

E-01933A-07-0402
E-01933A-07-0650



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ORIGINAL

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Alaina Braddy

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 65141 Date: 12/10/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Ray Last: Petersen

Account Name: [REDACTED] Home: [REDACTED]

Street: [REDACTED] Work: (000) 000-0000

City: [REDACTED] CBR:

State: AZ Zip: 85748 is:

Utility Company: Tucson Electric Power Company

Division: Electric

Contact Name: Brenda BeVard

Contact Phone: [REDACTED]

Nature of Complaint:

***** Docket # E-01933A-07-0402*****

12/10/07

[REDACTED] called over the weekend. I returned his call today expressed his comments to me about the upcoming rate case for TEP. He states, he is strictly against the rate increase. All it does is entice their share holders and he does not want to pay a 20% increase. He has been working for the last 40 years and never received a 20% increase over his last 40 years of working, why should the utility. He also states that he will be retiring in the summer of 2008 and will be on a fixed income and this will greatly have an impact on him if this rate increase is approved.

He does state yes he understands that infrastructure needs repair or replacement. He says he understands that but they do not need 20%, rather 5%. He believes 5% is an okay increase. Nothing more than 5%.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12/10/2007

I expressed these words to the consumer.

Thank you for your opinion to the AZ Corporation Commission. It has been assigned to me for a response.

Your comments regarding the TEP rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. The Commissioners will consider your

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UTILITY COMPLAINT FORM

comments before a decision is rendered in the Company application.

The concerns raised in letters, e-mails and calls received from customers will assist the Commission in the investigation and review of the application. The Commission's independent analysis of the utility and its request attempts to balance the interest of the utility and its customers.

Staff appreciates your comments and the interest taken on the proposed case. If you should have any questions relating to this issue, please call me at [REDACTED]
End of Comments

Date Completed: 12/10/2007

Opinion No. 2007 - 65141
