

E-01933A-07-0402

E-01933A-05-0650

ORIGINAL



0000077793

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 63801

Date: 10/12/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Ingrid Last: Sader

Account Name: Ingrid Sader

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: Tucson

CBR: [REDACTED]

State: AZ Zip: 85704

is: Cellular

Utility Company: Tucson Electric Power Company

Division:

Contact Name: 0000

Contact Phone: 0000

Nature of Complaint:

Customer opposed to rate increase. Specifically, she is opposed to the Energy Efficient Home Program that provides a discount to customers with new energy efficient homes. She feels that she as well as other rate payers should not have to subsidize this type of customers. Instead, the financial breaks should be through their taxes, state, city or otherwise.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I provided my name and tel# and agreed to note her comments. Customer also asked when the TEP rate case would be held. I advised per the Procedural Order docketed on 10-9-07, that the hearing was to be held on May 12, 2008 @ 10:00am, and provided the address of the Arizona Corporation Commission's ("Commission") Office on Tucson. Customer asked how she could view the application. I proceeded to explain step by step how to access the Commission's e-Docket database and how to access the Company's rate application. Customer appreciated direction.

10-12 E-mailed this file to Deborah Reagan at the Commission's Consumer Services Division to have OPINION docketed through Commission's Docket Control under Docket No.'s E-01933A-07-0402 and 01933A-05-0650. File closed.

End of Comments

Arizona Corporation Commission

DOCKETED

Date Completed 10/12/2007

Opinion No. 2007 - 63801

OCT 12 2007

DOCKETED BY [Signature]

RECEIVED
2008 OCT 12 3:51
AZ CORP COMMISSION
DOCKET CONTROL