversize it's system, then AZ-AM should pay for it with their own money.*

*Diana Berry  
10320 W Brookside Drive  
Sun City, AZ 85351  
623-815-2663  
[dianaberry6@cox.net](mailto:dianaberry6@cox.net)*

**William Mundell**

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**From:** Brian Hoepner [b2go@cox.net]  
**Sent:** Friday, April 04, 2008 10:52 AM  
**To:** Mundell-Web  
**Subject:** Against Fire flow rate increase for Sun City

**Dear Sir;**

**As a resident of Sun City we believe that the proposed rate increase for Sun City water rate payers is an unfair and unneeded rate increase for the residents of Sun City since :**

- In the month of February 2008, only 3 of the 898 incidents to which the Sun City Fire Department responded were actual fires.
- The ACC requires potable water to be delivered at 20 psi and there is no requirement for 1500 gallons per minute fire flow.
- No other comparable Arizona-regulated water utility has ever oversized its system beyond ACC standards.
- The Residential Utility Consumers' Office (RUCO) believes fire flow modifications are discretionary and is not in favor of AZ-AM obtaining approval for a surcharge to fund the cost of oversizing its system.

We believe such a rate increase unfairly penalizes the residents of Sun City and would be of minimal benefit to us. We strongly encourage you to vote no on the issue of a rate increase for Sun City at this time.

Brian and Bette Hoepner  
10410 W Indian Wells Dr  
Sun City, AZ

**William Mundell**

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**From:** Paul Zaleski [pzaleski@cox.net]  
**Sent:** Friday, April 04, 2008 10:53 AM  
**To:** Pierce-Web; Mundell-Web; Mayes-WebEmail; Gleason-WebEmail  
**Subject:** Fire Flow Improvement Project

As Sun City Residents, we both urge the members of this Commission to vote no on the above Project. It is a Youngtown problem not a Sun City problem  
Paul & Flo Zaleski

Res. 10425 N. 105th Drive  
Sun City, AZ 85351

**William Mundell**

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**From:** Sackettje@aol.com  
**Sent:** Friday, April 04, 2008 11:15 AM  
**To:** Gleason-WebEmail  
**Subject:** AZ-American Proposed Rate increase.

**Dear Sir,**

**Based on the information I've received from RCSC, SHOA, et al, I believe that the almost \$5 million project is not needed, nor is necessary for our safety. Let Youngtown pay their own way if it is needed there.**

**James E. Sackett**

**Sun City**

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Planning your summer road trip? Check out [AOL Travel Guides](#).

**William Mundell**

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**From:** Felicia Cochran [cfeli97@cox.net]  
**Sent:** Friday, April 04, 2008 11:36 AM  
**To:** Mundell-Web  
**Subject:** Arizona-American Water

Dear Mr. Mundell:

There has not been enough research to justify the fire flow project that Arizona-American Water wants to do. As a Sun City resident, I do not feel Sun City should pay for Youngtown's desires.

Please do not approve this project until all aspects have been thoroughly researched and aired to the people it affects.

Thank you.

Sincerely,

Felicia Cochran  
11073 W Oak Ridge Rd.  
Sun City, AZ 85351-1563

**William Mundell**

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**From:** Ima I Winchell [eiwinchell@juno.com]  
**Sent:** Friday, April 04, 2008 11:06 AM  
**To:** Gleason-WebEmail; Mayes-WebEmail; Pierce-Web; Mundell-Web; Hatch-WebEmail  
**Subject:** Fire Flow Improvement

I am not in favor of the fire flow improvement that is proposed by Az-Am water company. I think it is unfair to Sun City residents.

Ima Winchell  
11023 W Salem Dr  
Sun City, AZ 85351

**William Mundell**

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**From:** Lyndunham@aol.com

**Sent:** Friday, April 04, 2008 12:34 PM

**To:** Mayes-WebEmail; Gleason-WebEmail; Mundell-Web; Hatch-WebEmail; Pierce-wb@azcc.gov

**Subject:** ARIZONA-AMERICAN WATER FIRE FLOW IMPROVEMENT PROJECT

The proposed AZ-AM fire flow improvement plan unfairly forces Sun City residents to pay for Youngtown's problems. I do not support it.

Thank you.

Caroline E. (Lyn) Dunham  
10501 W. Bayside Road  
Sun City AZ 85351  
623-974-6938

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Planning your summer road trip? Check out [AOL Travel Guides](#).

4/8/2008

**William Mundell**

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**From:** Stu Manville [stukmanville@gmail.com]  
**Sent:** Friday, April 04, 2008 1:02 PM  
**To:** Mayes-WebEmail  
**Cc:** Mayes-WebEmail; Mundell-Web; Hatch-WebEmail; Pierce-Web  
**Subject:** No on Arizona-American Water's Fire Flow Improvement Project

Gentlemen,

I am advised that of almost 900 call outs for the SC Fire Dept in February only 3 were for fires. They say the current 20 psi is adequate. I live in Phase one of Sun City and we are fine why should we have to pay for something that Youngtown wants, Please turn the AAW down in their request.

