

W-01303A-07-0209

ORIGINAL



0000083488

ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM

4700

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 67390

Date: 3/28/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Kay Last: Henderson

Account Name: Kay Henderson Home: [REDACTED]

Street: [REDACTED] Work: [REDACTED]

City: Sun City CBR:

State: AZ Zip: 85351 is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: [REDACTED]

Nature of Complaint:

***** W-01303A-07-0209 *****

***** REFERRED FROM CHAIRMAN GLEASON'S OFFICE *****

Customer is adamantly opposed to any rate increase in this case.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Spoke to customer and advised that I would have her comments entered into the Docket for this matter. Customer thanked me for listening to her and providing information on the process for making her thoughts known.

End of Comments

Date Completed: 3/28/2008

Opinion No. 2008 - 67390

Arizona Corporation Commission
DOCKETED
APR -1 2008

DOCKETED BY: [REDACTED] no

RECEIVED
2008 APR -1 P 2:45
AZ CORP COMMISSION
DOCKET CONTROL

W-01303A-07-0209

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Alaina Braddy

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 67321

Date: 3/26/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Barry Last: Spinka

Account Name: Barry Spinka

Home: [REDACTED]

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State: AZ

Zip: [REDACTED]

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. W-01303A-07-0209

Per customer, Arizona American Water Company does not deserve a 25% rate increase there is no justification. They have done nothing to increase water flow or pressure. The company knew there were deficits and should have not purchased it this system. At rate increase of 25% this is obscene. No one gets a rate increase in salary or social security equaling those amounts. In summary there seems to be no justification for such a large increase and therefore the Corporation Commission has shown no disregard the residents of the state of Arizona and they just give utilities what ever the wish.

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

I explained to the customer his opinion will be docketed and the Commission appreciates his opinion.

End of Comments

Date Completed: 3/26/2008

Opinion No. 2008 - 67321