

#W-02121A-07-0506



ORIGINAL

ARIZONA CORPORATION COMMISSION

4700

UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Arizona Corporation Commission  
DOCKETED

Opinion No. 2007 63516

Date: 9/27/2007 OCT -1 2007

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

DOCKETED BY [REDACTED]

Complaint By: First: Bill Last: McClary

Account Name: Bill McClary

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: [REDACTED]

CBR: [REDACTED]

State: AZ Zip: [REDACTED]

is: [REDACTED]

RECEIVED  
2007 OCT -1 P 4: 05  
AZ CORPORATION COMMISSION  
DOCKET CONTROL

Utility Company: Livco Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

\*\*\*\*OPINION - OPPOSED TO LIVCO WATER CO. RATE CASE\*\*\*\*

RE: Docket No. W-02121A-07-0506

Customer indicated that he is opposed to the Livco Water Co. rate case. Customer indicated that there has been little expansion of customer base, and major expenses for electrical pumps.

Customer feels that this rate request far exceeds Navopache Electric rates and also believes that Livco is not running the company efficiently. Customer feels that this increase is due to the new development in the area, which the cost should be incurred by the developer and not the customers.

\*End of Complaint\*

Utilities' Response:

n/a

\*End of Response\*

Investigator's Comments and Disposition:

I informed the customer that his opinion for the Livco Water Company rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. Also advised that the Commission will consider his opinion before a decision is rendered in the Livco Water Co. application.

I explained to the customer that concerns raised by customers assist the Commission in the investigation and review of the rate application, in which Commission Staff is very sensitive to the burden that high utility rates can place on the consumer. Though the Commission is constitutionally required to allow a fair return to the utility, the Commission does everything within its authority to protect the consumer.

I thanked the customer for his opinion and interest taken on the proposed rate increase.

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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CLOSED  
\*End of Comments\*

**Date Completed: 9/27/2007**

**Opinion No. 2007 - 63516**

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