**Stu Manville**  
stukmanville@gmail.com  
9933 W Audrey Dr  
Sun City, AZ 85351  
tel: 623-399-8456   
mobile: 623-229-2471 

**Always have my latest info**  
**Want a signature like this?**

**William Mundell**

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**From:** AllCart6@aol.com  
**Sent:** Friday, April 04, 2008 1:14 PM  
**To:** Gleason-WebEmail  
**Cc:** Mayes-WebEmail; Mundell-Web; Hatch-WebEmail; Pierce-Web  
**Subject:** AZ-AM Increases

I would like to tell you all that I am against the rate increases proposed by AZ-AM Water Corp. I am particularly against paying for the Fire Flow Improvement Plan as it is not needed here in Sun City. I hope you will all vote against the increases.

Thanking you in anticipation  
Alan Carter  
10921 W. Amber Tr.  
Sun City Az 85351  
(623) 977-4590

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Planning your summer road trip? Check out [AOL Travel Guides](#).

**William Mundell**

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**From:** Dorothy Hopkinson [dothop@cox.net]  
**Sent:** Friday, April 04, 2008 1:19 PM  
**To:** Mundell-Web  
**Subject:** Arizona-American Water

We are against Arizona-American Water's Fire Flow Improvement Project.

Bill & Dorothy Hopkinson

4/8/2008

**William Mundell**

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**From:** Dennis Murphy [dmurphy20@cox.net]  
**Sent:** Friday, April 04, 2008 1:49 PM  
**To:** Gleason-WebEmail  
**Cc:** Mayes-WebEmail; Mundell-Web; Hatch-WebEmail  
**Subject:** Sun City/ Youngtown fire flow project

To Board members:

I don't think over sizing of water mains in Youngtown should be paid for residents of Sun City. Where did this come from? Youngtown.

Dennis Murphy  
14006 n Whispering lk dr  
Sun City AZ 85351

**William Mundell**

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**From:** Eyvonne Langehough [eyvonneghl@cox.net]  
**Sent:** Friday, April 04, 2008 3:48 PM  
**To:** Gleason-WebEmail; Mayes-WebEmail; Mundell-Web; Hatch-WebEmail; Pierce-Web  
**Subject:** AZ-AM Fire Flow Improvement project

I am not in favor of the above named Fire Flow Improvement project to be paid for through additional surcharges to all Sun City Water District ratepayers. I do think that proposal is asking Sun City residents to pay for Youngtown's public safety problem.

Eyvonne Langehough  
10352 W. Mountain View Rd.  
Sun City, AZ 85351

4/8/2008

## William Mundell

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**From:** Jo [arizhobo@cox.net]  
**Sent:** Friday, April 04, 2008 3:55 PM  
**To:** Mundell-Web  
**Subject:** AM-AZ Water Project

Please do NOT allow the water rates to increase in Sun City. Although we are near Youngtown, we are not part of Youngtown and we do not need to pay the added expense of improving Youngtown's problems. We have enough increases here in Sun City to pay for.

Give us senior citizens on fixed incomes a BREAK for heaven's sake!!

Jo Seraphine  
Sun City

No virus found in this outgoing message.

Checked by AVG.

Version: 7.5.519 / Virus Database: 269.22.5/1359 - Release Date: 4/4/2008

8:23 AM

**William Mundell**

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**From:** JAMES PUNDSACK [jpund@msn.com]  
**Sent:** Friday, April 04, 2008 3:59 PM  
**To:** Gleason-WebEmail  
**Cc:** mayse-web@azcc.gov; Mundell-Web; Hatch-WebEmail  
**Subject:** Action Requested

Mr. Chairman and Fellow Members:

This message is being sent to ask that you reject Arizona-American Water's request to add additional costs to Sun City Residents Water Bills to cover Youngtown's Fire Flow Improvement Project costs.

Respectfully:

James M. Pundsack  
11079 W Pleasant Valley Road  
Sun City, AZ 85351-1565

4/8/2008

**William Mundell**

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**From:** Bob Stenzel [r.stenzel@cox.net]  
**Sent:** Friday, April 04, 2008 4:08 PM  
**To:** Gleason-WebEmail  
**Cc:** Mayes-WebEmail; Mundell-Web; Hatch-WebEmail; Pierce-Web  
**Subject:** RE: AZ-AM Fire Flow Improvement

As a Sun City resident I am opposed to the AZ-AM Fire Flow improvement plan that will force Sun City residents to pay for Youngtown water problems.

*R. R. Stenzel*

No virus found in this outgoing message.

Checked by AVG.

Version: 7.5.519 / Virus Database: 269.22.5/1359 - Release Date: 4/4/2008 8:23 AM

**William Mundell**

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**From:** k3347solo@cox.net  
**Sent:** Friday, April 04, 2008 4:50 PM  
**To:** Gleason-WebEmail; Mayes-WebEmail; Mundell-Web; Hatch-WebEmail; Pierce-Web  
**Subject:** AZ American Water Co.

I wish to express my opposition to the AZ-AM proposed fire flow improvement plan. It unjustly burdens Sun City residents. Youngstown's problems should not be our problems as well. My E-mail address is k3347solo@cox.net. Thank you.

John Kemp  
10637 W. Mimosa Dr. S. C.

