

FILE IN E-01933A-07-0402
E-01933A-05-0650



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ARIZONA CORPORATION COMMISS

ORIGINAL

UTILITY COMPLAINT FORM RECEIVED

4700

Investigator: Richard Martinez Phone: [REDACTED] 2008 MAR 7 2:00 Fax: [REDACTED]

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2008 66934 Date: 3/6/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: James A. Last: Viscome

Account Name: James A. Viscome Home: [REDACTED]

Street: [REDACTED] Work: (000) 000-0000

City: Tucson CBR:

State: AZ Zip: 85739 is:

Utility Company: Tucson Electric Power Company

Division:

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

Feb.19,2008

Arizona Corporate Commission
[REDACTED]
Phoenix,Az.,85007

Received the following correspondence:

Arizona Corporate Commission
[REDACTED]
Phoenix, AZ 85007
Docket # E-01 933A-07-0402
E-01933A-05-0650

Arizona Corporation Commission
DOCKETED
MAR -7 2008
DOCKETED BY [Signature]

To Whom it May Concern:

Being born in 1942 makes it safe to say that I'm an old-fashioned kind of guy. The laws in this country were for everybody, business owners were pretty much honest and content to make an honest living, and make an honest profit.

How significantly things have changed for the worse. Today, all you need is a business sign over your door, and you have a legal license to lie, cheat and steal. And believe me, all big businesses have taken full advantage of that to become filthy rich. They no longer want to make an honest living. They want to become filthy rich by any means possible, no matter who it hurts.

One example: Arabs are crooks. They charge \$100.00 for a barrel of oil that's worth \$25.00. One Arab recently paid \$14 million for a license plate with the number 1 on it. They have no conscience. Regardless of that, there is but one & only one reason we pay \$3.00+ per gallon of gas, when it's worth is only half that much. That's \$1.50 per gallon, tops. They were not satisfied with a very nice profit. They want to be as filthy rich as the Arabs. So they

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(I'm referring in particular to Exxon) gave millions of dollars in bribes (they call it campaign contributions) to the man, (and I use that term very loosely) who masquerades as president of this now woe-begotten country, who personally allows them to charge \$3.00 per gallon, and thereby make a \$1,500.00 NET profit every single SECOND of every single DAY. Think about that. He gave them a license to legally commit grand larceny. They also got permission to make us pay their maintenance.

Tucson Power & Electric is now poised to jump on that bandwagon. First off, I'll bet that nobody told them to either agree to a ten year freeze, or they'd be put out of business. Secondly, I'd like a few questions answered. #1- I want to see proof that they have not made a profit for the last ten years, and therefore have a bank account of zero.

#2- I want to know how many LESS employees they have now as compared to ten years ago.

#3- I want to know how many of their suppliers have sued them for non-payment.

#4- I want to know if they are on the verge of bankruptcy, or if they have already filed for it.

There is not one legitimate reason for them to want this outrageous rate hike. (It's not even a rate hike). What they want is a license to charge what the hell ever they want, whenever the whim hits them. And all for the sole purpose of becoming filthy rich. I can give you one reason, to begin with, as to why they want this cart blanche license they intend to make their customers pay every single penny of the \$800 million debt they owe their shareholders. Why is it that I can't go buy a \$40,000.00 automobile, and then have the general public pay for it? Simple! I don't have a business sign over my door. This country now has two sets of laws; one for the general public, and one for a business.

All that bull-crap about the increase in wages, benefits, cost of steel and copper, is just that, bull-crap. They make it sound as though they are the only people in the world affected. How about the poor home owner who just saw his taxes go up? How about the housewife who just saw a gallon of milk go from \$2 to \$4? How about the loyal employee who just got a whopping 36 cent per hour raise? In my day, when you got a job, you automatically got medical benefits 100%. Every employer. Is that true today? Not on your life! So all they're really doing is blowing smoke. And guess what? Because I've been around the block a time or two, I can see right through that smoke.

