

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

including food and fuel.

Sincerely yours,
Kent R. Crawford PA PFA (ret)

[REDACTED]
[REDACTED]
End of Complaint

Utilities' Response:

N/A
End of Response

Investigator's Comments and Disposition:

12/20/2007- Reference Docket# G-01551A-07-0504. Mailed letter.

December 20, 2007

RE: SOUTHWEST GAS CORPORATION

DOCKET# G-01551A-07-0504

Dear Mr. Crawford,

Your letter regarding the Southwest Gas Corporation ("SWG") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the SWG application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

[REDACTED]
Consumer Service Analyst
Utilities Division

Opinion docketed.
End of Comments

Date Completed: 12/20/2007

Opinion No. 2007 - 65374
