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February 19, 2002

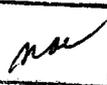
AZ CORP COMMISSION
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Arizona Corporation Commission

DOCKETED

FEB 25 2002

Arizona Corporation Commission
Docket Control Center
1200 W Washington
Phoenix, Az 85007

DOCKETED BY 

RE: Proposed Rate Hike Citizens Utilities Docket Number # E-01032C-00-0751

Dear Corporate Commission Board Members:

I am writing this letter, as a concerned citizen upon hearing of the proposed action by Citizens Electric Utilities to ask for a rate increase that could possible be triple the current rates. My understanding is that Citizens has been charged higher rates by the Arizona Public Service Company and they need to recover the cost.

First, why did APS not notify Citizens that the cost for the power was going to increase and then give them the expected rate to purchase the electricity? Should this have been done, Citizens should have gone "shopping" in an attempt to purchase the power from other Company's who were able to service our area. When Citizens learned of this accelerated charge by APS, did they search for other power sources to provide the service at a lower rate or just take for granted that they can will pass all of the cost onto the public without the responsibility to seek other suppliers? They are stating that this was a particularly HOT year. Well, I remember 1990 was a VERY HOT year and this was not the case of tripling our rates. I also remember that 1992 was a very hot year. We need your help.

I understand that Citizens does not charge the public "profit" on this purchase of power from APS, but passes along the direct costs. At this time we feel that both APS and Citizens has done an injustice to the people that they serve. While we are willing to pay for the service that we use and that are provided to us, we also expect them to protect the public's interest and pocketbook responsibly.

I am opposed to the amount of the increase proposed by Citizens. Their proposal if approved would take effect in the fall and winter months when again we are all dealing with your approval of the **Citizens Gas Price Increase** shortage of unknown volume. It has been devastating to our City and County to have the burden of the Gas Increases and the triple bills that are resulting without the common courtesy of rational and sympathy for those who absolutely cannot afford to pay the increase in their monthly bills. This county is 62% Medicare populated and is a real shame to have the State of

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Arizona not protect the interest of these individuals. I am asking you to please consider the longer term of reimbursement for the cost. This would limit the total initial amount of the increase to the public and extend the payback to the company over a longer period of time.

Thank you in advance for your consideration of my opinion. I work and would be unable to attend any Public Hearing on the matter, so I thought that I would write. I understand that there are probably some issues that I am not aware of as well, but am asking you to please consider the citizens, the public and the business impact that this will have in our community.

Respectfully Submitted,

A handwritten signature in cursive script that reads "Mr & Mrs Arthur Barnes". The signature is written in dark ink and is positioned above the typed name.

Mr. And Mrs. Arthur Barnes
4702 Steinke Drive
Kingman, AZ 86401

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Arizona Corporation Commission

Docket Control Center, Docket # E-D1032C-00-0751

1200 N. Washington

Phoenix, Az. 85007

4943 Scotty Dr.
Kingman, Az 86461-1075
Feb. 21, 2002

To whom it may concern,

In regards to the increase Citizens is proposing most of us senior citizens simply cannot afford it. Our gas bills have already increased double what we paid last year. In trying to keep that cost down we wear jackets during cold weather now and turn off the gas during sleeping hours, now I guess we'll also have to turn off TV and set in the dark.

Citizens have built a beautiful new building on airway and just opened their communications building on Stockton Hill Rd; seems there is no lack of money to do what they want to do

while the rest of us do without to pay
the bills.

Please give this Electric increase due thought
before granting 31%.

With the increase in gas utilities, health
insurance \$80. per mo, electric, phone, + water,
next will give up eating.

Thank you for reading this letter,

Harry + Georgia Rawie