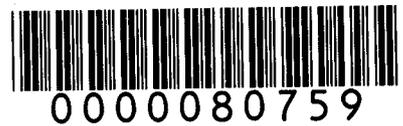


ORIGINAL



**COMMISSIONERS**  
MIKE GLEASON - Chairman  
WILLIAM A. MUNDELL  
JEFF HATCH-MILLER  
KRISTIN K. MAYES  
GARY PIERCE



Judge

06

**ARIZONA CORPORATION COMMISSION**

February 27, 2008

Mr. Jeffrey Crockett  
Mr. Robert J. Metli  
Snell & Wilmer L.L.P.  
One Arizona Center  
400 East Van Buren  
Phoenix, Arizona 85004  
Attorneys for Arizona Public Service Company

Arizona Corporation Commission  
**DOCKETED**  
FEB 27 2008

DOCKETED BY

Mr. Thomas H. Campbell  
Mr. Michael T. Hallam  
Lewis and Roca, LLP  
40 North Central Avenue, Suite 1900  
Phoenix, Arizona 85004  
Attorneys for Verizon California, Inc.

Re: In the Matter of Arizona Public Service Company and Verizon California, Inc.'s Joint Petition for the Establishment of an Underground Conversion Service Area, Docket Nos. E-01345A-07-0663 and T-01846B-07-0663

Dear Sirs:

Enclosed please find copies of the correspondence in the above-referenced matter received by the Arizona Corporation Commission ("Commission") since my letter on February 19, 2008. As noted in my prior letters, this correspondence may also be viewed electronically by using the e-Docket function on the Commission website (<http://www.azcc.gov/>).

Sincerely,

Sarah N. Harpring  
Administrative Law Judge

Enclosure

cc:

Mr. Christopher Kempley  
Ms. Robin Mitchell  
Mr. Ernest G. Johnson  
Docket Control

SNH:snh

1200 WEST WASHINGTON STREET, PHOENIX, ARIZONA 85007-2927 / 400 WEST CONGRESS STREET, TUCSON, ARIZONA 85701-1577

[www.cc.state.az.us](http://www.cc.state.az.us)

RECEIVED  
2008 FEB 27 P 2:25  
AZ CORP COMMISSION  
DOCKET CONTROL

This document is available in alternative formats by contacting Linda Hogan, ADA Coordinator, voice phone number 602-542-3931, E-mail [LHogan@cc.state.az.us](mailto:LHogan@cc.state.az.us)

HEARING

Arizona Corporation Commission  
ACC Docket Control  
1200 W. Washington Street  
Phoenix, AZ 85077  
85007

RECEIVED

2008 FEB 21 | February 16, 2008

ARIZONA CORPORATION COMMISSION  
HEARING DIVISION

FEB 21 2008

RECEIVED

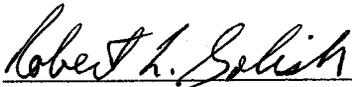
Subject: Docket # E-01345A-07-0663 AZ CORP COMMISSION  
Docket # T-01846B-07-0663 DOCKET CONTROL

Support For Hillcrest Underground Utilities Project

We, Robert L. Golish and Roberta A. Golish, are owners of the property located at 837 Bayview Drive, Parker, AZ 85344; Parcel # 310-31-011. Our mailing address is 501 N. Clementine St, Anaheim, CA 92805. Telephone # 714-774-9840.

We support the underground utilities project for our neighborhood, Hillcrest Bay. We think it will beautify our neighborhood, improve property values, and that the long-term benefits outweigh the costs and disruption that will accompany the work. We also believe that now is the time to do this, in part because some of the older poles and lines are going to have to start being replaced anyway. This project has been well discussed by affected parties, with many opportunities provided to ask questions and express opinions. We recognize that no project of this magnitude will ever satisfy everyone, but we believe that a valid majority has cast their votes, and it is time to stop discussing and start acting on this project. We strongly believe that the time will never be better than it is now to modernize the utilities for our community, and we encourage you to promptly approve this project.

Thank you for your consideration.

  
Robert L. Golish

  
Roberta A. Golish

CC: Arizona Corporation Commission  
ATTN: Judge Sarah Harpring  
1200 W. Washington St  
Phoenix, AZ 85077

Arizona Corporation Commission  
ATTN: Commissioner Kristen Mayes  
1200 W. Washington St  
Phoenix, AZ 85077

HEARING

February 16, 2008

Arizona Corporation Commission  
ACC Docket Control  
1200 W, Washington Street  
Phoenix, AZ 85007

RECEIVED

2008 FEB 20 A 11: 29

AZ CORP COMMISSION  
DOCKET CONTROL

RE: Docket Numbers

E01345A-07-0663

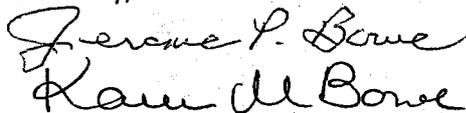
T-01846B-07-006663

We are still in favor of the underground utilities for several reasons; with the rapid change in technology, we believe that it would be better overtime for the home owners to upgrade before the system is obsolete. Just last summer Hillcrest Bay had a power pole fall into the street, resulting in a prolonged power outage and making it impossible to flow traffic through the development. We're very grateful that the incident did not cause any physical damage to any of our neighbors or their property. It would improve the property that we've invested our retirement savings into and the unobstructed views would be a bonus.

Our key reasons to move forward with this project focus around efficiencies, safety and overall values to the community.

We are both still in favor and our votes remains "Yes".

Sincerely,



Jerome P. Bowe & Karen M. Bowe  
849 Max View Drive  
Parker, AZ 85344  
(928) 667-2008  
Parcel Number 310-32-188B

Cc: Judge Sarah Harpring  
Commissioner Kristin Mayers

HEARING

Revised 2/11/08

December 26, 2007

RECEIVED

RECEIVED

FEB 19 2008

2008 FEB 19 P 1:37

Arizona Corporation Commission  
Docket Control - Utilities Division  
1200 W. Washington Street  
Phoenix, Arizona 85007

AZ CORP COMMISSION  
DOCKET CONTROL

Ref: Docket No. E-01345A-07-0663  
Docket No. T-01846B-07-0663

Sub: In the Matter of Arizona Public Service Company and Verizon California, Inc.'s  
Joint Petition for the Establishment of an Underground Conversion Service Area

To Whom It May Concern:

Please be advised that Trevor Goldi, Sierra Smith-Goldi and Earline R. Pool's address is wrong on the above petition. Please change from 2775 Hillcrest Dr., Parker, AZ 95344 to 828 Swan Dr., Parker, AZ 85344, Parcel #310-32-086. Our Telephone Number is (928) 667-1959 if you would like to contact us.

