

E-01787A-07-0576



OPEN MEETING AGENDA ITEM ORIGINAL ARIZONA CORPORATION COMMISS. RECEIVED UTILITY COMPLAINT FORM

4700

Investigator: Alaina Braddy

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

AZ CORP COMMISSION DOCKET CONTROL

Arizona Corporation Commission

Opinion No. 2008 - 66828

Date: 3/3/2008 DOCKETED

Complaint Description: 08A Rate Case Items - Opposed N/A Not Applicable

MAR -7 2008

Complaint By: First: Marilyn

Last: Cooper

DOCKETED BY [Signature]

Account Name: Marilyn Cooper

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR:

State: [REDACTED]

Zip: [REDACTED]

is:

Utility Company: Navopache Electric Cooperative, Inc.

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

3/3/08 Docketed under No. E-01787A-07-0576

Per customer she does not want and increase and feels she is paying sky high prices. Ms. Cooper and her husband are opposed to rate increase for the renewable energy standard.

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

3/3/08 I spoke with Ms. Cooper and advised that her opinion will be docketed and made a part of the public record. I informed the customer that concerns received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase.

End of Comments

Date Completed: 3/3/2008

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