**William Mundell**

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**From:** Skelli [cdedmo@cox.net]  
**Sent:** Friday, April 04, 2008 4:55 PM  
**To:** Gleason-WebEmail; Mayes-WebEmail; Mundell-Web; Hatch-WebEmail; Pierce-Web  
**Cc:** cdedmo@cox.net  
**Subject:** Arizona American Water Company/Sun City

Commissioners,

I strongly urge you not to approve the Fire Flow Improvement project which Arizona American is trying to get pre-approval for. Sun City residents should not have to pay for Youngtown's serious safety problem. RUCO believes fire flow modifications are discretionary and is not in favor of Arizona American obtaining approval for surcharges to fund the cost of oversizing its system.

Respectfully Submitted,  
Charlene Dedmon, Sun City Resident

4/8/2008

**William Mundell**

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**From:** hairbychemo@att.net

**Sent:** Friday, April 04, 2008 4:56 PM

**To:** Mundell-Web

**Subject:** Arizona-American Water's Fire Flow Improvement Project

I am asking you to vote against this request for increase.

I cannot afford this increase.

Thank you for giving this request your immediate attention.

4/8/2008

**William Mundell**

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**From:** B&B Adler [bbadler@hotmail.com]

**Sent:** Friday, April 04, 2008 5:00 PM

**To:** Gleason-WebEmail; Mayes-WebEmail; Mundell-Web; Hatch-WebEmail; Pierce-Web

**Subject:** AZ-AM's proposed fire flow improvement plan

We believe that AZ-AM's proposed fire flow improvement plan unfairly forces Sun City residents to pay for Youngtown's problems.  
We are against this plan.

**Barry and Brenda Adler  
18017 N. Willowbrook Dr.  
Sun City, AZ 85373**

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Pack up or back up—use SkyDrive to transfer files or keep extra copies. [Learn how.](#)

**William Mundell**

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**From:** ROBERT ALEXANDER [rralexander26@msn.com]

**Sent:** Friday, April 04, 2008 8:08 PM

**To:** Gleason-WebEmail; Mayes-WebEmail; Mundell-Web; Hatch-WebEmail; Pierce-Web

**Subject:** Arizona American Water

We do not agree with Arizona American Water proposed fire flow improvement plan. We feel the plan unfairly forces Sun City residents to pay for Youngtown's problems.

Thank you for your consideration on this matter.

Sincerely,

Bob & Rose Alexander  
11623 N. Sun Valley Drive  
Sun City, AZ 85351

4/8/2008

**William Mundell**

---

**From:** Eagle Eye [Dale@Eagle-Eye.US]  
**Sent:** Friday, April 04, 2008 8:36 PM  
**To:** Gleason-WebEmail  
**Cc:** Mayes-WebEmail; Mundell-Web; Hatch-WebEmail; Pierce-Web  
**Subject:** Arizona-American Water Fire-Flow Improvement Project  
**Attachments:** Fire Flow Improvement Project Facts.pdf

Members of the AZCC,

It has come to our attention that Arizona-American Water is trying to get Sun City to fund much of the Arizona-American Water Fire-Flow Improvement Project when Youngtown is the prime recipient and Sun City's current Fire-Flow is adequate. Please do not let this happen! Raising our water rates is bad enough (and we ask you to only allow a cost-of-living increase), but making us pay for Youngtown's problem is not right.

FYI the attached document spells out the problem in much more detail.

Dale & Janice Caron  
Retirees in Sun City

**William Mundell**

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**From:** George LeBlanc [gleblanc1@yahoo.com]  
**Sent:** Friday, April 04, 2008 8:20 PM  
**To:** Gleason-WebEmail; mays-web@azcc.gov; Mundell-Web; "H atch-web"@azcc.gov  
**Subject:** Fire Flow Improvement Project; Rate Increase for Sun City Water District

Gentlemen:

We agree with the Residential Utility Consumers' Office and request that you **DISAPPROVE** the Arizona-American Water request for the Fire Flow Improvement Project completely.

Moreover, we are appalled at the 29.53% rate increase requested by Arizona-American Water for Sun City Water Customers and 29.01% increase in residential rates. We urge you to **DRAMATICALLY REDUCE** such a rate increase request.

Sincerely yours,

George and Valerie LeBlanc 10215 N. 108th Ave., Sun City, AZ 85351. Phone: (623) 972-5899

George & Valerie LeBlanc

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You rock. That's why Blockbuster's offering you one month of Blockbuster Total Access, No Cost.

4/8/2008

**William Mundell**

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**From:** Patricia A Warszawski [warszaw@juno.com]  
**Sent:** Friday, April 04, 2008 8:47 PM  
**To:** Mundell-Web  
**Subject:** AZ-AM's request for rate increase and fire flow improvements

I believe that AZ-AM's proposed fire flow improvement plan unfairly forces Sun City residents to pay for Youngtown's problems. Do Not approve their request.  
I also feel a 29% water rate increase is way out of line and should not be approved.  
Patricia Warszawski  
10408 N. 105th Ave, Sun City, AZ 85351

**William Mundell**

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**From:** hummingbird78@juno.com  
**Sent:** Saturday, April 05, 2008 3:36 AM  
**To:** Gleason-WebEmail; Mayes-WebEmail; Mundell-Web; Hatch-WebEmail; Pierce-Web  
**Subject:** AZ-AM' proposed fire flow improvement plan

AZ-AM's proposed fire flow improvement plan unfairly forces Sun City residents to pay for Youngtown's problems and puts a burden on those of us who are trying to keep our heads above water with the rising prices of everything, but whose income isn't keeping pace.

