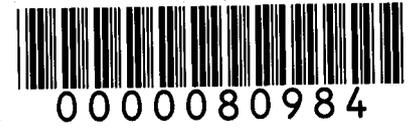


W-01865A-07-0385
W-01865A-07-0384

ORIGINAL



ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

RECEIVED

470

Investigator: Reg Lopez

Phone: [REDACTED]

2008 APR 11 12:11
Fax: [REDACTED]
AZ CORP COMMISSION
DOCKET CONTROL

Priority: Respond Within Five Days

Opinion No. 2008 - 67942 Date: 4/16/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: Robin Linck

Account Name: [REDACTED] Home: [REDACTED]

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Groom Creek Water Users Association

Division:

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Received the following letter dated 4-12-08:

Received the following customer letter dated 4/2/08:

To: Arizona Corporation Commission
Re: Application of Groom Creek Water Users Association for approval of Financing and Rate changes.
Docket No. W-01865A-07-0385 and W-01865A-07-0384

As a member of the Groom Creek Water Users Association, this letter is to notify you that I (we) are in favor of the Board of Directors plan to increase the water base rate to \$42.00 per month. We are not in favor of the ACC Staff's proposed rate increase of \$22.50 per month. Although no one likes to see utility rate increases, the \$42.00 base rate is a much more economical plan to accomplish the required infrastructure improvements than the Staff plan and saves us as members over \$275,000.00 with a \$500,000.00 credit line as opposed to a 20 year fixed rate loan. Our Board of Directors plan is the most flexible and we are requesting their plan be approved.

Printed Name (s) [REDACTED]

Address [REDACTED]

Signature(s) [REDACTED]

Date: 4/12/08

Additional Comments:
End of Complaint

Arizona Corporation Commission
DOCKETED

APR 17 2008

DOCKETED BY [Signature]

W-01865A-07-0385
W-01865A-07-0384

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

I obtained the customer tel# via Directory Assistance. I called the customer and spoke to Mrs. Linck. I acknowledged the letter submitted by Mr. Linck regarding Groom Creek Water Users Association. I provided my name and toll free tel# and advised his letter would be noted for the record on this Company's rate application. I also expressed thanks for Mr. Linck taking the time to express his opinion. I e-mailed Alaina @ the ACC's Phx Office to have this OPINION docketed under Docket No. W-01865A-07-0385 and W-01865A-07-0384. File closed.

End of Comments

Date Completed: 4/16/2008

Opinion No. 2008 - 67942
