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ORIGINAL

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: John La Porta

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 63753

Date: 10/10/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Ruth Last: Nagel

Account Name: Ruth Nagel Home: [REDACTED]

Street: [REDACTED] Work: (000) 000-0000

City: Wickenburg CBR:

State: AZ Zip: 85390 is:

Utility Company: Yarnell Water Improvement Association, Inc.

Division: Water

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

CUSTOMER SENT THE FOLLOWING CORRESPONDENCE TO THE COMMISSION. Arizona Corporation Commission

Ruth Nagel
[REDACTED]
Wickenburg, AZ 85390
[REDACTED]

DOCKETED

OCT 11 2007

Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

DOCKETED BY [Signature]

I have received a customer notification concerning water rate increase for the Yarnell Water Improvement Association at [REDACTED] Yarnell, AZ 85362 [REDACTED]

I ask you to deny a rate increase. I feel that the water company needs to cut expenses, operate more efficient with less waste. Since 1-1-07 til now 10-01-07 I have used 7,000 gal of water at a cost of \$257.88 and I haven't lived in my place in Yarnell since February 19,2007. \$27.65 for a base + 1,800 gal (highest) \$1.65 tax included \$24.99 for base + 400 gal (lowest) \$1.40 tax included. I speak for many elderly, fixed income retired persons that will not write in. We cannot afford the cost of living.

Thank You
Ruth Nagel
End of Complaint

Utilities' Response:

N/A
End of Response

RECEIVED
2007 OCT 11 P 4: 21
AZ CORP COMMISSION
DOCKET CONTROL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

10/10/07-I left a message with the customer; asking her for a call back.

10/11/07-I spoke to the customer and thanked her for writing to the Commission regarding her opinion for the Yarnell Water Improvement Association rate case. I informed the customer that his opinion will be placed on file with the Docket Control Center of the Commission and will be made part of the record. I also informed the customer that the Commission will also take his opinion into consideration before rendering a decision in the rate application.

W-02255A-07-0570. CLOSED.

End of Comments

Date Completed: 10/11/2007

Opinion No. 2007 - 63753