Beverly Bruce

10622 w Flintlock Ct

Sun City, Az 85373-1027

Copies sent to:

Chairman Mike Gleason: (602)542-3682, [Gleason-web@azcc.gov](mailto:Gleason-web@azcc.gov)

Commissioner Kristin K. Mayes: (602)542-4143, [Mayes-web@azcc.gov](mailto:Mayes-web@azcc.gov)

Commissioner William Mundell: (602)542-3935, [Mundell-web@azcc.gov](mailto:Mundell-web@azcc.gov)

Commissioner Jeff Hatch-Miller: (602)542-3625, [AZ-AMHatch-web@azcc.gov](mailto:AZ-AMHatch-web@azcc.gov)

Commissioner Gary Pierce: (602)542-3933, [Pierce-web@azcc.gov](mailto:Pierce-web@azcc.gov)

**William Mundell**

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**From:** Lloyd Maple [lloydmaple@yahoo.com]

**Sent:** Saturday, April 05, 2008 7:45 AM

**To:** Gleason-WebEmail; Mayes-WebEmail; Mundell-Web; Hatch-WebEmail; Pierce-Web

**Subject:** Arizona-American Water's Fire Flow Improvement Project

Dear Mike, Kristin, William, Jeff & Gary,

You will be deciding the fate of the above project soon and I would hope that you will not accept this project that includes Sun City residents. I see no benefit to our community - only additional expenses that would be a great burden on our RETIRED residents who are mostly on a fixed income.

Thank you for your attention to this,

Lloyd & Janet Maple  
9446 W Brokenstone Dr  
Sun City, AZ 85351

**William Mundell**

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**From:** aclark88@cox.net  
**Sent:** Saturday, April 05, 2008 10:55 AM  
**To:** Gleason-WebEmail  
**Cc:** Mayes-WebEmail; Mundell-Web; Hatch-WebEmail; Pierce-Web  
**Subject:** Fire Flow Improvement Project

We do not feel that Sun City residents should have to pay for the problems of Youngtown.  
That should be their problem alone.  
Please take this into consideration.  
Thank you.  
Mack & Audrey Clark

## William Mundell

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**From:** john.a.dalpan.1981@njitalumni.org  
**Sent:** Saturday, April 05, 2008 1:09 PM  
**To:** Gleason-WebEmail; Mayes-WebEmail; Mundell-Web; Hatch-WebEmail; Pierce-Web  
**Subject:** Sun City - water services

Dear Sir or Madam:

As Sun City homeowner it is our understanding that there is no requirement for 1500 gal./minute water flow. We do not want to pay for over design that is not required. With inflated cost everywhere we do not want additional increases in water cost for Sun City AZ.

Thank you for your consideration.

John & Jean Dal Pan  
16208 N. 106TH Avenue, Sun City, AZ

**William Mundell**

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**From:** dlyoung [dlyoung@prodigy.net]  
**Sent:** Saturday, April 05, 2008 1:13 PM  
**To:** Gleason-WebEmail  
**Subject:** Arizona-American Water Fire Flow Improvement Project

To the Arizona Corporation Commission:

We would like to express our opposition to the subject Project. As proposed, the Project unfairly imposes costs and ongoing charges for "improvements" which are unnecessary and offer no benefit to Sun City. If the system in Youngtown needs to be upgraded for legitimate fire safety reasons, then Youngtown residents should pay for the improvements that benefit them.

We received a survey form on this topic, but did not answer it because we did not believe Arizona-American Water was telling us the entire story. Now that the facts are known, we are opposed to the Project.

David and Luetta Young  
10414 W. Cameo Drive  
Sun City AZ 85351

4/8/2008

**William Mundell**

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**From:** william dyer [williamdyer@cox.net]

**Sent:** Saturday, April 05, 2008 4:12 PM

**To:** Gleason-WebEmail; Mayes-WebEmail; Mundell-Web; Hatch-WebEmail; Pierce-Web

**Subject:** Fire Flow Improvement Project Opposition

Please be advised that my husband and I both strongly oppose the attempt by AZ-AM Water and Youngtown to pass off expensing its problems onto Sun City residents. This problem is Youngtown's and the cost needs to be handled by Youngtown!! We are relying on our Commissioners to fight this vigorously and to keep us informed. Thank you.

William and Jeanne Dyer, 9835 w. Silver Bell Dr., Sun City, AZ 85351

**William Mundell**

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**From:** sgreen876@cox.net  
**Sent:** Saturday, April 05, 2008 6:06 PM  
**To:** Mundell-Web

We urge you to force a revision if this plan. Since Youngtown will be the largest benefactor they should pay for it, not us.

