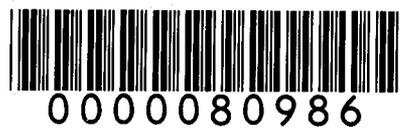


W-01865A-07-0385  
W-01865A-07-0384

ORIGINAL



ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

RECEIVED

4705

Investigator: Reg Lopez

Phone: [REDACTED]

2008 AP#ak: [REDACTED]

Priority: Respond Within Five Days

AZ CORP COMMISSION  
DOCKET CONTROL

Opinion No. 2008 - 67937

Date: 4/16/2008

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: George H. Last: Timmerman

Account Name: [REDACTED] Home: [REDACTED]

Street: [REDACTED] Work: [REDACTED]

City: [REDACTED] CBR: [REDACTED]

State: AZ Zip: [REDACTED] is: [REDACTED]

Utility Company: Groom Creek Water Users Association

Division:

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

Received the following customer letter dated 4/2/08:

To: Arizona Corporation Commission  
Re: Application of Groom Creek Water Users Association for approval of Financing and Rate changes.  
Docket No. W-01865A-07-0385 and W-01865A-07-0384

As a member of the Groom Creek Water Users Association, this letter is to notify you that I (we) are in favor of the Board of Directors plan to increase the water base rate to \$42.00 per month. We are not in favor of the ACC Staff's proposed rate increase of \$22.50 per month. Although no one likes to see utility rate increases, the \$42.00 base rate is a much more economical plan to accomplish the required infrastructure improvements than the Staff plan and saves us as members over \$275,000.00 with a \$500,000.00 credit line as opposed to a 20 year fixed rate loan. Our Board of Directors plan is the most flexible and we are requesting their plan be approved.

Printed Name (s) George T. Timmerman

Address: [REDACTED]

Signature(s): George H. Timmerman

Date: 4/2/08

Additional Comments:  
\*End of Complaint\*

Utilities' Response:

Arizona Corporation Commission  
DOCKETED

APR 17 2008

DOCKETED BY [Signature]

W-01865A-07-0385  
W-01865A-07-0384

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Investigator's Comments and Disposition:**

I obtained the customer's tel# via Directory Assistance. I called the customer and left recorded message acknowledging his letter and that it would be noted for the record in this filing. I expressed thanks for taking the time to express his opinion. I provided my name and toll free tel# if he had any questions. I e-mailed Alaina @ the ACC's Phx CONS Office to have this OPINION docketed under Docket No. W-01865A-07-0385 and W-01865A-07-0384. File closed.

\*End of Comments\*

**Date Completed: 4/16/2008**

**Opinion No. 2008 - 67937**

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