Also we the above did not sign the petition for the underground utilities because it will put a financial hardship on us. We are all on fixed incomes and cannot afford this. We also do not want a lien on our home, this is a very difficult situation for us as we are older people and can't afford it.

We do agree that it would make for a better view of the river without the lines hanging but we are in a bad situation in this matter financially and so are a lot of others here in our community. Please add us to the list of people who really do not want to have the underground utilities installed especially at this time.

Thank you,

Trevor L. Goldi 2-11-08  
Sierra Smith - Goldi 2/11/08  
Earline R. Pool 2/11/08

Parcel #310-32-086

HEARING

RECEIVED

2008 FEB 19 P 1:35

AZ CORP COMMISSION  
DOCKET CONTROL

February 14, 2008

Arizona Corporation Commission  
ACC Docket Control  
1200 W. Washington St.  
Phoenix, AZ 85007

RECEIVED

FEB 19 2008

ARIZONA CORPORATION COMMISSION  
HEARING DIVISION

ACC Commissioners:

Re: Docket #'s **E-01345A-07-0663** and **T-01846B-07-0663**

We are in favor of the Underground Utility Project for Hillcrest Bay, Parker, AZ., which has been developed professionally by APS and the Hillcrest Bay Homeowner's Association. This project will provide higher service reliability from APS and Verizon, that is needed, and give our community a real visual upgrade by removing the existing front and rear poles and lines.

In the last few years, volunteer work parties have renovated our front entryway with new decorator block walls, irrigation systems, lighting and a large stone entryway sign with additional plans for retaining walls and associated irrigation and lighting. After completion of the Underground Utility Project, the association will be able to resurface the streets within the park. With the above and continued upgrades, we feel all of the homeowners living in Hillcrest Bay will have a real sense of pride in their community. The Underground Project is key to this end.

Sincerely,



Robert D. and Bonnie Strong  
937 Maxview Dr.  
Parker, AZ. 85344  
Tel. #: 562/420-8118  
Parcel # 310-32-198

3602 Fairman St.  
Lakewood, CA. 90712  
Tel. #: 562/420-8118

HEARING

FEB. 12, 2008

RECEIVED

2008 FEB 19 P 1:24

AZ CORP COMMISSION  
DOCKET CONTROL

KATHI BEVAN  
2889 HILLCREST DR.  
PARKER, AZ. 85344 334-450-6391

ACC DOCKET CONTROL

1200 W. WASHINGTON ST.  
PHOENIX, ARIZONA 85007

RE: HILLCREST BAY UNDERGROUND UTILITIES PROPOSAL  
DOCKET # E-01345A-07-0063  
# T-01846B-07-0663

RECEIVED

FEB 19 2008

ARIZONA CORPORATION COMMISSION  
HEARING DIVISION

DEAR DOCKET CONTROL,

I AM A HOMEOWNER IN THE HILLCREST BAY COMMUNITY. I HAVE NEVER SUPPORTED THE UNDERGROUND UTILITIES PROPOSAL. I HAVE NO NEED FOR FURTHER ECONOMIC STRESS WITH THIS PROJECT. I AM NOT HINDERED IN MY VIEW OF THE LAKE OR MOUNTAINS BY ANY LINES. I HAVE LIVED IN HILLCREST BAY SINCE 2000 AND MY RELETIVES WERE THERE AT THE FIRST STAGES OF ITS DEVELOPMENT. THRU THE YEARS THE ASSOCIATION HAS CHANGED FROM PEOPLE WHO WERE INTERESTED IN LIVING THERE TO PERSONS WHO ARE ONLY INTERESTED IN THE MONEY VALUE. WHEN I MOVED HERE THIS WAS A NICE AFFORDABLE PLACE TO SETTLE INTO FOR THE DURATION BUT DURING THE LAST FEW YEARS THE IDEALS HAVE CHANGED FROM BETTERING OURSELVES TO BETTERING SOME. I DO NOT WANT TO GO WITHOUT STREETLIGHTS. I DO NOT WANT MY STREETS RIPPED UP. I WAS UNDER THE UNDERSTANDING THAT THE UTILITIES WERE *ORIGINALLY* SUPPOSED TO BE PUT UNDERGROUND. I WOULD THINK ALL THE MONEY THAT THE ASSOCIATION HAS SPENT ON ALL THESE SUPPOSED STUDIES (DONE BY BOARD MEMBERS & FRIENDS) COULD HAVE BEEN SPENT ON RESEARCHING THAT. INSTEAD WE HAVE HAD OUR ASSOCIATION DUES RAISED. SOME OF US THAT ARE ON A FIXED INCOME CAN NOT AFFORD THIS. I AM ALSO AWARE THAT A PENDING LIEN WAS PUT ON MY PROPERTY, WHY? WHEN THE DECISION HAS NOT BEEN MADE? I TRULY HOPE YOU WILL LOOK INTO THIS MATTER. SOME THING IS NOT RIGHT WHEN WE ARE SUPPOSED TO PAY INDIVIDUALITY AND THEN ANOTHER MILLION LATER? BESIDES THE HARDSHIP IT WILL MEAN TO US ON A LIMITED INCOME THIS PROJECT IN MY OPINION HAS BEEN PORTRAYED MISLEADINGLY.

THANKYOU,



KATHI BEVAN  
LOT #252  
2889 HILLCREST DR.  
PARKER, AZ. 85344

February 14, 2008

Arizona Corporation Commission  
Commission Docket Control  
1200 W. Washington Street  
Phoenix, AZ 85007

HEARING  
RECEIVED  
2008 FEB 19 A 10:39  
AZ CORP COMMISSION  
DOCKET CONTROL

Re: Docket No. E-01345A-07-0663, T-01846B-07-0663

Steve Benton & Delia Alvarado H/W JT  
2948 S. Noble View Drive  
Parker, Arizona 85344  
(928) 667-3366

Parcel No. 310-32-035A

Dear Sirs:

As a homeowner at Hillcrest Bay I am greatly concerned about the financial implications of the underground utilities project. I attended the hearing on January 18, 2008 and have some questions and concerns about this project.

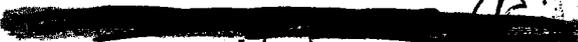
I was shocked to learn at the hearing that ~~the~~ \$30,520 was not my total bill. I knew nothing of these additional costs until the day of the hearing. I have since found out that my additional cost is \$6,500 bringing my total cost to \$37,020. Thirty-Seven-Thousand-Twenty-Dollars is considerably higher than the annual salary for someone who works in the Parker area.