Dale and Shirley Green  
10935 W. Coggins Dr.  
Sun City  
623-399-6531

**William Mundell**

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**From:** Chuck Higgins [clerhig1@cox.net]  
**Sent:** Saturday, April 05, 2008 9:23 PM  
**To:** Mundell-Web  
**Subject:** rate disapproval

Dear Mr. Mundell,

I am a resident of Sun City and it has come to my attention that AZ-AM is proposing a fire flow improvement plan. I do not agree with this proposal for the simple reason no other comparable Arizona-regulated water utility has ever oversized its system beyond ACC standards. This proposal would force those of us who are residents of Sun City to pay for the problems of the city of Youngtown.

Yours sincerely,

Charle E. Higgins  
10314 W. Desert Rock Dr.  
Sun City, AZ 85351-1649  
[clerhig1@cox.net](mailto:clerhig1@cox.net)

4/8/2008

**William Mundell**

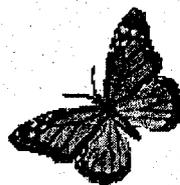
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**From:** Al Townley [onebigal98@cox.net]  
**Sent:** Saturday, April 05, 2008 9:43 PM  
**To:** Gleason-WebEmail  
**Subject:** Water flow plan

*I urge you not to approve this plan from Sun City. It is a waste of taxpayers money and not necessary.*

*Thank you,*

*Albert L. Townley  
9638 Appaloosa Dr  
Sun City, AZ 85373*



Stationery by Val  
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**William Mundell**

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**From:** Varniepeg@aol.com  
**Sent:** Sunday, April 06, 2008 8:11 AM  
**To:** Mundell-Web  
**Subject:** Arizona-American Water's Fire Flow Improvement Project

To: Commissioner William Mundell

I am writing to request that you vote against the Arizona-American proposed fire flow improvement plan as I believe it unfairly forces Sun City residents to pay for Youngtown's problems.

Thank you for your consideration in this matter.

Peggy Vogel  
9609 W. Greenhurst Dr.  
Sun City, AZ 85351

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**William Mundell**

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**From:** Bill Kelly [wkelly6@cox.net]  
**Sent:** Sunday, April 06, 2008 9:05 AM  
**To:** mayers-web@azcc.gov; Mundell-Web; Hatch-WebEmail  
**Subject:** AZ-AM SYETEM

Sun City does not want or need the AZ-AM system. It would be too expensive and as I said not needed.

William D. Kelly  
10349- W Audrey Dr  
Sun City, AZ 85351-4428  
[wkelly6@cox.net](mailto:wkelly6@cox.net)  
President Computer Club of Sun City (CCSC)

**William Mundell**

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**From:** Cathy Oberkampf [cathyatplay@gmail.com]

**Sent:** Sunday, April 06, 2008 12:52 PM

**To:** Mundell-Web

**Subject:** Fwd: Sun Citians should not pay

Arizona-American Water's proposed fire flow improvement plan unfairly forces Sun City residents to pay for Youngtown's problems. Please don't let this happen.

Cathy

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Cathy Oberkampf

E-mail: [cathyatplay@gmail.com](mailto:cathyatplay@gmail.com)

Home: 623-399-8456

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Cathy Oberkampf

E-mail: [cathyatplay@gmail.com](mailto:cathyatplay@gmail.com)

Home: 623-399-8456

Cell: 623-229-2472

**William Mundell**

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**From:** coffeyjb@cox.net

**Sent:** Sunday, April 06, 2008 5:11 PM

**To:** Gleason-WebEmail

**Subject:** Arizona American Water Co. proposed Fire Flow Improvement Plan

We respectfully request the ACC not grant approval to Arizona American Water Co. for their proposed Fire Flow Improvement Plan.

We feel it is grossly unfair for Sun City residents to pay for Youngtown's problems.

Please do not grant approval for Arizona American Water Company to steal from Sun City residents.

Yours truly,

James P. and Betty J. Coffey  
9838 W. Royal Oak Road  
Sun City, AZ. 85351

4/8/2008

**William Mundell**

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**From:** Jake Friesen [jakejf@gmail.com]  
**Sent:** Sunday, April 06, 2008 5:35 PM  
**To:** Gleason-WebEmail  
**Cc:** Mayes-WebEmail; Mundell-Web; Hatch-WebEmail; Pierce-Web  
**Subject:** Re: Arizona-American Water

Chairman Mike Gleason,

I am concerned about the requested Arizona-American Water rate increase for the Sun City Water District. Their requested increase for the Fire Flow Improvement project is not mandatory nor necessary for Sun City. ACC's requirement for potable water is to be delivered at 20 psi and there is no requirement for 1500 gallons per minute fire flow in Sun City. Why build a system beyond your requirements?

I understand the City of Youngtown is in favor of the fire flow project. It is not fair for me as a Sun City resident on a fixed income to pay for Youngtown's problems.

My plea is for you not to grant Arizona-American Water their requested water rate increase to be paid by Sun City.

Jake Friesen  
9542 W Shasta Dr  
Sun City, AZ 85351

**William Mundell**

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**From:** Jen6Pat@aol.com  
**Sent:** Sunday, April 06, 2008 11:18 PM  
**To:** Mundell-Web  
**Subject:** Fire Flow Improvement Plan

Commissioner William Mundell:

My husband and I DO NOT agree with the proposed fire flow improvement plan. It unfairly forces Sun City residents to pay for Youngtown's problems.

