

E-01345A-07-0713

ORIGINAL



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ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion

No. 2008 65731

Date: 1/11/2008

Complaint Description:

08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By:

Karen

Cole

Account Name:

Karen Cole

Home: [REDACTED]

Street:

n/a

Work: (000) 000-0000

City:

[REDACTED]

CBR:

State:

AZ Zip: 00000

is:

Utility Company:

Arizona Public Service Company

Division:

Electric

Contact Name:

n/a

Contact Phone: n/a

Nature of Complaint:

Customer is opposed to any rate increase the company may be asking for. She does not agree that another increase is needed by APS. She states that APS had a 15% increase in the last 2 years. APS has to consider the state of the economy. Customers are cutting back on expenses as much as they can and another request for an increase is not fair.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

1/11/08 Customer was informed that this was approved by the Federal Energy Regulatory Commission (FERC) and that the company was required to go to the Arizona Corporation Commission for approval. I explained that her opinion would be taken and filed. Closed

File in Docket No. E-013345A-07-0713

End of Comments

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Date Completed: 1/11/2008

Opinion No. 2008 - 65731

2008 JAN 14 P 1:54

Arizona Corporation Commission

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