Concerning the Homeowners Association at Hillcrest Bay I have the following questions:

1. Why were they allowed to use property that the association owns to count as "yes" votes? *IS THIS FAIR FOR THOSE OF US WHO VOTED NO?*
2. I don't understand how the petition that was circulated and gathered ~~for~~ the "yes" votes on this project could be fair or legal. The reason I mention this is because the homeowners signing the petition ~~did~~ did so with huge differences in financial responsibility. If the costs were split evenly amongst everyone and then a petition was circulated, then everyone would be signing up for the same financial obligation. Which leads me to my next question. I realize these costs range from as low as \$4,500 to as high of over \$30,000. We have all been told that this was based on the square footage of our property but if you look at the attached information this does not make sense. *See Attached Sheet*
3. I understand the original developer of Hillcrest Bay (Max Dunlap) dug the trenches for the underground utilities and after a storm had partially filled the trenches with debris he went out and dug the trenches a second time. Original

property owners were told that the utilities would be underground. Even after all Max Dunlap's efforts to dig the trenches the utility companies opted to put them above ground in the beginning and this was supposed to be temporary. Are we not being forced to pay for a mistake by the utility companies back to the beginning of the development of Hillcrest Bay? I wrote to Max Dunlap concerning this issue and have attached the letter I received in return.

4. How were they able to pay Alex Romero \$22,000 of our money to walk around our neighborhood to determine individual property owners cost?
  - a. Especially when the Homeowner's Association By-Laws prohibit you from spending any more that \$9,000 on any one project. I also cannot find in the minutes of the annual meeting where there was any vote or approval of this money.
5. Why was Alex Romero paid \$1,000 of our money to appear in court on January 18, 2008?
  - a. Who authorized this?
6. Why did the Homeowners Association in their minutes of the 2005 annual meeting state that it would be \$5-6 thousand per lot?
  - a. Obviously this was incorrect.
7. Did the Homeowners Association include the square footage of the property owned by La Paz County or did they omit this piece of property so that their square footage totals would come out in their favor?

I can't prove this but  if there was an audit done on the Homeowners Association that there has been some misuse of the homeowners dues.

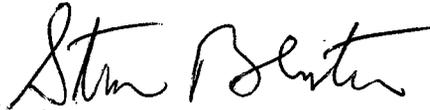
It seems very unfair that our own money is being used against those of us who cannot afford this project. We have all been told from the beginning of this project that our costs were based on the square footage of our property. But if you will look at the list the numbers do not reflect that. Please see attached list.

As embarrassing as this is to admit to you my net take home pay is less than \$1,400 per month. How can I possibly afford to pay \$37,020 on that income? See my attached pay stubs. I have had many restless nights to the point of making myself sick worrying about the decision that is upcoming and how I will be able to deal with it. Since I did not receive the information about my "Total Costs" and I have found at least one other person that did not receive this as well. How are we sure that all the homeowners received all the information that they were supposed to receive concerning this project

since there was nothing in place that required a person to sign anything that would prove that they received this important information.

I would think there would be a cap or limit of some kind as to how badly you could hurt someone financially. I believe that \$37,020 is an unbearable amount of money for someone to handle. I am begging you to please have compassion for those of us that who cannot afford this project.

Sincerely,

A handwritten signature in cursive script that reads "Steve Benton". The signature is written in black ink and is positioned to the right of the word "Sincerely,".

Steve Benton

Enclosures

Sb/js

# TIFFANY & BOSCO

P. A.

THIRD FLOOR CAMELBACK ESPLANADE II  
2525 EAST CAMELBACK ROAD  
PHOENIX, ARIZONA 85016-9240  
TELEPHONE: (602) 255-6000  
FACSIMILE: (602) 255-0103  
general@tblaw.com  
www.tblaw.com

PAMELA L. KINGSLEY  
ATTORNEY AT LAW  
DIRECT LINE: (602) 255-6015  
plk@tblaw.com

## ATTORNEYS AT LAW

MARK S. BOSCO  
MICHAEL A. BOSCO, JR.  
LANCE R. BROBERG  
J. JAMES CHRISTIAN  
ELIZABETH A. CORASINITI  
DORIAN L. EDEN  
ANDREW M. ELLIS  
WILLIAM H. FINNEGAN  
BETH A. HEATH  
CHAD A. HESTER  
RICHARD G. HIMELRICK  
TABITHA A. JECMEN  
CHRISTOPHER R. KAUP  
ROBERT V. KERRICK  
PAMELA L. KINGSLEY  
LEONARD J. MARK

J. LAWRENCE McCORMLEY  
LEONARD J. McDONALD  
FRANK R. MEAD  
TRACY S. MOREHOUSE  
KEVIN P. NELSON  
RICHARD E. ONEY  
SALVADOR ONGARO  
DOW GLENN OSTLUND  
JAMES E. PADISH  
ALEXANDER POULOS  
ROBERT A. ROYAL  
JEFFREY A. SANDELL  
WILLIAM J. SIMON  
MICHAEL E. TIFFANY  
KELLIE N. WELLS

February 12, 2008

File No. 14564-001

Steve Benton  
2948 Noble View Drive  
Parker, Arizona 85344-8171

Steve Benton (Personal and Confidential)  
EMERALD CANYON GOLF COURSE  
7351 Riverside Drive  
Parker, Arizona 85344

Re: Hillcrest Bay Mobile Home Park/Underground Utilities

Dear Mr. Benton:

This firm and I represent Hillcrest Water Company and Arizona Western Land and Development Co. Hillcrest Water Company has received your letter of January 29, 2008, addressed to Mr. Max Dunlap. We have been asked to submit this letter in response, and Mr. Dunlap has approved the content of this letter.

Sometime in 1968 or 1969, Arizona Western Land and Development Co. purchased the property upon which your home is located in the Hillcrest Bay Subdivision. It was one of several developments that were created over a period in successive order, one development at a time, going "up the river."

As to the Hillcrest Bay Subdivision, APS was responsible for the power. Although Arizona Western Land and Development did dig trenches and did have to repeat the process because of certain conditions, its primary goal was to allow water to be pumped from the river up the hill to a water tank for ultimate distribution to the various lots.

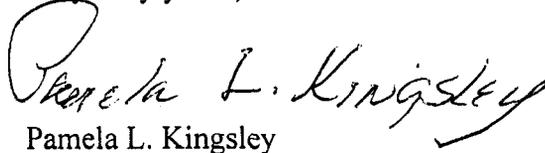
**TIFFANY & BOSCO**  
P.A.

Steve Benton  
February 12, 2008  
Page 2

Arizona Western Land and Development sold the property, as is. At the time it did so, the water and power were as is. And, there are no documents or other information that my client has in its possession or could create (as in the form of the requested letter) that might be of benefit. Were it so, my client would be glad to accommodate. There just is nothing it can proffer.

