



ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

RECEIVED

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

2008 JUL -21 P 4:29

Priority: Respond Within Five Days

Opinion No. 2008 - 69646

AZ CORP COMMISSION
DOCKETED **Date: 6/27/2008**

Arizona Corporation Commission

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

DOCKETED

JUL -2 2008

Complaint By: **First:** Jerry & Linda **Last:** Jones

Account Name: Jerry & Linda Jones

Home: [REDACTED]

DOCKETED BY [Signature]

Street: [REDACTED]

Work: [REDACTED]

City: [REDACTED]

CBR: [REDACTED]

State: AZ **Zip:** 85615

is: Other

Utility Company: Southern Sunrise

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

*****REFERRED FROM CHAIRMAN GLEASON'S OFFICE*****

ACC Commissioners (Mundell, Gleason, Hatch, Pierce, and Mayes),

I am writing to voice my opinion on the CC&N request for the Northern and Southern Sunrise water systems (N&Sws).

I live in Hereford and I am outside of the proposed expansion area. My family and I live on a four acre parcel with our own private well established by our parents 17 years ago.

To voice some of the concerns that my fellow residents voiced in the public meeting held in Sierra Vista on 23 Jun 08:

I am concerned that the expansion will cause my private well to go dry because a public service company is making a buck.

I am concerned that public interest will not be best served due to the existing level of customer service being no better than that of the McLain System.

I am concerned that accurate information hasn't been provided, not only to those inside the proposed CC&N but to those outside the CC&N.

I am concerned that I will not have access to water because I am outside the CC&N if my well does go dry.

I realize that nothing prevents my neighbor from drilling a well that causes my well to go dry however people who drill private wells realize that water is life. Private companies do not exhibit the same regard to their neighbors. Company's are in business to make money. Many local residents do not trust the N&Sws because of the mis-information and confusion caused by the company.

I firmly believe in fair play and I do not want to stop community growth or to limit the N&Sws' ability to conduct business. However, I do want to have more information before the CC&N is approved.

I have a few questions which have not been adequately answered.

Here are the questions I'd like the water company to answer:

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1. What is the estimated water availability in the San Pedro water basin?
2. What is the current water consumption of the N&Sws?
3. What is the proposed water consumption of the N&Sws if the CC&N is approved?

Until I am convinced that this CC&N request doesn't present a threat to all Hereford residents I urge you consider a disapproval vote or at least a delay until further information is available.

Thank you,

Jerry & Linda Jones


End of Complaint

Utilities' Response:

na

End of Response

Investigator's Comments and Disposition:

Docket No.'s W-20453A-06-0247 and W-20454A-06-0248.

6/27/28

I called customer @ 4:24 PM to acknowledge receipt of their opinion delivered to us via email. I told customer that their opinion will be docketed and made a permanent record in the Company's application . The Commissioners will have an opportunity to read their opinion before rendering a decision on the Company's application.

Customer was also told that the three questions they asked towards the end of their opinion would be answered as quickly as time permits (see Inquiry # 69748).

7/01 I e-mailed Lupe Ortiz to please have this OPINION filled against the Company under Docket No.'s W-20453A-06-0247 and W-20454A-06-0248. CLOSED.

End of Comments

Date Completed: 7/1/2008

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