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Tammy Ru

From: THOMAS SINDIK [sindikz@msn.com]
Sent: Tuesday, October 16, 2007 4:25 PM
To: Mayes-WebEmail; Mundell-Web; Gleason-WebEmail; Hatch-WebEmail; Pierce-Web
Cc: customerservice@gswater.com
Subject: Pine Water Company

Commissioners,

I live full-time in Pine, AZ Strawberry Mountain Shadows area. I want to say that the water interuptions by Pine Water Company have been more frequent this past month. So far I have counted 5 service interuptions in the last 30 days. Three (3) of these have affected my home.

If you have the idea that the water service problems here are small I would like to tell you in my opinion they are not small.

I want you to know that as a homeowner I do not regard any of this as a "small" issue. This is just the tip of the iceberg as far as what we as residents can expect in the future from Pine Water Company and Brooke Utilities.

The last repair site near the intersection of Jan Drive and Bradshaw Road has not been finished. Spoil material is still piled up and some material appears to be out of the roadway easement and in the homeowner's yard. The homeowner is not a fulltime resident or you would have heard from them, I'm sure. This type of shotty workmanship is an example of the patchwork of the distribution system and lack of long range planning by our supplier.

I worked in maintenance of public parks for 30 years and I would have not lasted without planning for the eventual replacement of old water/sewer/electrcal lines as part of our capital program. The public would not have tolerated any less than that! And I am telling you residents should not have to tolerate this type of poor service.

Please listen to the local residents as we explain our situation to you in upcoming hearings and meetings. We all want to work toward a solution, but I do not think Pine Water and Brooke are working in the best interest and goals of the residents which is a consistent supply and fairly priced potable water.

Sincerely,

Tom Sindik

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