Nonetheless, both Hillcrest Water Company and Arizona Western Land and Development wish you well in your endeavor. Their principals have heard bits and pieces about this matter. But the cost they thought might be the potential hit for each owner was \$3,000.00 – nowhere close to the \$3 million total mentioned in your letter. If this does not work out to be a complete success for you and your neighbors, my clients and I hope that the number made known to the principals is closer to the ultimate outcome. Best of luck.

Very truly yours,



Pamela L. Kingsley

PLK:sdh  
cc: Hillcrest Water Company  
Arizona Western Land and Development Co.

La Paz County  
1108 S. Joshua Avenue  
Parker, AZ 85344-0000

**SUREPAY DIRECT DEPOSIT RECEIPT**

PAY DATE: 12/28/2007

PAYROLL

TOTAL DIRECT DEPOSIT NET PAY:

\*\*\*Six Hundred Eighty Five and 29/100\*\*\* Dollars

**\$685.29**

BENTON , STEVE L  
2948 NOBLE VIEW DRIVE  
PARKER, AZ 85344

NOT - NEGOTIABLE

La Paz County  
1108 S. Joshua Avenue  
Parker, AZ 85344-0000

**SUREPAY DIRECT DEPOSIT RECEIPT**

PAY DATE: 1/11/2008

PAYROLL

TOTAL DIRECT DEPOSIT NET PAY:

\*\*\*Six Hundred Ninety and 89/100\*\*\* Dollars

**\$690.89**

BENTON , STEVE L  
2948 NOBLE VIEW DRIVE  
PARKER, AZ 85344

NOT - NEGOTIABLE

La Paz County 1108 S. Joshua Avenue Parker, AZ 85344-0000

BE89206	BENTON , STEVE L	14	1	1/5/2008	XXX-XX-9206	1/11/2008
Emp. Number	Employee Name	Period	Cycle	End Date	Soc. Security	Deposit Date

LOT #	SQ. FT.	COST
35A	7,818.48	\$30,520.91
5A	8,319.61	\$ 9,975.95
33	9,045.17	\$12,562.30
43A	7,960.65	\$ 9,764.44
45A	8,285.65	\$10,262.71
56A	8,121.88	\$14,603.74
60A	8,877.17	\$10,854.43
68A	8,183.72	\$10,634.23
71A	8,183.72	\$15,490.21
94A	8,216.44	\$10,738.92
118A	7,875.52	\$10,380.42
132A	8,159.78	\$10,596.15
135A	8,159.78	\$11,186.35
180A	10,199.76	\$12,155.04
183A	8,721.47	\$13,855.47
186A	11,039.74	\$15,957.72
195A	10,799.74	\$17,043.64
199	10,157.26	\$12,269.45
200	9,391.82	\$13,352.27
213	8,650.19	\$10,726.37
216A	9,741.29	\$12,997.16
242A	10,479.2	\$15,655.82
247A	13,797.93	\$17,767.82
248	22,143.16	\$27,315.62
253	10,264.02	\$14,186.37
267A	9,893.45	\$12,555.41
273	10,039.86	\$11,245.19

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Brad Morton

**Phone:** (602) 542-0836

**Fax:** (602) 542-2129

**Priority:** Respond Within Five Days

**Opinion No. 2008 66595**

**Date:** 2/20/2008

**Complaint Description:** 10Z Construction - Other  
N/A Not Applicable

**Complaint By:** **James R. Thurman**

**Account Name:** James R. Thurman

**Home:** (760) 218-8034

**Street:** 2785 Hillcrest Dr

**Work:**

**City:** Parker

**CBR:**

**State:** AZ **Zip:** 85344

**is:**

**Utility Company:** Arizona Public Service Company

**Division:** Electric

**Contact Name:** For assignment

**Contact Phone:** (602) 000-0000

**Nature of Complaint:**

OPINION THROUGH COMMISSIONER MAYES

Docket Nos: E 01345A-07-0663 / T 01846B-07-0663

February 12, 2008  
James Thurman  
9352 Creekside Ct, #31  
Santee, CA 92071  
(760) 218-8034  
Arizona Corporation Commission  
ACC Docket Control  
1200 W. Washington Street  
Phoenix, AZ 85007

RE: Docket Numbers E-0 1 345A-07-0663 / T-0 1 846B-07-0663

Attn: Commissioner Kristin Mayes

I, James Ross Thurman, own a double lot at Hillcrest Bay located at 2785 Hillcrest Drive, Parker, AZ, 85344. The parcel number is as follows: 3 10-32-267A.

I am in receipt of information regarding additional fees/charges and unexpected assessments imposed for the Underground Utilities at Hillcrest Bay, AZ. Although the renovation of the utility wires will benefit some homeowners, I am a homeowner at the bottom of the hill and in no way benefiting from the renovations. I do not have a view of the lake, hills, mountains or preserve; nor does the neighbor above, or the three neighbors below.

I own a pie shaped double lot that acts like a single lot and therefore understand that I will be expected to pay

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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double the fees to help with the upgrades. I'm expecting to retire there in the near future. I am in no position to pay the unexpected charges. If I were to sell my property at this time, I would be taking a loss because of the market, and because I would have to disclose these outrageous "by-the-way" fees (i.e. Underground Utilities). To my recollection, I have never voted a "yes" to the project. I

If I have a "yes" vote by my name, it is in error. I only wished to obtain more information. I do not want to participate in financing the underground utilities.

Thank you for your time and concerns.

Sincerely,

L

James R. Thurman

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Opinion entered and customer contacted on behalf of Commissioner Mayes.

\*End of Comments\*

**Date Completed: 2/20/2008**

**Opinion No. 2008 - 66595**

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**Substantiated/Un-Substantiated not yet determined**

**Notes:**

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Brad Morton

**Phone:** (602) 542-0836

**Fax:** (602) 542-2129

**Priority:** Respond Within Five Days

**Opinion No. 2008 66584**

**Date:** 2/20/2008

**Complaint Description:** 10Z Construction - Other  
N/A Not Applicable

**Complaint By:** **Shane R. Jolicoeur**

**Account Name:** Shane R. Jolicoeur

**Home:** (928) 667-4008

**Street:** 852 Linger Dr

**Work:**

**City:** Parker

**CBR:**

**State:** AZ **Zip:** 85344

**is:**

**Utility Company:** Arizona Public Service Company

**Division:** Electric

**Contact Name:** For assignment

**Contact Phone:** (602) 000-0000

**Nature of Complaint:**

OPINION THROUGH COMMISSIONER MAYES

Parcel # 310-32-170A  
RE: docket #s E-01345A-07-0663 & T-01846B-07-0663  
February 12, 2008  
Arizona Corporation Commission  
Attn: Commissioner Kristin Mayes  
1200 W. Washington Street  
Phoenix, Arizona 85007

Dear Commissioner Mayes;

This letter is to inform you of my intent to change my previous 'yes' vote to a "NO" vote concerning the Hillcrest Bay Underground Utilities Project

I feel there are several valid reasons for a change in my vote:

-Even though I had shown no interest in the project initially; I, too was approached on the day before the signature deadline date, at home, and asked to sign the petition. At that time I was basically informed that there were NOT anywhere near enough required signatures, and that my "yes" vote would have no bearing on the final decision in any way. Wanting to "be a good neighbor" I went ahead and signed.

