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FEBRUARY 4, 2008

KAY KILGER
ARIZONA CORPORATION COMMISSION
1200 WEST WASHINGTON STREET
PHOENIX, ARIZONA 85007-2927

Arizona Corporation Commission
DOCKETED

FEB -5 2008

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RE: Luttrell v. Lord - Docket No. W-02479A-08-0034

Dear Kay Kilger:

This firm represents Lord Arizona Water Systems, Inc.. This letter is our response to the letter you sent Tom Lord on January 16, 2008. We reviewed the complaint that Kenneth Luttrell sent dated December 6, 2007. This complaint appears to be the same complaint that Mr. Luttrell sent previously to your office. As stated before, there is simply nothing to Mr. Luttrell's complaint. I will give a brief history of the problems Mr. Luttrell has been causing. If you would like more detail including documents, please let me know and we will provide that to you.

Mr. Luttrell proposed a small subdivision in Apache County called Clearview subdivision. Mr. Lord, on behalf of Lord Arizona Water Systems, Inc., signed a standard agreement to provide the subdivision with water when the system was built to the required specifications. Mr. Luttrell changed the subdivision to an illegal lot split and now, apparently, is back to a subdivision.

Lord Arizona Water Systems, Inc. has told Mr. Luttrell as soon as he gets an engineer to certify that the system is constructed properly and gets the Arizona Department of Environmental Quality's approval of the project then the company can provide water. Instead of getting these approvals, Mr. Luttrell simply files complaints that have no substance to them.

Mr. Luttrell should be told to get the required approvals to allow Mr. Lord to furnish his subdivision water. Mr. Lord has requested one small change on Mr. Luttrell's plans which results in Mr. Luttrell having slightly less pipe to install but benefits Mr. Lord's water system.

Please inform Mr. Luttrell to get the required approvals.

If you have any questions, please give me a call.

Sincerely,



Douglas E. Brown

DEB/br