

ORIGINAL



4700

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Inquiry No. 2007 - 64700

Date: 11/19/2007

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Michael Last: Pfent

Account Name: Michael Pfent

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: [REDACTED]

CBR: [REDACTED]

State: AZ Zip: [REDACTED]

is: [REDACTED]

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ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

Utility Company: Valley Utilities Water Company, Inc.

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

RE: Docket No. W-01412A-07-0560

Customer is in favor of an increase for half of the amount necessary to build the new well. Customer feels splitting the necessary cost to build the new well between the company and customers is only fair, as the company was just recently granted a increase in rates only 2 years ago.  
\*End of Complaint\*

Utilities' Response:

n/a  
\*End of Response\*

Investigator's Comments and Disposition:

Advised the customer that his opinion regarding the Valley Utilities rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") and made part of the record.

Additionally explained that the Commission will take into consider his comments and concerns before a decision is rendered in the Valley Utilities application.

Further explained that concerns raised from customers who will be affected by the increase does assist the Commission in the investigation and review of the rate application, and we appreciate the time and interest he has to express his opinion on the proposed rate increase.

CLOSED  
\*End of Comments\*

Arizona Corporation Commission  
DOCKETED

NOV 20 2007

Date Completed: 11/19/2007

DOCKETED BY [REDACTED] NR

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