-I feel that the Utilities Companies involved should be responsible for repair and replacement of their OWN equipment. Poor planning on their part in placing power poles, (years ago before many of us current residents bought property here) and regular maintenance of these poles and lines should not be our responsibility.

-I am concerned about how many of the residents who live here FULL TIME like MYSELF will be able to absorb

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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this increased cost every month. Jam raising a family here, and rather than lose our home Jam sure [need be I will come up with this cost somehow. Lots of others aren't as fortunate as Jam; they are on a fixed income or pension... too old to work or disabled.

-Jam puzzled as to what the additional \$928,000.00 in homeowner costs are for. Actually Jam puzzled by most ALL the figures I am reading. I thought the owner's cost was based on the square foot area of their parcel. If you figure it out with a calculator you can see that there are some inaccuracies there somehow. Some parcels with smaller areas are paying more than some larger parcels. Hopefully the person who did the math on this isn't the same one who figured out the % of yes votes per square foot area on the petition.

-I was unaware we would be losing ALL of our streetlights! The streets can get quite congested during the summer months. Many homes are multiple-family residences, and must park on the street because of the # of cars/visitors they have at their home. Add to that the multiple golf carts, many without headlights, and numerous A TV's going up and down the streets... Not to mention the children outside playing in the dark I think that the number of streetlights we have currently is both safe and sensible, and should not be changed.

Lastly, I would just like to say that after reconsidering all of the facts I DO NOT believe the Underground Utilities Project proposed for Hillcrest Bay is in the best interest of the residents. Most of those "unhappy" with their view are not even Arizona residents, and do not live here full time. I feel that with a little urging to compel the Utilities Companies to replace their equipment, they will eventually do it. The whole situation can be resolved differently somehow, without the exorbitant costs and total disruption to our neighborhood.

Thank You very much for your time.

Sincerely, )

Shane R. Jolicoeur

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Opinion entered and consumer contacted on behalf of Commissioner Mayes.

\*End of Comments\*

**Date Completed: 2/20/2008**

**Opinion No. 2008 - 66584**

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**Substantiated/Un-Substantiated not yet determined**

**Notes:**

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Brad Morton

**Phone:** (602) 542-0836

**Fax:** (602) 542-2129

**Priority:** Respond Within Five Days

**Opinion No. 2008 66583**

**Date:** 2/20/2008

**Complaint Description:** 10Z Construction - Other  
N/A Not Applicable

**Complaint By:** **Albert Nevares**

**Account Name:** Albert Nevares

**Home:** (909) 636-9837

**Street:** 796 Bay View Dr.

**Work:**

**City:** Parker

**CBR:**

**State:** AZ **Zip:** 85344

**is:**

**Utility Company:** Arizona Public Service Company

**Division:** Electric

**Contact Name:** For assignment

**Contact Phone:** (602) 000-0000

**Nature of Complaint:**

OPINION THROUGH COMMISSIONER MAYES

Arizona Corporation Commission Feb 13, 2008  
Attention: Commissioner Kristin Mayes  
1200 W. Washington Street  
Phoenix, Arizona 85007

Dear Commissioner

I wish to add my name to the list of persons not wishing to participate in the under ground project at Hillcrest Bay.

This project has been pushed by a number of persons on homeowners to a limit. I had a member of the board stop by my house while I was cleaning up my yard and this person was very persistent about getting approval by me for this project, I needed to remind him several times I could not afford a such project.

I do not believe that home owners should be pushed into this project for many reasons such as.

1. Financial burden to home owners in a fixed income.
2. The fact that after years of paying for your property a lien has been placed by big corporations on your property for something that you did not want in the first place.
3. Existing poles should be kept up by utilities Co.

Respectfully Submitted,

Albert Nevares DOCKET # E-01345A-07-0663  
796 Bay View Dr # T-01846B-07-0663

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Parker AZ 85344  
(909) 636-9837  
Lot# 310-32-040A  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Opinion entered and consumer contacted on behalf of Commissioner Mayes.  
\*End of Comments\*

**Date Completed: 2/20/2008**

**Opinion No. 2008 - 66583**

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**Substantiated/Un-Substantiated not yet determined**

**Notes:**

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Investigator:** Brad Morton

**Phone:** (602) 542-0836

**Fax:** (602) 542-2129

**Priority:** Respond Within Five Days

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**Opinion No. 2008 66582**

**Date:** 2/20/2008

**Complaint Description:** 10Z Construction - Other  
N/A Not Applicable

**Complaint By:** **First:** Kathi **Last:** Bevans

**Account Name:** Kathi Bevans **Home:** (928) 000-0000

**Street:** 2889 Hillcrest Dr. Lot #252 **Work:**

**City:** Parker **CBR:**

**State:** AZ **Zip:** 85344 **is:**

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**Utility Company:** Arizona Public Service Company

**Division:** Electric

**Contact Name:** For assignment **Contact Phone:** (602) 000-0000

**Nature of Complaint:**

OPINION THROUGH COMMISSIONER MAYES

FEB. 12,2008  
KATHI BE VAN  
2889 HILLCREST DR.  
PARKER, AZ 85344 335-450-6391  
ARIZONA CORPORATION COMMISSION  
ATTENTION:KRISTIN MAYES  
1200 W WASHINGTON ST.  
PHOENIX, ARIZONA 85007  
RE; HILLCREST BAY UNDERGROUND UTILITIES PROPOSAL

