

E-01933A-07-0402
E-01933A-05-0650



ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM

LTCO

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 65078

Date: 12/6/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Paul Last: Pierrot

Account Name: Paul Pierrot

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR:

State: AZ

Zip: [REDACTED]

is:

Utility Company: Tucson Electric Power Company

Division: Electric

Contact Name: N/A

Contact Phone: n/a

Nature of Complaint:

01 DECEMBER 2007

ARIZONA CORPORATION COMMISSION
CONSUMER SERVICES SECTION
1200 WEST WASHINGTON
PHOENIX, AZ 85007

Arizona Corporation Commission
DOCKETED
DEC 11 2007

DOCKETED BY
RK NR

AZ CORP COMMISSION
DOCKET CONTROL

2007 DEC 11 A 9:33

RECEIVED

RE: HEARING ON THE RATE APPLICATION OF

TUCSON ELECTRIC POWER COMPANY
DOCKET NO. E-01933A-07-0402

TO WHOM IT MAY CONCERN

TODAY I RECEIVED A NOTICE REGARDING THE ABOVE HEARING. TWO SENTENCES CAUGHT MY ATTENTION.

T.E.P. ESTIMATES THAT THE MARKET METHODOLOGY INITIALLY WOULD PRODUCE A RATE INCREASE OF APPROXIMATELY 21.9 PERCENT OVER T.E.P.'S CURRENT RETAIL RATES BASED ON COMPANY PROJECTIONS FOR WHOLESALE MARKET POWER PRICES."

T.E.P. ESTIMATES THE COST-OF-SERVICE METHODOLOGY INITIALLY WILL PRODUCE A RATE INCREASE OF APPROXIMATELY 23.0 PERCENT OVER T.E.P.'S CURRENT RETAIL RATES BASED ON ITS PROJECTIONS FOR FUTURE POWER SUPPLY COSTS."

IN ORDER TO KEEP MY ELECTRICITY AFFORDABLE, I PARTICIPATE IN T.E.P.'S TIME-OF-USE PROGRAM. I TRY TO USE MY WATER HEATER FOR NO MORE THAN 20 MINUTES PER DAY IN WARM WEATHER, AND 50 MINUTES PER DAY IN COLD WEATHER. I TRY NOT HEAT MY HOME IN THE WINTER

ARIZONA CORPORATION COMMISSION

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UNLESS IT FALLS BELOW 40°, AS IT IS TOO EXPENSIVE.

I HAVE BEEN TOTALLY DISABLED FOR TEN YEARS. MY INCOME IS DERIVED FROM TWO SOURCES – (1) SOCIAL SECURITY, AND (2) A SMALL SUPPLEMENTARY DISABILITY POLICY WITH A PRIVATE INSURANCE CARRIER. MY INCOME FROM THE PRIVATE INSURANCE CARRIER HAS NOT RISEN AT ALL IN TEN YEARS. MY SOCIAL SECURITY INCOME IS SUBJECT TO A SMALL COST-OF-LIVING INCREASE EACH YEAR; HOWEVER, IT HAS NOT RISEN A TOTAL OF 21.9% (OR 23.0%) IN THE ENTIRE TEN YEARS THAT I HAVE BEEN DISABLED.

I BEG YOU TO DO WHATEVER IS NECESSARY TO KEEP THE COST OF MY ELECTRICITY FROM SPIRALING OUT OF CONTROL.

THANK YOU FOR YOUR ATTENTION TO THIS MATTER, AND FOR YOUR EFFORTS ON BEHALF OF ALL CONSUMERS CORDIALLY,

PAUL PIERROT

[REDACTED]

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

December 6, 2007

Paul Pierrot

[REDACTED]

RE: TUCSON ELECTRIC POWER
DOCKET NO. E-01933A-07-0402

Dear Mr. Pierrot,

Your letter regarding the Tucson Electric Power ("TEP") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the TEP application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Carmen Madrid
Public Utility Consumer Analyst
Utilities Division

12/6/07 filed in docket no. T-01933A-07-0402. closed
End of Comments

Date Completed: 12/6/2007

Opinion No. 2007 - 65078
