

E-01933A-07-0402  
E-01933A-05-0650



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**ORIGINAL** ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

**Investigator:** Carmen Madrid

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No. 2007 65311**

**Date:** 12/18/2007

**Complaint Description:** 08E Rate Cases Items - In Favor  
N/A Not Applicable

**Complaint By:** First: Jay Last: McAlevy

**Account Name:** Jay McAlevy

**Home:** (000) 000-0000

**Street:** n/a

**Work:** (000) 000-0000

**City:** Tucson

**CBR:** tu [REDACTED]

**State:** AZ **Zip:** 00000

**is:** E-Mail

**Utility Company:** Tucson Electric Power Company

**Division:** Electric

**Contact Name:** n/a

**Contact Phone:** n/a

**Nature of Complaint:**

Arizona Corporation Commission

\*\*\*\*\*RECEIVED E-MAIL FROM COMMISSION WING\*\*\*\*\*

DOCKETED

From: Jay McAlevy [mailto:[REDACTED]]  
Sent: Wednesday, December 12, 2007 4:28 PM  
To: Linda Hogan  
Subject: rate increace

DEC 21 2007

DOCKETED BY [Signature]

TEP is asking for a rate hike, this would not be so bad except SW Gas is always asking for a hike. Right now my electric bill is cheaper than my gas. a small reasonable rate adjustment for TEP i can see, but please nip the gas company and deny their rate request. i only have gas for water heating and furnace, and it still costs more that electric for ac, dryer, stove and lights.

Jay  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

\*\*\*\*\*OPINION NOTED AND FILED IN DOCKET NO. E-01933A-07-0402\*\*\*\*\*

December 18, 2007

Jay McAlevy  
[REDACTED]

RE: TUCSON ELECTRIC POWER  
DOCKET NO. E-01933A-07-0402

RECEIVED  
2007 DEC 21 P 12:05  
AZ CORP COMMISSION  
DOCKET CONTROL

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Dear Mr. McAlevy,

Your e-mail regarding the Tucson Electric Power ("TEP") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the TEP application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Carmen Madrid  
Public Utility Consumer Analyst  
Utilities Division  
\*End of Comments\*

**Date Completed: 12/18/2007**

**Opinion No. 2007 - 65311**

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