Donald R. and Genevieve V. Patch

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(<http://travel.aol.com/travel-guide/united-states?ncid=aoltrv00030000000016>)

**William Mundell**

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**From:** David W. Jenkins [djenkins30@cox.net]  
**Sent:** Monday, April 07, 2008 9:52 AM  
**To:** Mundell-Web  
**Subject:** Arizona American Water Co. Fire Flow Project

**Dear Commissioner Mundell:** This project isn't all that necessary and neither is such a horrendous rate increase of 30%. Investor's in that company should make that improvement in the Youngtown if that is where a safety issue has arisen, and recouop the investment over a priod of time. There is no sunset built into the proposal for the recommended rate increase. Please vote no on this issue as proposed.

**David Jenkins 13622 N. Redwood Dr., Sun City AZ 85351**

**William Mundell**

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**From:** John Stewart [emohruo@cox.net]

**Sent:** Monday, April 07, 2008 11:08 AM

**To:** Pierce-Web; Hatch-WebEmail; Mundell-Web; Mayes-WebEmail; Gleason-WebEmail

**Subject:** Fire Flo Improvement Plan

**To all concerned, I don't have to pay part of any cost when my street neighbors have a problem with their utility service, so why should I have to pay part of a neighboring city's cost. Let them pay for their own problems. I vote NO NO NO. John Stewart.**

4/8/2008

**William Mundell**

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**From:** Tammy and Clark [tclaudato@hotmail.com]  
**Sent:** Monday, April 07, 2008 12:13 PM  
**To:** Mundell-Web  
**Subject:** AZ-AM Upgrades

I do not feel that the people of Sun City AZ are responsible for the upgrades to the system in the first place. If this is a company selling water to Sun City then they should pay for the upgrades out of the profits like any other company doing business. If they add the 30 % increase there is nothing said about taking it off after paying for the upgrades. As for water pressure we have enough pressure to run all of our sprinklers within our condo association. I do not feel you should put Sun City residents under the gun for Youngtown's problem.

Harold Clark Laudato

**William Mundell**

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**From:** Sam Baldwin [sunpal2@cox.net]

**Sent:** Monday, April 07, 2008 12:48 PM

**To:** Gleason-WebEmail; Mayes-WebEmail; Mundell-Web; Hatch-WebEmail; Pierce-Web

**Subject:** AZ-AM's proposed fire flow improvement plan.

Arizona-American Waters plan for a Fire Flow Improvement project will unfairly increase the fees paid by Sun City residents. We should not have to pay for Youngtown.

The majority of our residents are on fixed incomes and are just getting by on the fees they have to pay now. I and my fellow residents urge you to vote no on the fire flow proposal.

Thank you in advance for doing the right thing.

Sam & Judy Baldwin  
9911 W. Shiprock Dr  
Sun City, Arizona 85351

**William Mundell**

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**From:** RICHARD ACKERMAN [retired5045@msn.com]

**Sent:** Monday, April 07, 2008 5:52 PM

**To:** undisclosed-recipients

I believe that AZ-AM's proposed fire flow improvement plan unfairly requires Sun City residents to pay for Youngtown's program. If they want this so called improvemant plan, they should pay for it and not require Sun City residents to supplement their program.

Please either reject this plan outright or modify it so Sun City residents aren't required to pay for the plan.

Thank you,  
Retired5045

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**William Mundell**

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**From:** sandy10207@cox.net  
**Sent:** Monday, April 07, 2008 8:17 PM  
**To:** Pierce-Web

I live in Sun City and feel we have enough problems without sharing youngtown's water flow problems.

**William Mundell**

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**From:** Dede Van Slambrouck [kiky@cox.net]  
**Sent:** Tuesday, April 08, 2008 9:54 AM  
**To:** Mundell-Web  
**Subject:** Arizona-American Water's Fire Flow Improvement Project

Dear Commission Mundell,

Please keep in mind that Sun City has many residents who have very limited incomes. It is becoming more and more of a concern to us as the cost of just the necessities of life keeping going up while our incomes remain virtually static. I and many of my friends are really scared these days that we won't be able to afford the bare necessities in the near future. Therefore, no rate increases should be forthcoming unless the need is **absolutely** proven to be dire.

The proposal from AZ-AM is asking the ACC to approve a 29.53% rate increase for Sun City Water District customers (29.01% increase in residential rates). This is way beyond what the majority of us would be able to afford. It would appear that Sun City does not have a fire flow problem and therefore should not be forced to participate in this project.

Please vote no on this project or at least make this a county-wide project where every household would participate and would result in lowering the cost per household.

Thank you,  
Carlie D. Van Slambrouck  
12432 North Augusta Dr.  
Sun City, AZ 85351

## William Mundell

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**From:** Vic & Julie Mitchell [victor.c.mitchell@cox.net]  
**Sent:** Tuesday, April 08, 2008 10:08 AM  
**To:** Gleason-WebEmail; Mayes-WebEmail; Mundell-Web; Hatch-WebEmail; Pierce-Web  
**Subject:** Youngtown Fire Flow Project

Gentlemen:

We are writing in regards to the unfairness of the Youngtown Fire Flow Project concerning condo owners living in Sun City, AZ.

