

E-01345A-05-0816
E-01345A-05-0824
E-01345A-05-0827

ORIGINAL



0000082732

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

4700

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 67112

Date: 3/17/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Merle & Susan

Pasternack

Account Name: Merle & Susan Pasternack

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR:

State: AZ

Zip: [REDACTED]

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

Merle L & Susan L Pasternack
[REDACTED]

PHONE: [REDACTED]
MARCH 13, 2008

ARIZONA CORPORATION COMMISSION
ATTEN: PUBLIC UTILITIES DIVISION
1200 W. WASHINGTON ST.
PHOENIX, ARIZONA 85007

RECEIVED
2008 MAR 19 P 3:49
AZ CORP COMMISSION
DOCKET CONTROL

GENTLEMEN:

I SENT YOU A LETTER IN JANUARY 2008 AND ASKED THAT IT BECOME PART OF THE PUBLIC RECORD CONCERNING RATE INCREASES. SUBSEQUENT TO THAT, I RECEIVED CALLS FROM SW GAS CORP AND ARIZONA PUBLIC SERVICE. BOTH OF THESE UTILITIES DECIDED THAT I WAS WRITING FOR CHARITY. I DO NOT RECALL THE REPRESENTATIVE FROM THE GAS COMPANY, BUT ANGELA FROM APS WAS ADAMANT THAT I NEEDED A \$10.00 DECREASE AND SENT ME FORMS FOR THAT APPLICATION. I DID NOT ASK FOR CHARITY! I ALWAYS PAY MY BILLS AND WILL CONTINUE TO DO SO. SINCE OCTOBER 2007, I HAVE RECEIVED A \$22.00 PER MONTH INCREASE IN MY EQUAL PAY APS STATEMENT. THAT IS A HUGE INCREASE. I FIND IT INTERESTING THAT THESE INCREASES CAME AFTER RECEIPT OF MY LETTER TO YOU.

I USED MY OWN EXAMPLE TO POINT OUT THE PLIGHT OF MANY OF OUR ARIZONA CITIZENS WHO MAY BE UNEMPLOYED, LOSING THEIR HOMES TO FORECLOSURE AND SEEING HUGE INCREASES IN EVERYTHING, WITH THE HOTTER MONTHS COMING, OUR CITIZENS NEED AFFORDIBLE RATES AND NOT CHARITY TO HELP THEM SURVIVE. SW GAS AND APS SHOULD

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DO THEIR PART AND ELIMINATE THEIR COSTS WHEREVER POSSIBLE INSTEAD OF CONSTANTLY ASKING FOR MORE.

I URGE YOU TO NOT APPROVE THEIR APPLICATIONS FOR RATE INCREASES.

THANK YOU.
MERLE I. PASTERNAK
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

3/17/08 I contacted consumer and informed him that his letter would be filed in the rate case docket. He is concerned because the companies keep asking for rate increases and the economy right now is in very bad shape. People are unemployed, getting laid off and foreclosures on homes and the companies are asking for more money!! He is against any increases. closed

Filed in docket no. E-01345A-05-0816, E-01345A-05-0826 & E-01345A-05-0827
End of Comments

Date Completed: 3/17/2008

Opinion No. 2008 - 67112