DOCKET # E-01 345AM7M063 # T-01846B-07-0663

DEAR KRISTIN MAYES,

I AM A HOMEOWNER IN THE HILLCREST BAY COMMUNITY. I HAVE NEVER SUPPORTED THE UNDERGROUND UTILITIES PROPOSAL. I HAVE NO NEED FOR FURTHER ECONOMIC STRESS WITH THIS PROJECT. I AM NOT HINDERED IN MY VIEW OF THE LAKE OR MOUNTAINS BY ANY LINES I HAVE LIVED IN HILLCREST BAY SINCE 2000 AND MY RELATIVES WERE THERE AT THE FIRST STAGES OF ITS DEVELOPMENT. THRU THE YEARS THE ASSOCIATION HAS CHANGED FROM PEOPLE WHO WERE INTERESTED IN LIVING THERE TO PERSONS WHO ARE ONLY INTERESTED IN THE MONEY VALUE. WHEN I MOVED HERE THIS WAS A NICE AFFORDABLE PLACE TO SETTLE INTO FOR THE DURATION BUT DURING THE LAST FEW YEARS THE IDEALS HAVE CHANGED FROM BETTERING OURSELVES TO BETTERING SOME. I DO NOT WANT TO GO WITHOUT STREETLIGHTS. I DO NOT WANT MY STREETS RIPPED UP I WAS UNDER THE UNDERSTANDING THAT THE UTILITIES WERE ORIGINALLY SUPPOSED TO BE PUT UNDERGROUND. I WOULD THINK

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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ALL THE MONEY THAT THE ASSOCIATION HAS SPENT ON ALL THESE SUPPOSED STUDIES (DONE BY BOARD MEMBERS & FRIENDS) COULD HAVE BEEN SPENT ON RESEARCHING THAT. INSTEAD WE HAVE HAD OUR ASSOCIATION DUES RAISED. SOME OF US THAT ARE ON A FIXED INCOME CAN NOT AFFORD THIS. I AM ALSO AWARE THAT A PENDING LIEN WAS PUT ON MY PROPERTY, WHY? WHEN THE DECISION HAS NOT BEEN MADE? I TRULY HOPE YOU WILL LOOK INTO THIS MATTER SOME THING IS NOT RIGHT WHEN WE ARE SUPPOSED TO PAY INDIVIDUALITY AND THEN ANOTHER MILLION LATER? BESIDES THE HARDSHIP IT WILL MEAN TO US ON A LIMITED INCOME THIS PROJECT IN MY OPINION HAS BEEN PORTRAYED MISLEADINGLY.  
THANKYOU,

KATHI BEVAN  
LOT #252  
2889 HILLCREST DR  
PARKER, AZ. 85344  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Opinion entered  
\*End of Comments\*

**Date Completed: 2/20/2008**

**Opinion No. 2008 - 66582**

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**Substantiated/Un-Substantiated not yet determined**

**Notes:**

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Investigator:** Brad Morton

**Phone:** (602) 542-0836

**Fax:** (602) 542-2129

**Priority:** Respond Within Five Days

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**Opinion No. 2008 66581**

**Date:** 2/20/2008

**Complaint Description:** 10Z Construction - Other  
N/A Not Applicable

**Complaint By:** **Jerome P** **Bowe**

**Account Name:** Jerome P. Bowe & Karen M. Bowe

**Home:** (928) 667-2008

**Street:** 849 Max View Dr

**Work:**

**City:** Parker

**CBR:**

**State:** AZ **Zip:** 85344

**is:**

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**Utility Company:** Arizona Public Service Company

**Division:** Electric

**Contact Name:** For assignment

**Contact Phone:** (602) 000-0000

**Nature of Complaint:**

OPINION THROUGH COMMISSIONER MAYES

February 16, 2008  
Arizona Corporation Commission  
ACC Docket Control  
1200 W, Washington Street  
Phoenix, AZ 85007

RE: Docket Numbers E01345A-07-0663 T-01846B-07-006

We are still in favor of the underground utilities for several reasons; with the rapid change in technology, we believe that it would be better overtime for the home owners to upgrade before the system is obsolete. Just last summer Hillcrest Bay had a power pole fall into the street, resulting in a prolonged power outage and making it impossible to flow traffic through the development. We're very grateful that the incident did not cause any physical damage to any of our neighbors or their property.

It would improve the property that we've invested our retirement savings into and the unobstructed views would be a bonus. Our key reasons to move forward with this project focus around efficiencies, safety and overall values to the community. We are both still in favor and our votes remains "Yes".

Sincerely,

Jerome P. Bowe & Karen M. Bowe  
849 Max View Drive  
Parker, AZ 85344  
(928) 667-2008  
Parcel Number 310-32-188B  
Cc: Judge Sarah Harpring

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Commissioner Kristin Mayers  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Opinion entered and left voicemail and advised calling on behalf of Commissioner Mayes to acknowledge receipt of opinion.

\*End of Comments\*

**Date Completed: 2/20/2008**

**Opinion No. 2008 - 66581**

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**Substantiated/Un-Substantiated not yet determined**

**Notes:**

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Investigator:** Brad Morton

**Phone:** (602) 542-0836

**Fax:** (602) 542-2129

**Priority:** Respond Within Five Days

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**Opinion**      **No.** 2008      **66580**

**Date:** 2/20/2008

**Complaint Description:**      10Z Construction - Other  
N/A Not Applicable

**First:**

**Last:**

**Complaint By:**      **Robert D.**

**Strong**

**Account Name:**      Robert D. & Bonnie Strong

**Home:** (562) 420-8118

**Street:**      937 Maxview Dr.

**Work:**

**City:**      Parker

**CBR:**

**State:**      AZ      **Zip:** 85344

**is:**

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**Utility Company:**      **Arizona Public Service Company**

**Division:**      Electric

**Contact Name:**      For assignment

**Contact Phone:** (602) 000-0000

**Nature of Complaint:**

OPINION THROUGH COMMISSIONER MAYES

February 14, 2008  
Arizona Corporation Commission  
Attn: Commissioner Kristin Mayes  
1200 W. Washington St.  
Phoenix, AZ 85007  
ACC Commissioners:  
Re: Docket #s E-01345A-07-0663 and T-01846B-07-0663

We are in favor of the Underground Utility Project for Hillcrest Bay, Parker, AI, which has been developed professionally by APS and the Hillcrest Bay Homeowner's Association. This project will provide higher service reliability from APS and Verizon, that is needed, and give our community a real visual upgrade by removing the existing front and rear poles and lines.

In the last few years, volunteer work parties have renovated our front entryway with new decorator block walls, irrigation systems, lighting and a large stone entryway sign with additional plans for retaining walls and associated irrigation and lighting. After completion of the Underground Utility Project, the association will be able to resurface the streets within the park. With the above and continued upgrades, we feel all of the homeowners living in Hillcrest Bay will have a real sense of pride in their community. The Underground Project is key to this end.

Sincerely,  
Robert D. and Bonnie Strong  
937 Maxview Dr. 3602 Fairman St.  
Parker, AZ. 85344 Lakewood, CA. 90712  
Tel.#: 562/420-8118 Tel.#: 562/420-8118  
Parcel # 3 10-32-198

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Opinion entered and Mrs contacted and advised calling on behalf of Commissioner Mayes to acknowledge receipt of opinion.