We wish to protest any increase in monthly usage charges to those of us living in Sun City for a project designed for Youngtown residents. If the fire flow project were intended for the Sun City residents, we would not expect Youngtown residents to be charged an increase for our needs.

Victor and Julie Mitchell  
10314 W. Spanish Moss Ln.  
Sun City, AZ 85373

**William Mundell**

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**From:** jacknjeri@msn.com  
**Sent:** Tuesday, April 08, 2008 11:40 AM  
**To:** Mayes-WebEmail; Mundell-Web; Pierce-Web; gleason-web@az.gov; Hatch-WebEmail  
**Subject:** Fw: Arizona Corporation Commission Decision 64360

Commissioners Mayes, Mundell, Hatch-Miller, Pierce & Chairman Gleason

We appreciate the opportunity to express our concerns regarding the failure of the Inscription Canyon Ranch Water Users Association to comply with the Requirements of the Arizona Corporation Commission Decision 64360.

Talking Rock well transfers never took place, apparent well number manipulations , reduced water rates applied to the Talking Rock Golf Course and at least suspicions of other "Back Room Deals" and agreements all combine to suggest the need for the Commissions involvement.

Water is a precious resource we as residents of Inscription Canyon Ranch all share. Its' use, cost and continued availability are placed in the trust of a Water Board to fairly manage. Our Board's failure to adhere to Decision 64360 and subsequent actions clearly indicate an abuse of our trust and a need for additional commissions action.

Again, thank you for your attention in this matter and we look forward to a fair and equitable solution.

Jack & Jeri Carroll  
5450 Almosta ranch Road  
Prescott, AZ 86305  
928-778-0073

**William Mundell**

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**From:** chideman@cox.net  
**Sent:** Tuesday, April 08, 2008 2:05 PM  
**To:** Mundell-Web  
**Subject:** Fire Flow Surcharge

Please do not approve the Arizona-American Water request for this increase. It is not necessary and will create an unnecessary financial burden on many.

**William Mundell**

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**From:** Don Schordje [dschordje@sunaz.com]  
**Sent:** Tuesday, April 08, 2008 3:14 PM  
**To:** Mundell-Web  
**Subject:** FW: Sun City / Youngtown Fire Flow Project

Dear Commissioner Mundell,

I am a full time resident of Sun City residing at 9441 W. Brokenstone Drive. I wish to express my sincere opposition to the Arizona-American Fire Flow Improvement Project for Youngtown / Sun City.

There are few if any benefits to Sun City and I resent our having to pay 87% of the cost to correct a problem in Youngtown. If low pressure is a problem in Youngtown, then Az-Am Water and Yougtown must deal with it. I understand this condition has existed for over 50 years. Installing unneeded fire hydrants in Sun City is not the answer to Youngtown's problem. Nor is unfairly trying to pass their costs off to another community.

Please do not approve this unneeded project.

Sincerely,

Don Schordje,  
Email: [dvschor@cox.net](mailto:dvschor@cox.net)

**William Mundell**

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**From:** Rob & Joann [rwesterman1@cox.net]

**Sent:** Tuesday, April 08, 2008 4:08 PM

**To:** Bob Stump; Gleason-WebEmail; Mayes-WebEmail; Mundell-Web; Hatch-WebEmail; Pierce-Web

Dear Chairman and Commissioner's,

In regards to the Arizona-American Water's Fire Flow Improvement Project for the City of Youngtown, Arizona I am opposed to Sun City/Sun City West having to pay for Youngtown's fire flow project.

As the Vice President and Treasurer of Spanamn Condominium Association, Incorporated I'm informing you that I and the other residents of Spanman are convinced that trying to make non-residents of Youngtown pay for Youngtown improvements is wrong and unfair.

Currently Spanman already pays over \$11,000.00 a year for water and sewer.

The Sun Cities are established communities and as such have paid the price for their own water use and improvements and Youngtown must do the same.

Arizona-American Water *presumably* did a survey on this project but no one I'm aware of, including anyone from Spanamn was ever surveyed?

If an attempt is made to put surcharges into affect Spanman will certainly join others in opposing this unfair action.

Sincerely,

Robert (Rob) J. Westerman

V.P. and Treasurer Spanman Condominium Association, Incorporated

10310 W. Spanish Moss Lane

Sun City, Az. 85373-1659

4/8/2008

**William Mundell**

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**From:** candmcarl@juno.com  
**Sent:** Tuesday, April 08, 2008 4:15 PM  
**To:** Mundell-Web  
**Subject:** AZ-AM rate increase fo Sun City Water District

We do not feel it is right for the residents of Sun City (most of who'ae on limited incomes) to be asked to pay for the Fire Flow Improvement project.

We believe the presnt fire flow for Sun City is adequate and we should not have to pay for Youngtown's problems.

**William Mundell**

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**From:** jbarr711 [jbarr711@cox.net]  
**Sent:** Thursday, March 27, 2008 8:34 AM  
**To:** Mundell-Web  
**Subject:** I do not wish to pay for fire plugs & fire flow improvements

The Arizona American Water Company (AZ-AM) has proposed an improved water distribution design for some portions of the Sun City Water District. The improvement involves 44,133 feet of pipe and 195 fire hydrants. In April of 2007, AZ-AM submitted to the Corporation Commission a plan to implement the improvements and a surcharge mechanism to recover costs associated with the improvements.

