

FILE IN E-01933A-07-0402
E-01933A-05-0650



0000079684

ORIGINAL
ARIZONA CORPORATION COMMISS
RECEIVED
UTILITY COMPLAINT FORM

Investigator: Reg Lopez

Phone: [REDACTED]

2007 DEC 10 A 9:26
Fax: [REDACTED]

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2007 65076

Date: 12/6/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Jeffrey Last: Wilson

Account Name: Jeffrey Wilson

Home: (000) 000-0000

Street: [REDACTED]

Work: [REDACTED]

City: Tucson

CBR: [REDACTED]

State: AZ Zip: 85711

is: [REDACTED]

Utility Company: Tucson Electric Power Company

Division:

Contact Name: 0000

Contact Phone: 0000

Nature of Complaint:

Received the following letter expressing opposition to the proposed rate increase:

Jeffrey Wilson
[REDACTED]
Tucson, AZ. 85711-6105
jeffcasan@aol.com

December 4, 2007

Commission's Offices
[REDACTED]
Tucson, Arizona. 85701

Arizona Corporation Commission
DOCKETED
DEC 10 2007

DOCKETED BY [REDACTED] ne

Regarding Docket Number E-0 193 3 A-07-0402

Dear Utilities Staff:

I am respectfully writing to you regarding the Notice of Application referenced above. The rates that are currently charged by Tucson Electric Power Co., are, in my opinion, currently too high. Instead of an application for increase they should be reducing the rates. I hope your audit is thorough and complete by the time of this hearing.

There is not one way that I could ever be convinced that with the rates currently charged there is any reasonable logic to an increase. Preposterous is the thought of one pennies' increase! Trust me when I say if they cannot efficiently do their business in an acceptable manner with what they are currently charging, then we need another company that is competent.

I recommend taking outside bids to see who will provide the best service at the best prices for Tucson. Take

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

notice that the other energies companies that gouge the American Public are posting outrageous profits off of the backs of good, hard-working Americans. Do not be sucked into a false belief that any increase is necessary or prudent! I will be watching with great anticipation to see the outcome of this hearing.

It would not bother me one bit to get everyone in Tucson together to file a class action lawsuit against any, and I do mean any, increase in our current electric rates.

Sincerely,
Jeffrey Wilson
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Since no tel# avail through Directory Assistance, I replied via e-mail with the following:

Dear Mr. Wilson:

This is to acknowledge your letter dated December 4, 2007, which expresses your opposition to Tucson Electric Company's proposed rate increase. I appreciate the time that you have taken to express your opinion. Your comments will be made a part of the record and brought to the attention of the Commissioners. Your comments will be considered by the Commission before rendering a decision on this rate case.

When the Commission receives an application from a utility company, the Commission Staff compiles a Staff Report with recommendations for consideration by the Commissioners. This process allows for conciliation procedures for these utility companies when significant customer protests arise due to a requested rate increase.

A review of the utility's application and statistical information is conducted by a designated Staff auditor. The operating expenses claimed by the utility are examined and compared to the revenues received for the service provided.

Sincerely,

Reg Lopez
Public Utilities Consumer Analyst II
Utilities Division-Tucson Office

12-6 I e-mailed John LaPorta at the ACC's Phoenix Office to have this OPINION docketed under TEP's Docket No.'s E-01933A-07-0402 and E-01933A-05-0650. File closed.

End of Comments

Date Completed: 12/6/2007

Opinion No. 2007 - 65076

E-01933A-07-0402
E-01933A-05-0650

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 65073 Date: 12/6/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: G Last: Soto

Account Name: G Soto Home: (000) 000-0000

Street: n/a Work:

City: n/a CBR:

State: AZ Zip: n/a is:

Utility Company: Tucson Electric Power Company

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

12/3 Docket No. E-01933A-07-0402 and E-01933A-05-0650

Rate proposal,

I do not get 23% rate, or cost of service methodology any time the oil companies increases their rates. I propose TEP get a pay increase, like the or similar to 2.5% that I get of pay a year.

Gilbert a Soto
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12/5
December 6, 2007

RE: TUCSON ELECTRIC POWER

Dear Mr. Soto,

Your e-mail regarding the Tucson Electric Power Co. ("Company") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Tucson Electric Power Co. application.

ARIZONA CORPORATION COMMISSION
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The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,


Consumer Service Analyst
Utilities Division
Arizona Corporation Commission
End of Comments

Date Completed: 12/6/2007

Opinion No. 2007 - 65073

FILE IN DOCKET E-01933A-07-0402
E-01933A-05-0650

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 65067

Date: 12/6/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Jimmie Last: Miller

Account Name: Munn Wong

Home: [REDACTED] 3

Street: [REDACTED]

Work:

City: Tucson

CBR:

State: AZ Zip: 85706

is:

Utility Company: Tucson Electric Power Company

Division:

Contact Name: 0000

Contact Phone: 0000

Nature of Complaint:

Customer stated that the service is under Mr. Wong but he pays the TEP bill. He wanted to express his opposition to TEP's request for a rate increase.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I provided my name and tel# and advised I would note his comments for the record in this matter. I expressed thanks for taking the time to express his opinion.

I e-mailed John LaPorta @ the ACC's Phx Office to have this OPINION docketed under E-01933A-07-0402 and E-01933A-05-0650. File closed.

End of Comments

Date Completed: 12/6/2007

Opinion No. 2007 - 65067