

5W-02519A-06-0015

ORIGINAL



0000083092

ARIZONA CORPORATION COMMISS  
UTILITY COMPLAINT FORM

4700

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 67316

Date: 3/26/2008

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: Kenneth A and Evely Gregersen

Account Name: Kenneth A and Evelyn J Gregersen

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR: [REDACTED]

State: AZ Zip: [REDACTED]

is: E [REDACTED]

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

From: Kenneth A Gregersen [mailto:[REDACTED]]  
Sent: Tuesday, March 25, 2008 5:49 PM  
To: Utilities Div - Mailbox  
Subject: Gold Canyon Sewer Corp. rates

Dear Commission Members,

We understand there will be a hearing on March 31 to review the sewer rates of the Gold Canyon Sewer Corp, an Algonquin Utility Company. I am in a chemotherapy regimen and my wife is my driver so neither of us can attend the hearing. Therefore we would like to go on record that the current rate charged by the above company is excessive. We were paying \$35 per month, much more than any neighboring sewer rate. Then the Gold Canyon Sewer Corp raised their rates to \$60.55 plus a 12 cent ACC Assessment for a total of \$60.67. This about 2 - 3 times our water bill and nearly what our average electric bill is each month. We would appreciate your adjusting our rates downward. Please let us know what you can do.

Kenneth A and Evelyn J Gregersen

[REDACTED]

e-mail: [REDACTED]

Phone: [REDACTED]

\*End of Complaint\*

Utilities' Response:

Arizona Corporation Commission  
DOCKETED

MAR 27 2008

DOCKETED BY [REDACTED] NR

RECEIVED  
2008 MAR 27 A 10:13  
AZ CORP COMMISSION  
DOCKET CONTROL

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Investigator's Comments and Disposition:**

3/26/08 I contacted consumer and informed him that his opinion had been received and it will be filed in the docket. He appreciated the information. Closed

Filed in Docket No. SW-02519A-06-0015

\*End of Comments\*

**Date Completed:** 3/26/2008

**Opinion No.** 2008 - 67316

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