\*End of Comments\*

**Date Completed: 2/20/2008**

**Opinion No. 2008 - 66580**

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**Substantiated/Un-Substantiated not yet determined**

**Notes:**

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Investigator:** Brad Morton

**Phone:** (602) 542-0836

**Fax:** (602) 542-2129

**Priority:** Respond Within Five Days

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**Opinion No. 2008 66574**

**Date:** 2/20/2008

**Complaint Description:** 10Z Construction - Other  
N/A Not Applicable

**First:**

**Last:**

**Complaint By:** Jacqueline J. Johnson

**Account Name:** Jacqueline J. Johnson

**Home:** (928) 667-2930

**Street:** 809 Crystal View Dr

**Work:** (928) 669-9265

**City:** Parker

**CBR:**

**State:** AZ **Zip:** 85344

**is:**

---

**Utility Company:** Arizona Public Service Company

**Division:** Electric

**Contact Name:** For assignment

**Contact Phone:** (602) 000-0000

**Nature of Complaint:**

docket Nos E 01345A-07-0663 / T 01846B-07-0663

OPINION THROUGH COMMISSIONER MAYES

Jacqueline J. Johnson  
809 Crystal View Dr  
Parker AZ 85344  
(928) 667-2930 evening - (928) 669-9265 days

February 14 2008  
Arizona Corporation Commission

Docket Nos EOI345AU70663 and T01 84H47-07-0663

Hilcrest Bay Mobile Manor L 119 APN: 310-32-119  
809 Crystal View Dr. Parker, AZ 85344

Number one I am for this underground project although the price will be relatively hard for me I believe in the long run, it is a good idea. I am still concerned though of the cost being charged individuals from Verizon I feel they should shoulder some of the cost of the underground wire. Our service leaves much to be desired.

Number two; I would like to respond to the letter received by myself and other property owners in Hillcrest Bay this past week by Mr. Steve Benton. I would like to comment on some of the items he stated and address his statement that he had not heard of the end items associated with this project until a couple of months ago.

The property owners of Hillcrest Bay have had numerous meetings, both as Special Meetings and Annual Meeting, discussing this project over the past three (3) years or more. Minutes of these meetings, as well as newsletters, have been sent to all property owners over the course of that time. I do not believe Mr Benton has

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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ever attended a homeowner's meeting since he purchased his property in August of 2001, and obviously has ignored correspondence sent him. Costs and estimates have been included in these correspondences.

Selling your home - I have heard comments to this statement, but in selling the home, those homeowners will be doing so at a price sometimes several times over what they purchased the home in the first place.

Square foot assessments- some of the costs Mr. benton listed as being excessive were for lots that were combined with other lots to create larger parcels, i.e. 56A, 118A, 216A. From my understanding the cost of this project to the property owner was based on two parts: square footage owned and hookup. Yes I feel that my neighbor who has two (2) lots should be charged more than I am with one (1) lot.

Street Lights- this has been addressed at two Annual Meetings that I know of and it comes down to "what do the property owners want to do". We can continue with street lights as we have them now, remove some of the lights or remove all of the lights. That has not been decided by the general population. The removal of the lights is not a done deal.

Water Service- First of all I am an employee and the "go to person" for Hillcrest Water Company. I do all the billings and help schedule maintenance service. Water breaks during construction have been addressed with contractors who potentially will do the digging. In the past couple of weeks I have spoken with the Corporation Commission regarding our plan for speedy and appropriate repairs.

Yes, some of us will have a hard time with the cost. I do know there are several people who live within Hillcrest who have volunteered to do electrical work for many of the homeowners who can't afford the cost of labor.

We will all have to try. It will be somewhat of a burden to some, some will step up, some will complain. There is never a 100% agreement in life. We are trying to better our community, help raise property values and offer a pleasant looking community for future residents and buyers. We need to come together as a community over this project- whichever way it goes.

Thank you for your time.

\*End of Complaint\*

**Utilities' Response:**

opinion entered

\*End of Response\*

**Investigator's Comments and Disposition:**

Called consumers work number but line busy, called home number and left voicemail advising her that her opinion has been docketed and I am calling on behalf of Commissioner Mayes.

\*End of Comments\*

**Date Completed: 2/20/2008**

**Opinion No. 2008 - 66574**

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**Substantiated/Un-Substantiated not yet determined**

**Notes:**



**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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The Homeowner's Association has difficulty in collecting the annual association dues of \$200.00 from our elderly, fixed income residents and expect to impose a lien on each of our properties to fund this project.

I have at this time received 2 separate quotes on the cost I will be responsible for. The first in the amount of approx. \$4,300.00, the second is now for approx.\$6,400.00. This does not include the amount of cost necessary to bring direct to my home. I will also have to tear up my cement driveway and invest to have it poured again. I have a feeling that is only the beginning of my costs. How much property value will I gain for this expenditure????

I know from the experience of others that the installation time, inconvenience and costs estimated are never true to fact.

Again, I strongly oppose this project.

Kelli Smith

(626) 963-2352 (Home)

(626) 792-7801 (Business)

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Opinion entered and customer contacted on behalf of Commissioner Mayes.

\*End of Comments\*

**Date Completed: 2/20/2008**

**Opinion No. 2008 - 66599**

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**Substantiated/Un-Substantiated not yet determined**

**Notes:**

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Investigator:** Brad Morton

**Phone:** (602) 542-0836

**Fax:** (602) 542-2129

**Priority:** Respond Within Five Days

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**Opinion No. 2008 66621**

**Date:** 2/21/2008

**Complaint Description:** 10Z Construction - Other  
N/A Not Applicable

**Complaint By:** **William E. Horn**

**Account Name:** William E. Horn

**Home:** (928) 667-4535

**Street:** 954 E. Linger dr

**Work:**

**City:** Parker

**CBR:**

**State:** AZ **Zip:** 85344

**is:**

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**Utility Company:** Arizona Public Service Company

**Division:** Electric

**Contact Name:** For assignment

**Contact Phone:** (602) 000-0000

**Nature of Complaint:**

OPINION THROUGH COMMISSIONER MAYES

2-13-08

Commissioner Kristin Mayes

We send our 13 copies over a month ago to ACC Docket Control  
Docket #'s E-01345A-07-0663  
T-01846B-07-0663

In our original letter we stated that we were opposed of this project and that if we had any signatures on petitions we would like them to be removed. I hope you have seen a copy of this. I can't find a copy from my files.

Thank you for your concern in this matter. This project would be a great financial burden to us and many others. Also we have learned that APS & VERIZON have placed liens on all of our houses already. Is that proper procedure?

