



ORIGINAL

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

Investigator: [REDACTED] Phone: [REDACTED] Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 65318

Date: 12/18/2007

Complaint Description: 19Z Other
N/A Not Applicable

Arizona Corporation Commission
DOCKETED

First: Laurance Last: Ward

DEC 21 2007

Complaint By: Laurance Ward

Account Name: Laurance Ward

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000 [Signature]

City: [REDACTED]

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Arizona Public Service Company

Division: Misc.

Contact Name: For assignment

Contact Phone: [REDACTED]

Nature of Complaint:

OPPOSED OPINIONREFER TO OPINION #65337

RE: Docket No. E-01345A-07-0663 APS
Docket No. T-01846B-07-0663 VERIZON CALIFORNIA, Inc.

RECEIVED
2007 DEC 21 P 12:06
AZ CORP COMMISSION
DOCKET CONTROL

Commission's Docket Control
1200 West Washington
Phoenix AZ. 85007
Parker, AZ 85344

Laurance A Ward
Marjorie J. Ward
[REDACTED]
Phone: [REDACTED]
Parcel# [REDACTED]

Docket No. E-01345A-07-0663
Docket No. T-01846B-07-0663

If one of our names is on the Proposed UCSA I would like for it to be removed. The Board of Directors of Hillcrest Bay, Inc. had two or three petitions going around and one of them was to have some money returned from APS and that is the only one we signed.

We would like also to object to the Proposed UCSA.. I have been retired for 23 years and the cost of this project would cause a very real hardship on us, and a lot of other retired people that live here. Another thing, the project will be done in our streets and when it is finished we will have to resurface the streets. This is private property here so the cost of resurfacing will have to be paid for by the homeowners. And we do not need this Proposed UCSA project. We have plenty of power here the way it is, and the view is very good just like it is. I would also like to object to the way our Board of Directors got quite a few signatures on the petition for this project. They told a lot of the people here that they HAD to sign the petition and that their signature would not count if they didn't want it to. And that is just plain not true! I think this project should be rejected because it will be too costly for the homeowners and it just is not needed.

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Sincerely
Laurance A Ward -

Marjorie J. Ward
End of Complaint

Utilities' Response:

N/A
End of Response

Investigator's Comments and Disposition:

12/19/2007

Called Customer, confirmed receipt of his opinion opposed to the case. Further explained to the customer that his letter will be made part of the record and taken into consideration prior to a decision being made on this case. Customer was happy with this.

End of Comments

Date Completed: 12/19/2007

Opinion No. 2007 - 65318

Substantiated/Un-Substantiated not yet determined

Notes: