

W.03443A.08.0313



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ORIGINAL

ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 69522

Date: 6/24/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: G. Last: Kittle

Account Name: G. Kittle

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: Chino Valley

CBR: [REDACTED]

State: AZ Zip: [REDACTED]

is: [REDACTED]

Utility Company: Appaloosa Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Email Received:

From: [REDACTED]
Sent: Monday, June 23, 2008 9:46 PM
To: Utilities Div - Mailbox
Subject: Too Much !

I am writing because this increase makes me see RED ! How dare anyone ask for this much of an increase when so many people are about to lose their homes or jobs due to a slow economy. The owner of Appaloosa Water Company is better of then any of us small property owners. He is already generating himself a good income with his Nursery, and restaurant which many of the Appaloosa Meadows residents support and now he is asking for what little we have left. Most of us are retired and on a fixed income we came to this small town to live out our dreams and I for one am tired of everyone thinking we all have deep pockets ,we had to landscape our yards at a hefty price out taxes have gone so high it's all we can do to pay them and not to mention there is no good medical plan that is affordable .And now Mr C. is asking for a 100% water increase tell me who is going to be able to survive out here if we all end up bankrupted . I say NO! to this much of an Increase.

G Kittle
[REDACTED]

End of Complaint

Utilities' Response:

N/A

End of Response

Arizona Corporation Commission
DOCKETED

JUL -1 2008

DOCKETED BY [Signature]

RECEIVED
2008 JUL -11 P 51
AZ CORP COMMISSION
DOCKET CONTROL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Email to Customer:

RE: Appaloosa Water Company ("Appaloosa")
Docket No. W-03443A-08-0313

Dear G.Kittle,

Your email dated June 23, 2008 regarding the Appaloosa Water Company ("Appaloosa") rate case sent to the Arizona Corporation Commission ("Commission") has been received and will be placed on file with the Docket Control Center of the Commission to be made part of the record. The Commission will take your comments into consideration before a decision is rendered in the Appaloosa rate application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers. Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Commission staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000 or directly at [REDACTED]

Thank you,

Guadalupe Ortiz
Public Utilities Consumer Analyst
Arizona Corporation Commission
Utilities Division
[REDACTED]

CLOSED
End of Comments

Date Completed: 6/26/2008

Opinion No. 2008 - 69522

W. 03443A.08.0313

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 69700

Date: 6/30/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Ellen Last: Skinner

Account Name: Ellen Skinner

Home: [REDACTED]

Street: n/a

Work:

City: n/a

CBR:

State: AZ Zip: n/a

is:

Utility Company: Appaloosa Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

*****DOCKET NO. W-03443A-08-0313 *****

6/30

Caller states she is opposed to any increase in rates for the company. People in the area are all against it.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

6/30

Called customer and advised I would docket her comments to be made a matter of public record and Commission review.

She thanked me.

End of Comments

Date Completed: 6/30/2008

Opinion No. 2008 - 69700