Thanks Again

William E. Horn  
954 E. Linger Dr  
Parker, AZ 85344  
928 667 4535  
\*End of Complaint\*

**Utilities' Response:**

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Investigator's Comments and Disposition:**

Called consumer on behalf of Commissioner Mayes, No answer and no voicemail so a copy of docketed opinion has been mailed  
\*End of Comments\*

**Date Completed: 2/21/2008**

**Opinion No. 2008 - 66621**

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**Substantiated/Un-Substantiated not yet determined**

**Notes:**

**ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM**

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**Investigator:** Brad Morton

**Phone:** (602) 542-0836

**Fax:** (602) 542-2129

**Priority:** Respond Within Five Days

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**Opinion No. 2008 66620**

**Date:** 2/21/2008

**Complaint Description:** 10Z Construction - Other  
N/A Not Applicable

**Complaint By:** **Ann M. Grossman**

**Account Name:** Ann M. Grossman

**Home:** (626) 962-5501

**Street:** 118 N. Movada

**Work:**

**City:** W. Covina

**CBR:**

**State:** CA **Zip:** 91790

**is:**

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**Utility Company:** Arizona Public Service Company

**Division:** Electric

**Contact Name:** For assignment

**Contact Phone:** (602) 000-0000

**Nature of Complaint:**

OPINION THROUGH COMMISSIONER MAYES

2-10-08

I am writing this letter in regards to the underground Utilities of Hillcrest Bay. I am against this project. The way the economy is and being on a fixed income it would be a big burden to many of us.

Thank you,  
Ann M Grossman  
118 N. Movada Ave  
W. Covina, Ca 91790  
626-962-5501  
Parcel # 310-32-114

Ann M Grossman  
Docket # E01345A-0663  
T01846B-0663

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

called consumer on behalf of Commissioner Mayes and left voicemail confirming receipt of opinion and advised it has been docketed and left my name and telephone number.

\*End of Comments\*

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Date Completed: 2/21/2008

Opinion No. 2008 - 66620

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Substantiated/Un-Substantiated not yet determined

Notes:

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Investigator:** Brad Morton

**Phone:** (602) 542-0836

**Fax:** (602) 542-2129

**Priority:** Respond Within Five Days

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**Opinion No. 2008 66629**

**Date:** 2/21/2008

**Complaint Description:** 10Z Construction - Other  
N/A Not Applicable

**First:**

**Last:**

**Complaint By:** Robert L.

**Golish**

**Account Name:** Robert L. Golish & Roberta A. Golish

**Home:** (714) 774-9840

**Street:** 837 Bayview Dr

**Work:**

**City:** Parker

**CBR:**

**State:** AZ **Zip:** 85344

**is:**

---

**Utility Company:** Arizona Public Service Company

**Division:** Electric

**Contact Name:** For assignment

**Contact Phone:** (602) 000-0000

**Nature of Complaint:**

OPINION THROUGH COMMISSIONER MAYES

Docket Nos: E-01345A-07-0663 / T 01846B-07-0663

We, Robert L. Golish and Roberta A. Golish, are owners of the property located at 837 Bayview Dr., Parker, Az 85344; Parcel# 310-31-011. Our mailing address is 501 N. Clementine St, Anaheim, Ca. 92805. Telephone # 714-774-9840.

We support the underground utilities project for our neighborhood, Hillcrest Bay. We think it will beautify our neighborhood, improve property values, and that the long-term benefits outweigh the costs and disruption that will accompany the work. We also believe that now is the time to do this, in part because some of the older poles and lines are going to have to start being replaced anyway. This project has been well discussed by affected parties, with many opportunities provided to ask questions and express opinions. We recognize that no project of this magnitude will ever satisfy everyone, but we believe that a valid majority has cast their votes, and it is time to stop discussing and start acting on this project. We strongly believe that the time will never be better than it is now to modernize the utilities for our community, and we encourage you to promptly approve this project.

Thank you for your consideration.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Called Roberta on behalf of Commissioner Mayes and acknowledged receipt of their opinion and confirmed it has been docketed.

\*End of Comments\*

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Date Completed: 2/21/2008

Opinion No. 2008 - 66629

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Substantiated/Un-Substantiated not yet determined

Notes:

ACC Docket Control  
1200 W. Washington Street  
Phoenix, Arizona 85007

RECEIVED

FEB 27 2008

ARIZONA CORPORATION COMMISSION  
HEARING DIVISION

I am calling regarding Docket Numbers #-01345A-07-0663 and T-01846B-07-0663. I was unable to attend the hearing in Phoenix. I am a property owner at 934 Linger Drive at Hillcrest Bay. I am a 70-year-old single, retired woman on a fixed income. I am protesting the underground utility planned for Hillcrest Bay. I feel that there has been so many lies told about how much this is going to cost, and how this is going to increase the value of our property, etc. They don't mention anything about increasing our taxes, which are very high now. There seems to be so many little items that come up that increases the cost to the homeowners.

I have two lots, which were converted to one lot. On the information I have received, it shows I have a large lot, but what doesn't show, is that a lot of my lot is a hill. Why should I have to be penalized for that and pay more money than other homeowners who have two lots, but show smaller footage? I also think that the homeowners who have view lots should pay more than non-view lot owners pay, as they are the ones who want the underground utilities. In addition, I understand that at the hearing, Mr. Sears said the Association would try to help people who could not afford underground utilities. How does he think the Association will pay for that? In addition, who will decide who needs to be helped? Will they increase our dues, so that we will be forced out. I have owned this property since 1984, and my mobile is too old to get a loan on. I would have to make a loan by whomever the Association is getting, and I am not sure if I could claim it on my income tax. I also think the boxes that would be put up would be more noticeable than the poles, so why would that be considered beautiful? Our lots are so small—so where will the boxes be put? Also, our streets would be torn up and even though they would fix them, they will never be put back in good shape, so we will have to spend more money to fix them.

The Board is using Association money to mail out letters, taking photos, etc, and sending to the homeowners, which has been very costly. If anyone else wants to send letters of protest, we would have to pay for it ourselves. I am very concerned about the tactics being used by certain members of our Board. Since this started shaping up, we have had many Board members resigning.

Thank you for allowing me to put my feelings down.

Janice May Powers  
934 Linger Drive  
Parker, Arizona 85344  
(928) 667-4855  
Parcel Number: 310-32-180A  
Docket Numbers: E-01345A-07-0663  
T-01846B-07-0663



cc:  Arizona Corporation Commission  
Attention: Judge Sarah Harpring  
1200 W. Washington Street  
Phoenix, Arizona 85007

Arizona Corporation Commission  
Attention: Commissioner Kristin Mayes  
1200 W. Washington Street  
Phoenix, Arizona 85007