

E-01750A-07-0580

ORIGINAL
OPEN MEETING AGENDA ITEM



ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM

4760

Investigator: Guadalupe Ortiz Phone: [REDACTED] Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 66687 Date: 2/22/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Barbara Last: Pitcher

Account Name: Barbara Pitcher Home: [REDACTED]

Street: [REDACTED] Work:

City: [REDACTED] CBR:

State: AZ Zip: [REDACTED] is:

Utility Company: Mohave Electric Cooperative, Inc.

Division: Electric

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

****ALSO REFER TO ACC INQUIRY NO. 66688****

CORRESPONDENCE RECEIVED:

RE: Docket No. E-01750A - 07-0580

February 20, 2008

Corporation Commission
Utilities Division
1200 W. Washington
Phoenix, AZ 85007

Arizona Corporation Commission

DOCKETED

FEB 25 2008

DOCKETED BY [REDACTED] ne

RECEIVED
2008 FEB 25 1 A 9:43
AZ CORP COMMISSION
DOCKET CONTROL

Dear Commission,

For a Cooperative, who for over 10-12 years has touted no increase I am amazed that they would come up with this surcharge - \$0004988 per KWH - for me as a customer and a member of the cooperative. (Docket No. E-01750A - 07-0580)

I am further amazed they continue to 'get away' with this \$1.00 contribution which many people unwaringly pay because ifs in the bold type box on the bill. if they gave special rates to low income customers I might understand it. I believe it goes to whatever charities that MEC chooses. 1 give to the charities I choose and don't need MEC making that decision for me.

Please reply.

Sincerely,

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

cc: Mohave Electric Cooperative

Barbara Pitcher
[REDACTED]

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

2/22/2008 - CORRESPONDENCE MAILED TO CUSTOMER:

February 22, 2008

Barbara Pitcher
[REDACTED]

RE: MOHAVE ELECTRIC COOPERATIVE, INC.

Dear Barbara Pitcher:

Your letter regarding the Mohave Electric Cooperative, Inc. ("MEC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the MEC application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Guadalupe Ortiz
Public Utilities Consumer Analyst
Arizona Corporation Commission
Utilities Division

End of Comments

Date Completed: 2/22/2008

Opinion No. 2008 - 66687