If you have been following the developments of this case, the Mayor of Youngtown is supporting this plan because of his concern for public safety. His concern is admirable; I think all Mayors should be concerned about public safety. The Mayor reported, in his letter to the newspaper, that the implementation of the new distribution design would "greatly" improve the public safety in some of Sun City and Youngtown. "Greatly" caused me to pause, I think a more definitive description of any improvement to public safety would be "minimally". The Sun City Fire District Board of Directors announced that they had unanimously passed a resolution in support of the proposed plan. The reason they gave for passing the resolution was to make a statement on the improvements. I think it is appropriate for the Fire Board to take a position on such an event. I also think it is their responsibility to define the need and explain their reasoning in justifying the cost and financing of the plan. How much more risk is there currently to the people and property in the area to be improved relative to the risk in the areas not requiring improvement?

The Insurance Service Office (ISO) is a company whose expertise is focused on risk assessment. Many insurance companies rely on ISO data to establish rates for property insurance. The ISO investigates fire districts and grades a multitude of attributes that affect the efficiency and proficiency of fire fighting, including water flow rates. The grades are analyzed and reduced to a Public Protection Classification (PPC). The PPC is a number from 1 to 10, with 1 being the best and 10 being the worst. I was pleased to learn that Sun City has a PPC of 4. In order to comprehend the significance of a class 4 rating consider the following Arizona data:

- Of 294 Arizona communities investigated by ISO only 54 received a PPC of 4 or better.
- There were no communities with a class 1 rating.
- 82.6% were class 5 through 10.

On the national level only 10.3% of the communities investigated earned a class 4 or better rating. Our fire department has every reason to be proud that our community is in the top 10% of the country just as we have reason to be proud of our fire department. Additionally, I was informed by my insurance carrier that improving the PPC from a 4 to a 3 would not result in a decrease in my homeowners' insurance rate. If the PPC was improved from a 4 to a 2 there would be a small (insignificant) decrease in my insurance rate. A PPC of 1 is given special consideration since the small number of communities receiving a class 1 rating (only 42 in the United States) is not statically credible.

Chairman Mide Gleason,

I am 76 years old and do not wish to pay for Fire plugs and more fire flow. Due to bad health & expensive medicine we may be forced into reverse morage or to move.

Commissioner William Mundell,

I am 76 years old and do not wish to pay for fire plugs and fire flow improvements. Our health is not good and medicines cost over one thousand dollars a month.

4/8/2008

Mayor Levault states that all Sun City customers south of Grand Avenue will benefit from the proposed piping changes. At present I accept that statement with a grain of salt, I think there will be some Sun City residents south of Grand that will not notice any change in their water service. As the Mayor pointed out, and the Chairman of the Fire Board reiterated, 6,203 Sun City metered customers would benefit from the Fire Flow improvements, while only 1,550 metered customers in Youngtown would benefit. Using the same numbers, only 28.2% of Sun City customers will benefit while 66.4% of Youngtown customers will benefit. What about the cost? When the tab is passed out, Sun City will end up paying 87% of the cost while Youngtown pays only 9.2% of the cost. I am not buying the kind of cost/benefit analysis that Youngtown is selling and neither should you. John Barrington, 10358 West Cameo Dr. Sun City. AZ

**William Mundell**

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**From:** BOBROSECKY@aol.com

**Sent:** Monday, April 07, 2008 8:09 AM

**To:** Mayes-WebEmail; Mundell-Web; Hatch-WebEmail; Gleason-WebEmail; Pierce-Web

**Subject:** Sun City Water Rate Increase

**After reading many articles about the water rate increase in Sun City due to redoing the piping in Youngstown and the older part of Sun City, I believe that Sun City is being overcharged for the upgrades needed in Youngstown. Please reject the Arizona-American Water request for additional funding or modify/decrease the rate increase for Sun City.**

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**William Mundell**

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**From:** Ken Svec [kbsvec@yahoo.com]  
**Sent:** Tuesday, April 08, 2008 5:46 PM  
**To:** jhartung@westvalley.com; Gleason-WebEmail; Mayes-WebEmail; Mundell-Web; Hatch-WebEmail; Pierce-Web; sun city home owners assoc; sun city tax payers association  
**Subject:** Fire Flow Improvements

Dear Arizona Corporation Commissioners and other interested parties;

I reside at 10237 Sutters Gold Lane. i have written several articles on this subject and read countless other articles written by others on this subject. Again I read the Daily News Sun , dated April 8 2008, Marvin Worthen, president of the Sun City Taxpayers Association. I agree with his opposition to the project.

With the ISO having a rating of 4 on the insurance rating I find it hard to understand how this fire flow project is needed or beneficial in any way.

I suggest that the burden of proof be placed on Arizona American Water Association to provide data that indicates the ISO will in fact give a better rating after the project is completed. That rating should be such that will be a benefit to the home owners for fire insurance.

I also would hope that the date of the hearing will be provided so interested citizens can attend.

Kenneth Svec

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