

E-01345A-05-0816
E-01345A-05-0826
E-01345A-05-0827

ORIGINAL



ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

4700

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 66598

Date: 2/20/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Lorraine Last: Casella

Account Name: Lorraine Casella

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR: Arizona Corporation Commission
DOCKETED

State: AZ Zip: [REDACTED]

is:

Utility Company: Arizona Public Service Company

FEB 25 2008

Division: Electric

Contact Name: n/a

Contact Phone: n/a

DOCKETED BY [REDACTED] NR

Nature of Complaint:

LORRAINE F. CASELLA

[REDACTED]

RECEIVED
2008 FEB 25 A 9:44
AZ CORP COMMISSION
DOCKET CONTROL

Feb. 15, 2008

Arizona Corporation Commission
1200 West Washington
Phoenix, Arizona 85007

I just received my electric bill for Jan/Feb. and I am appalled at the rate increase.

I have not received a raise in 4 years, yet everything is going up. We have to do without to pay increases in everything, yet big business just raises their prices. When is big business going to dip into their profits. Big business is the reason that this country is in the mess it's in.

Walmart makes a billion and a half dollar profit last year, but keeps raising the price on their merchandise and then reduces the benefits to its employees.

Banks, mortgage companies, credit card companies charge high interest rates and finance charges and then when the people can't avoid to make payments their homes are repossessed, force them into bankruptcy and then have the government bail them big business. Mind you the government gets its money from the hard working American people, so once again the tax payer is paying again.

The oil companies make billions in profit, yet they keeping raising the cost of fuel knowing damn well the people will pay because they have to get to work and make money to support big business.

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This country is going to hell and no one seems to care. The government is going to give money to some of the people; mind you it is our money since we, the working class support this country and big business.

Big business should be a shamed of themselves. The people are being ripped off, yet big business sits back and counts their profits.

I know this letter will have no impact on the rising cost of everything, but it relieves some of my animosity towards big business.

Lorraine F. Casella
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

2/20/08 I left a voicemail for consumer stating that her opinion had been received and will be filed. If she had any questions I left my telephone number for a call back. closed

Opinion noted and filed in docket no. E-01345A-05-0816; E-01345A-05-0826 & E-01345A-05-0827.
End of Comments

Date Completed: 2/20/2008

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