This is the bottom line: They are making a profit. If not, show me the bankruptcy papers.

I am also likening Tucson Power & Electric now to the only Ford dealer in Tucson. I call it the "Click Crook Group". He owns both of them. What does that mean? He has no COMPETITION!!!!!!

He charges whatever he damn well pleases..

I believe he bought the 2nd store (I'm not positive) to get rid of the competition. (A Shelby Mustang for instance stickers for \$45,000.00, so says Ford Motor Co. and Carroll Shelby. However, in my opinion, due to no competition the "Click Crook Group" puts their own sticker next to the factory one for an additional \$25,000.00 and call it a "market adjustment". Now the price of the car is \$70,000.00. Why are they allowed to gouge the public with malice aforethought? Simple! They have that business sign over the door. The reason they give for stealing that extra \$25,000.00 is because of supply & demand. Horse Hockey! That is an excuse not a reason. It is an excuse to commit Grand Theft Auto. LEGALLY.

Tucson Power & Electric is trying to do the same thing. They have no COMPETITION!!!!!! In the case of the car, I can do without. But electricity is something you cannot do without. And they know this. If there was another company in town that charged LESS, why, oh why would I want to pay MORE? If they requested a fair rate hike of, say, 1, 2, or 3%, I would have no problem with that. It would generate millions of additional income. But they are bound & determined to make us pay that \$800 million dollars they owe, and get filthy rich to boot.

In conclusion, they do not deserve, or need a "license to kill"! And I offer one solution: Find someone to give me a big business loan. I will create an alternative power company, (or maybe join forces with the electric company in Marana, whose rates are LESS) and find out what kind of tune they'd be singing if they had some good old-fashioned competition!

There are not many people in this sometimes stupid country who deserve to make hundreds of thousands or millions of dollars a year. If someone could find a cure for cancer, he would be worth a million dollars a year.

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Certainly the head of Tucson Power & Electric doesn't need a lot of money for making decisions on how best to get other people to pay his company's debts and get away with it. (How much does this Pignatelli character make per year???) I make \$17,000.

Somehow, this flaunting of the law needs to be headed off at the pass! What a travesty of so called justice if they are allowed to get away with this!

Here is a bet. I will bet you a dollar to a donut, I would bet the farm if I had one, I would bet my very life that if Tucson Power & Electric is allowed this abominable money making scheme of a scam, one of the first orders of business will be a hefty pay raise for Pignatelli. And you can take that to the bank!

Where's my loan??

Sincerely,

James A. Viscome

[REDACTED]
Catalina, Az., 85739
[REDACTED]

P.S. I hope somebody can see just how Looney Tunes this Pignatelli and his co-horts are. They aren't even interested in hiding the fact that they don't want us paying what their service costs. They want, instead, a "competitive" rate. Competitive with whom?? With the electric co. in New York City? What does N.Y.C. have to do with Tucson, Arizona? What, then, is the object of putting a price tag on ANY item for sale in this country? Here is what they want: I walk into a store to buy a Pepsi. The clerk says, how much will you give me for it. I say 50 cents. The clerk says he just heard of someone in Joplin, Mo., who just paid \$3.75 for one, so now I have to pay \$3.75, not because it's worth \$3.75 but because that's what someone else got for it. Outrageous! Assine! Insane! Ridiculous! Incredulous! Idiotic! Moronic! And that's the name of that tune.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

3/05 (ACC):

I called and left a voice mail message on customer answering machine acknowledging receipt of his Opinion against the proposed rate increase in the proposed rate case of Tucson Electric Power Company (E-01933A-05-0650 and E-01933A-07-0402). I did leave my direct telephone number in case customer would like to speak with me in detail about his concerns as it relates to the correspondence I received.

I emailed this to colleague, John LaPorta, so that he can docket this Opinion. FILE CLOSED.

End of Comments

Date Completed: 3/6/2008

Opinion No. 2008 - 66934

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Substantiated/Un-Substantiated not yet determined

Notes: