

W. 02121A-07-0506



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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 62975

Date: 9/4/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Don **Last:** Yeski

Account Name: [REDACTED] **Home:** [REDACTED]

Street: [REDACTED] **Work:** (000) 000-0000

City: [REDACTED] **CBR:** [REDACTED]

State: AZ **Zip:** [REDACTED] **is:** Fax

Utility Company: Livco Water Company

Division:

Contact Name: Jenni Wicks

Contact Phone: [REDACTED]

Nature of Complaint:

Customer very upset that Livco Water and Livco Sewer are asking for another proposed rate increase. Customer said he used be a financial expert for various Fortune 500 companies and that he does not understand how a company that is \$50,000 in the red can ask for a doubling effect of the rates and not just enough to recover their cost due to a bad year.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

9/17 (ACC)

ACC staff spoke with customer. Customer was told what he needs to file with Docket Control in order to be an Intervener. Customer was thankful as customer is very concerned about why Livco asked for such a huge increase based on one year's financials. Customer wants to follow the process. CLOSED.

12/20

Changed this Inquiry to an Opinion after conversation with Richard. Docketed with Docket Control on this date under docket number :W-02121A-07-0506.

End of Comments

Date Completed: 9/17/2007

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Arizona Corporation Commission

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DEC 21 2007

DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL
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