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All ACC Members
 Chairman Mike Gleason ✓
 Commissioner William Mundell
 Commissioner Jeff Hatch-Miller
 Commissioner Kristin Mayes
 Brian McNeil Executive Director
 Ernest Johnson Utilities Division
 Christopher Kempley Chief Counsel
 Lyn Farmer Hearing Division ✓

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ARIZONA CORPORATION COMMISSION
SECRET CONTROL

SW-04305A-05-0086
 SW-04305A-05-0087

Dear Members:

We, the residents of San Manuel, request that you reopen the Coronado Utility (4025) hearing for our wastewater rates.

We have been under rate increase for 2 years now; with people suffering while doing without medicine, food, Christmas and other necessities of life.

All we see is increases, no lowering of charges for services, gas, water, electricity, waste management and so on.

This may seem small amounts to you, however most of our residents are on fixed incomes and it is quite serious in our community.

Please, we ask you to take action to help our community with the wastewater charges.

Arizona Corporation Commission
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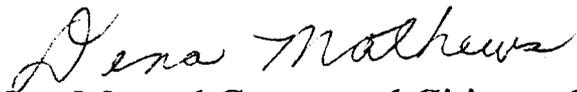
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Thank you for your help in this matter. I understand that Kristin Mayes and Jeff Hatch-Miller are willing to help us with the 4025, we need three or more, please think about this and give us a hand.

Sincerely

A handwritten signature in cursive script that reads "Dena Mathews".

San Manuel Concerned Citizens Committee

Dena Mathews

908 W 3rd Ave

San Manuel, AZ 85631

520 385-4523

enclosure

San Manuel is both a scenic and inexpensive place to live. Why is San Manuel scenic and inexpensive? The scenic part is we have the Galaras to the Northeast of us and the Catalinas to the Southwest; along with the 9,000 foot Mt Lemon only minutes from us by rough road and a couple of hours from here by improved roads. The Sonoran desert and the San Pedro River valley offers us a tranquil view below the mountains. We have the city of Tucson within an hour from us with more extensive shopping and entertainment.

The inexpensive part of living in SM is our housing is still reasonable because of this area... If you own your home you can live on a lower income, but for those who do not own their own homes outright it is a really tough row to hoe. We currently have 9 utility companies that encompass the cost of living here, gas, electricity, water, telephone, sewer, trash pick up, house taxes, cable television, cell phones, internet or DSL. The following list will show you some interesting and sobering conclusions to consider.

Utilities have been divided into two categories, fixed cost trash and sewer. The others are variable costs depending on the supplier or amount of usage, water, gas, electricity, telephone, television, cell phone and internet.

In order to estimate the cost of each of the nine utilities for a year for SM multiply the number of month in a year (12) by the number of postal delivery units, which is the number of home deliveries (1620) plus the number of post office boxes (250) to equal 1650. This information is provided by the SM post office. The number comes to 19,800. Per year. Each house will have different values for each of the above utilities.

This example is with one person whose household will represent a minimum cost, since the majority of households have two to four people living there'll

The year household value of 19,800 is multiplied by each utility cost; the utility cost used is the total utility cost that appears on your bill including various added charges.

In order to estimate the cost of utilities the value 19,800 is multiplied by an average value for one month for each utility.

Sewage (Coronado \$47 X 19,800 = \$930,600 yearly)
Waste Management (\$33 X 19,800 = \$653,400 yearly)

The rest is variable according to usage:

Gas (Southwest Gas \$50 monthly X 19,800 = \$990,000)
Water (AZ Water Co \$35 monthly x 19,800 = \$707,454)
Electricity (APS \$39 x 19,800 = \$712,200)
Telephone (Quest \$35 monthly x 19,800 = \$193,000)
Television (Direct or Dish \$45 x 19,800 = \$891,000)
Internet DSL (various companies 1/2 of residents \$35 X 9,900 =

\$346,500).

Cell phones (various companies ¾ residents have
4,850 X \$45 = \$668,250)

The total cost estimated all nine of the utilities for one year for 19,800 residents is
\$6,652,404 (over 6 million dollars)

		%
GAS	\$990,000	14.8
SEWAGE	\$930,000	13.9
TELEVISION	\$591,000	13.4
ELECTRICITY	\$772,300	11.6
WATER	\$707,454	10.6
TELEPHONE	\$693,000	10.4
CELL PHONE	\$668,250	10.1
TRASH	\$653,400	9.8
INTERNET	\$346,500	5.2
	TOTAL	<u>100 %</u>

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Gas

Sewer

Television

Electricity

Water Telephone

Cell Phone Trash

Internet

UTILITIES ONLY